

FORENSIC DOCUMENT UNIT



TEST METHODS

INDIANA STATE POLICE FORENSIC DOCUMENT UNIT TEST METHODS

FOREWORD

The Forensic Document Unit (FDU) of the Indiana State Police Laboratory Division is responsible for conducting scientific examinations, comparisons, and analyses of documents in order to:

- 1.) establish authenticity or non-genuineness,
- 2.) to make known alterations, additions, or deletions,
- 3.) identify or eliminate persons as the source of handwriting,
- 4.) identify or eliminate the source of typewriting or other impressions, marks or related evidence, and
- 5.) write reports and give testimony, when needed.

These services are provided to criminal justice agencies and at no cost to the customer.

The FDU is staffed with trained examiners who have, at a minimum, baccalaureate degree with science courses. Forensic Document Examiners have completed an extensive formalized training that requires a minimum of two years to complete, under the direction of the Laboratory Division Commander and are directly supervised by the FDU Supervisor. During the training program, the examiner trainee shall successfully complete written quizzes, tasks, examinations, competency tests, and a mock trial. Employees hired, who were trained under a different training program, shall be evaluated regarding the consistency of their work product in accordance with the ISP FDU training program, FDU Test Methods, and Laboratory policies.

During the history of forensic document examination, a multitude of individuals and organizations have greatly contributed to the protocols, methods, and procedures that have become a routine part of analysis. References contained in this document are a starting point and should not be considered an all-inclusive list.

This document is a general approach to the examination of documentary evidence. Deviations may be employed with the approval of the Unit Supervisor.

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1. INITIAL EVIDENCE ASSESSMENT AND HANDLING

- 1.1. Scope:** This test method shall be used by the examiner to initially assess documentary evidence submitted for examination to the Forensic Document Unit (FDU). The initial assessment shall include the opening of the containers; generating an inventory of the content, and macroscopic and microscopic examinations. The use of this method allows the examiner to observe and note features of the evidence; assess the feasibility of the requested examination(s) and other possible probative examinations; and document any characteristics that may be important for future examinations. Upon completing the assessment, the examiner shall proceed to the appropriate test method(s). The criteria for handling documentary evidence described below shall be used while the evidence is in the custody of the examiner.
- 1.2. Precautions/Limitations:** The examiner shall treat all evidence submitted for document examinations in a way that protects the integrity of the evidence and minimizes the potential for contamination and deleterious change during handling, storage, and examinations.
- 1.2.1.** Specific procedures shall be used when multiple examination requests accompany the evidence. The examiner shall take appropriate precautions to minimize contaminating, altering, or destroying the potential examination of other disciplines.
- 1.2.2.** Should a request for a biological examination also accompany the document examination request or the evidence is marked as a biological hazard, considerations shall be taken to avoid the transfer of biological material.
- 1.2.2.1.** Appropriate personal protective equipment (PPE) shall be worn by the examiner. Gloves shall be changed frequently to avoid contamination of biological substances. Working surfaces shall be cleaned and covered with new barrier paper and changed when appropriate.
- 1.2.2.2.** Questioned and known evidence with a biological examination request should not be examined at the same time or location. This is to minimize the possibility of cross contamination.
- 1.2.3.** Appropriate PPE shall be worn by the examiner when examining evidence with a latent print request including the wearing of double gloves.
- 1.2.4.** Some techniques may be detrimental to the evidence. Permission shall be obtained and recorded in the test record from the customer before significant changes are completed for examination purposes. The customer shall also be informed if these changes may affect or interfere with subsequent examinations. If the customer has not responded to the request within 14 calendar days, the examiner may proceed with the examination as needed.
- 1.2.4.1.** Images of documents shall be taken before and after any significant changes are conducted.

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1.3. Related Information:

1.3.1. [Appendix 1 Worksheets and Test Records](#)

1.3.2. [Appendix 2 Abbreviations](#)

1.3.3. [Appendix 3 Definitions](#)

1.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

1.4.1. Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.

1.4.2. Optical magnifiers sufficient to allow fine detail to be distinguished.

1.4.3. Imaging and other equipment for recording observations.

1.4.4. Rulers or other measuring devices.

1.5. Reagents/Materials:

1.5.1. The following shall be available for use: PPE, wiping materials (e.g., Kim-Wipes®, paper towels), a cleaning solution, scissors, tweezers, and barrier paper for the work counter.

1.5.1.1. Workspace and instrumentation shall be cleaned appropriately.

1.5.2. If evidence is being protected from biological contamination, the cleaning solution shall be used that is recommended by the ISP Laboratory Division Biology Section.

1.5.2.1. If there is surplus material from the preparation of the cleaning solution, the examiner shall mark the container with their initials, the date, the chemical name, concentration with lot numbers if known and affix a safety sticker when appropriate.

1.6. Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include PPE and ventilation, when appropriate.

1.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.

1.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

1.7. Reference Materials/Controls/Calibration Checks: Not applicable.

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- 1.8. Procedures/Instructions:** All procedures shall be performed where applicable. These procedures need not be performed in the order given, unless otherwise stated. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner. Upon receiving evidence for a document examination, the following steps shall be taken:
- 1.8.1.** Review the test record to gain an understanding of the nature of the request. This should include a review of the Request for Laboratory Examination form and the information within the Laboratory Information Management System (LIMS), such as the item descriptions, subjects involved, request(s), related cases, and submitting agency. For electronic evidence submissions, review the case and image information in the Electronic Evidence Submissions folder in Mideo Caseworks (also known as Image Storage and Management Software).
 - 1.8.2.** If evidence is submitted for both a document examination and other forensic discipline examinations, the primary examiners should convene and decide the most appropriate protocol to minimize the potential for contamination or deleterious change to the evidence.
 - 1.8.2.1.** During the handling of evidence and evidence containers, appropriate laboratory attire shall be worn to include PPE.
 - 1.8.2.2.** An appropriate mask shall be worn when the examiner is likely to be coughing and/or sneezing during any portion of the examination process or in the examination areas where evidence may be subsequently processed for biological evidence.
 - 1.8.2.3.** If someone is to observe the initial assessment or the examination process, they shall wear appropriate PPE.
 - 1.8.2.4.** The following procedures shall be used when evidence is suspected of or marked as "BIOHAZARD" (e.g., cigarette butts, documents obtained from body cavity seizures, documents obtained from exhumed bodies, evidence from toilet bowls, blood contaminated containers or evidence, etc.).
 - 1.8.2.4.1.** The examiner shall wear, at a minimum, gloves and a mask during the inventory and examination process until the document(s) is repackaged. After repackaging of the document, the gloves and mask shall be removed and disposed of, and hands washed prior to sealing the container.
 - 1.8.2.4.2.** Equipment and note taking materials shall not be handled with potentially contaminated gloved hands. If handled with gloves, these materials shall be washed with an approved cleaning solution prior to handling with bare hands.

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- 1.8.5.** Inspect the evidence containers and seals. If the container does not appear properly sealed/initialed or if there is evidence to support that the packaging may have been compromised, the Unit Supervisor, Laboratory Manager, or Evidence Clerk shall be notified. Examiners should avoid breaking pre-existing seals. For electronic evidence submissions, there are no evidence containers and the packaging should be described as electronic.
- 1.8.6.** The inventory and assessment of the questioned documents shall be completed before the inventory and assessment of the known documents. In a handwriting examination, the comparison process between the questioned writing and a known subject should be completed before proceeding to the comparison to a second known writer.
- 1.8.7.** Inventory the evidence.
 - 1.8.7.1.** Open the evidence containers and remove the evidence. Affix case identifiers to the evidence and evidence containers. For electronic evidence submissions, the file names shall serve as the case identifiers. Case identifiers shall not be affixed to evidence that also has a latent print request. Should the need arise to label evidence that has a latent print request, minimal markings may be made with a pencil. Consultation with the Latent Print Identification Unit may be appropriate.
 - 1.8.7.2.** If evidence received is not in agreement with the description on the Request for Laboratory Examination form or contrary to any descriptions that may appear on the evidence container, these observations shall be recorded in the test record and the customer shall be informed, when appropriate.
 - 1.8.7.3.** Changes made to the document(s) to facilitate examination shall be recorded in the technical record (e.g., removing staples/paperclips and separating sheets of paper from a notebook).
- 1.8.8.** Assess the evidence.
 - 1.8.8.1.** Capture images of the evidence using [Test Method: Imaging](#).
 - 1.8.8.2.** Conduct macroscopic and microscopic examinations of the evidence recording in the technical record the significant features of the evidence by evaluating, at a minimum, the following:
 - 1.8.8.2.1.** Substrate, such as dimensions, color, lines, holes, edge characteristics, physical construction, watermarks, and overall condition.
 - 1.8.8.2.2.** Handwriting characteristics, such as original/non-original, naturally written, distorted, and suitability for comparison.
 - 1.8.8.2.3.** Indented impressions, to include viewing the front and back of the document with side lighting and determining suitability for being processed with the electrostatic detection device.

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1.8.8.2.4. Writing instrument, to include classification and color.

1.8.8.2.5. Print process, such as type and color of process, typestyle, formatting of the text, defects, non-print areas, and other individualizing characteristics.

1.8.8.2.6. Stamped impression(s), such as impression device (e.g., dry seal or rubber stamp), color of impressions, defects, non-print areas, and other individualizing characteristics.

1.8.8.2.7. Postage stamp(s), such as adhesive properties (e.g., self-adhesive or moisture activated) and class characteristics (e.g., series, coil/booklet, and value). Further information about these features may be available online or by contacting the United States Postal Service. This information shall be recorded in the technical record.

1.8.8.2.8. Envelope(s), such as adhesive properties (e.g., self-adhesive or moisture activated) and class characteristics (e.g., shape of flap, size, and security printing).

1.8.8.2.9. Other features deemed significant by the examiner.

1.8.9. Record the assessment.

1.8.9.1. The technical record shall be legible and should consist of notations on photocopies (or other types of reproduction of the evidence), a typed or written narrative, or a combination of both. Acceptable abbreviations for use are located in [Appendix 2 Abbreviations](#) and in the Laboratory Administrative Abbreviations list on the network drive. A key must be present in the test record for abbreviations not contained within these lists.

1.8.9.2. Evidence received for examination may involve large quantities of questioned and known documents, various examinations, and multiple submissions. An examiner can facilitate the examination by the use of a table, spreadsheet, chart, or other depiction that presents the evidence in a format that is comprehensive and easy to review.

1.8.10. Establish a logical sequence of the test methods to be used after the assessment in order to insure an optimum, systematic, and efficient approach to the examination.

1.8.11. Once the initial assessment has been conducted, proceed to the test method(s) as deemed appropriate by the examiner. All procedures used during the examination process shall be documented, regardless of the result.

1.8.12. Once the examination(s) has been completed, the evidence shall be resealed and returned to the customer. For electronic evidence submissions, there is no evidence to be returned and the images shall be maintained in the Mideo Caseworks.

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1.9. Records: Record in the test record all notes, data and observations. Notations shall be made in the test record if an inventory of the evidence or a document examination was conducted in the presence of anyone other than Forensic Document Unit (FDU) personnel.

1.10. Interpretations of Results: Not applicable.

1.11. Report Writing: Each Certificate of Analysis shall state the methodology used during the examination process. Suggested wording for this: "The items listed in this Certificate of Analysis were assessed and examined based on the methodology described in the Forensic Document Unit Test Methods (unless otherwise noted). The methodology used included" – insert the methodology or examination(s) performed.

The terminology for the methodology used may include macroscopic, microscopic, handwriting, indented impression, paper, physical match, ink, alteration, print process, mechanical impression, robbery note reference collection, charred or liquid soaked document examinations, or other terms deemed appropriate by the examiner.

Specific wording regarding the results, opinions, and interpretations rendered for each type of examination are listed in the Report Writing section of each Test Method below.

1.12. References:

American Society of Testing and Materials (ASTM) International E1492-05 Standard Practice for Receiving, Documenting, Storing, and Retrieving Evidence in a Forensic Science Laboratory

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2. Imaging

2.1. Scope: This test method defines the procedures and techniques that shall be used to capture, store, and process images of observed or developed handwriting, hand printing, indented impressions, and other forms of documentary evidence encountered in the Forensic Document Unit (FDU). By using this test method, the examiner can use image capture technology reliably to document the item(s) submitted for examination, its condition upon receipt, its condition at various points during the examination process; demonstrate the findings and basis for results, opinions, and interpretations; and visualize features and characteristics not readily perceptible in the evidence.

2.2. Precautions/Limitations: The imaging and enhancement of documents may have inherent limitations that may interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

2.2.1. The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

2.2.2. The general principles and procedures used are the same regardless of the format or media in which the images are captured. Therefore, in this test method the word *image* refers to any image captured or any media (e.g., conventional photographic, electronic, magnetic, or optical media).

2.2.3. Image processing software or features within that software that result in alterations to an original image or a copy of an original image which would allow for misinterpretation of that image shall not be used. Only copies of original images shall be enhanced but not altered.

2.2.4. The technological evolution of hardware or software, or both, can impact subsequent ability to access archive images.

2.3. Related Information:

2.3.1. [Appendix 1 Worksheets and Test Records](#)

2.3.2. [Appendix 2 Abbreviations](#)

2.3.3. [Appendix 3 Definitions](#)

2.3.4. [Appendix 6 Performance Check Procedures](#)

2.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

2.4.1. Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.

2.4.2. Optical magnifiers sufficient to allow fine detail to be distinguished.

2.4.3. Rulers.

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- 2.4.4. Computer, internet access, and storage media.
- 2.4.5. Imaging capture device(s) capable of sufficient resolution to reliably record the desired detail, such as a digital camera, scanner, or Video Spectral Comparator (VSC).
- 2.4.6. Image output device(s) for display or hardcopy production, such as monitors and printers.
- 2.4.7. Image Processing Software, such as Mideo Caseworks®/Workspace®.
- 2.4.8. Other apparatus and software as appropriate.
- 2.5. **Reagents/Materials:** Not applicable.
- 2.6. **Hazards/Safety:** The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.
 - 2.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.
 - 2.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.
- 2.7. **Reference Materials/Controls/Calibration Checks:**
 - 2.7.1. A performance check of the VSC shall be tested using the reference material provided by the manufacturer each day of use prior to utilizing the instruments in an examination. Refer to [Appendix 6](#) for the Performance Check Procedures.
 - 2.7.1.1. Results of the performance check shall be recorded in the technical record to include two images captured during the performance check containing the Laboratory Case Number.
 - 2.7.2. To ensure proper functioning of a digital imaging device, an initial assessment by visual inspection of the images captured should be conducted to ensure that the resulting image(s) accurately represent the item and its fine detail. This check does not need to be documented.
 - 2.7.2.1. When a problem is noted with a particular digital imaging device, the equipment shall be taken offline and labeled “out of service”. The Unit Supervisor and all users shall be notified.
 - 2.7.2.2. If necessary, technical support shall be sought and/or the equipment shall be repaired/replaced before being placed back into operation.
- 2.8. **Procedures/Instructions:** All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures

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performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

2.8.1. Capturing Images

2.8.1.1. Images of document(s) submitted for examination and of items created within the laboratory shall be captured, when appropriate. For documents submitted for examination, images should be done prior to examination(s) and comparison(s).

2.8.1.1.1. Evidence (images) submitted electronically, as outlined in Indiana State Police Laboratory Policy Evidence Handling Policy #32, will be available for retrieval by the examiner in the Electronic Evidence Submissions folder in Mideo Caseworks. An inventory of these images shall be listed in the technical record.

2.8.1.1.2. The examiner shall generate a laboratory case folder with the appropriate subfolders for each item of evidence in Mideo Caseworks for the assigned case. If the evidence is submitted electronically, copy the images from the corresponding Electronic Evidence Submissions folder to the newly created laboratory case folder in Mideo Caseworks. The copied images shall be renamed in accordance with Indiana State Police Laboratory Policy [General #037](#) Image Storage.

2.8.1.2. At various points in these procedures, a determination that an image or document is lacking in quality can indicate that these procedures should be discontinued or limited. It is at the discretion of the examiner to discontinue the procedure at any point and report accordingly, or to continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in the technical record.

2.8.1.3. Determine the appropriate image capture device to be used based upon size and shape of the document(s), the required resolution and the field of view, and any specialized lighting requirement(s).

2.8.1.3.1. Flatbed scanners can be used for image capture with flat documents, such as sheets of paper and three-dimensional objects with a shallow depth of field. The unique identifier of the scanner being used within the FDU to capture an image shall be recorded in the technical record.

2.8.1.3.2. Three-dimensional objects needing special lighting require a camera, such as rubber stamps and typewriter keys. The specific camera used shall be recorded in the technical record.

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2.8.2. Image Storage

- 2.8.2.1.** All digital images (or files) submitted and images captured by the examiner shall be uploaded to Mideo Caseworks for storage and prior to digital enhancement.
 - 2.8.2.1.1.** Mideo Caseworks automatically authenticates the original images.
- 2.8.2.2.** Verify by visual inspection that all images captured or submitted were uploaded to Mideo and that the captured image accurately represents the document and its fine detail. If not, return to 2.8.1. or document the image quality in the test record.
- 2.8.2.3.** A visual record of all images contained in Mideo Caseworks shall be stored in the Imaging Module of Laboratory Information Management System (LIMS) to indicate the presence of an original image being stored in Mideo Caseworks.

2.8.3. Image Processing

- 2.8.3.1.** Image processing and enhancement shall be done within Mideo Caseworks, which records the history log of the captured image.
 - 2.8.3.1.1.** Mideo Caseworks maintains all original images. Any processing conducted on the image through Mideo Caseworks does not alter the original image.
 - 2.8.3.1.2.** The history log in Mideo shall contain an image processing log, recording information relevant to the enhancement of the image in sufficient detail to allow meaningful review and assessment of the results and permit replication of the processing by another examiner.
- 2.8.3.2.** A wide variety of tools, imaging techniques, filters and palettes are available within Mideo Caseworks to aid the examiner in generating the best possible quality of the image. Those that will best aid in the processing of an image shall be determined by the examiner at the time of the examination as long as they follow the best practices in imaging forensics by archiving the original image, working only on copies of the original file, using valid forensic image processing procedures, and ensuring that all processes are repeatable and verifiable.
- 2.8.3.3.** Basic image enhancement can take the form of traditional enhancement techniques, such as positive to negative inversion; image rotation/inversion; conversion to grayscale; white balance adjustment (color balancing, color correction, or density and contrast adjustments); basic imaging sharpening and blurring (pixel averaging); and file format conversion.
- 2.8.3.4.** Advanced image enhancement can take the form of image averaging; deblur; noise reduction; image restoration; color channel

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selection and subtraction; perspective control, geometric correction, or both; and advanced sharpening tools, such as unsharp mask.

- 2.8.4.** The final enhancement shall be saved in a lossless format, where possible, in the respective folder in Mideo Caseworks.

2.9. Records:

- 2.9.1.** Once an image is uploaded into Mideo Caseworks, it is considered part of the test record maintained by the Indiana State Police Laboratory.
- 2.9.2.** All images in Mideo Caseworks shall be stored on a secure server, which can only be accessed through a password protected Indiana State Police Laboratory computer that has Mideo Caseworks installed.
- 2.9.3.** The history log within Mideo Caseworks serves as the test record documentation of the image by recording the name, date, and time when an image is accessed, and it records any changes made to that image. This also serves as the chain of custody for electronically submitted evidence in conjunction with LIMS.

- 2.10. Interpretations of Results:** Images need only be processed to the point where the examiner determines that the best possible quality of the image has been reached.

- 2.11. Report Wording:** It should be noted in the Certificate of Analysis that images of items examined are being retained by the Forensic Document Unit. For electronically submitted evidence, it should be noted in the Certificate of Analysis that there is no evidence to be returned and the submitted images are being retained by the Forensic Document Unit.

2.12. References:

ISO/IEC 17025, General Requirements for the Competence of Testing and Calibration Laboratories, International Organization for Standardization, Geneva, Switzerland

Mideo Systems Inc., Indiana State Police Reference Material

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for Use of Image Capture and Storage Technology in Forensic Document Examination

SWGIT Documents (Scientific Working Group on Imaging Technology)

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3. HANDWRITING EXAMINATIONS

3.1. Scope: This test method is for the performance of examinations of handwritten documents. This test method includes both visual and instrumental examinations. Handwriting in this context also includes hand printing and signatures.

3.2. Precautions/Limitations: Handwriting examinations may have inherent limitations that may interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

3.2.1. The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

3.2.2. The following are limitations that may be present in a handwriting examination:

3.2.2.1. The submission of non-original documents.

3.2.2.2. Insufficient quantity of writing to demonstrate the natural variation of a writer.

3.2.2.3. Limited individualizing characteristics.

3.2.2.4. Evidence of unnatural writing.

3.2.2.5. Incomparable writing styles.

3.2.2.6. Lack of sufficient repetitions or absent characteristics.

3.2.2.7. Non-contemporaneous writing.

3.2.2.8. Foreign writing not utilizing the Latin alphabet.

3.2.3. Examination of non-original handwriting may result in opinions that are less than definitive.

3.2.3.1. When examining non-original documents, it is not possible to determine whether or not the writing was placed directly onto the submitted document(s) by the writer or if the writing was transferred onto these documents digitally, mechanically, or by other means. Additionally, characteristics indicative of tracings and simulations may be masked.

3.2.3.2. Consideration shall be given to the possibility that various forms of duplications of handwriting can be generated by computer and other resources.

3.2.4. The use of a name in results, opinions, and interpretations assumes the known writings used in the comparison were written by the person to whom they were attributed by the customer, unless there is evidence of multiple writers observed during the initial assessment.

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3.3. Related Information:

- 3.3.1. [Appendix 1 Worksheets and Test Records](#)
- 3.3.2. [Appendix 2 Abbreviations](#)
- 3.3.3. [Appendix 3 Definitions](#)
- 3.3.4. [Appendix 4 Flow Chart for Q to K Handwriting Comparisons](#)
- 3.3.5. [Appendix 5 Flow Chart for Q to Q Handwriting Comparisons](#)
- 3.3.6. [Appendix 8 Forensic Document Unit Reference Collections](#)

3.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

- 3.4.1. Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.
- 3.4.2. Optical magnifiers sufficient to allow fine detail to be distinguished.
- 3.4.3. Imaging and other equipment for recording observations.
- 3.4.4. Write-On Document Comparison Software

3.5. Reagents/Materials: Not applicable.

3.6. Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

- 3.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.
- 3.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

3.7. Reference Materials/Controls/Calibration Checks: Not applicable.

3.8. Procedures/Instructions: All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

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- 3.8.1.** Visually examine the document(s) using lighting and magnification sufficient to allow fine detail to be observed. Determine if the examination is a questioned (Q) document(s) to a known (K) document(s) (to determine authorship) or if the examination is a questioned document(s) to a questioned documents(s) (common authorship).
 - 3.8.1.1.** If the examination is a questioned document(s) to a known document(s) refer to the Flow Chart for Q to K Handwriting Comparisons, [Appendix 4](#).
 - 3.8.1.2.** If the examination is a questioned document(s) to a questioned document(s) refer to the Flow Chart for Q to Q Handwriting Comparisons, [Appendix 5](#).
- 3.8.2.** Regardless of the type of examination (Q to K or Q to Q), handwriting examinations essentially consist of four steps:
 - 3.8.2.1.** Examine the questioned document(s) for the following:
 - 3.8.2.1.1.** Determine if the document(s) is original.
 - 3.8.2.1.1.1.** If the document is not original, request the original.
 - 3.8.2.1.1.2.** If the original is not available, determine if the reproduction is of sufficient quality and clarity for examination.
 - 3.8.2.1.2.** Evaluate the naturalness of the writing. Determine if the writing is suitable for comparison.
 - 3.8.2.1.3.** Assess the presence of class or individual characteristics within the writing.
 - 3.8.2.1.4.** Consideration shall also be made whether or not there is internal consistency, range of variation, and the presence of multiple writers.
 - 3.8.2.1.5.** The presence of overwriting, underlines, and drawings shall be clearly recorded in the technical record, but does not need to be addressed in the Certificate of Analysis unless deemed appropriate by the examiner. Handwriting opinions rendered do not apply to these entries as they are not suitable for a handwriting comparison.
 - 3.8.2.1.6.** It may be appropriate to compare the questioned document to the Robbery Note Reference Collection. Refer to Test Method: [Robbery Note Reference Collection](#).
 - 3.8.2.2.** Examine the known document(s) for the same elements as listed above in 3.8.2.1.
 - 3.8.2.2.1.** The presence of multiple writers within the submitted known writing of a subject shall be clearly recorded in the technical record. Significant quantities of multiple writers

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shall also be reported in the Certificate of Analysis. Significant is defined as being greater than a few entries per page or as deemed appropriate by the examiner.

3.8.2.2.2. Determine whether or not the documents are comparable.

3.8.2.2.3. Determine if there is sufficient quantity and quality of known writing present for comparison.

3.8.2.2.3.1. If the known writing is insufficient in quantity or quality, request additional known writing. Refer to [Test Method: Collection of Known Writing](#).

3.8.2.2.4. Determine whether or not the written entries are contemporaneous.

3.8.2.2.5. It may be appropriate to request the signature files of the subject(s) in a case from the Indiana Bureau of Motor Vehicles (BMV) Fraud and Security Investigations or other similar agencies.

3.8.2.2.5.1. A Laboratory memo on letterhead shall be sent to the BMV or similar agency requesting the files.

3.8.2.2.5.2. The memo shall request that the BMV or similar agency submit the files directly to esubmission@isp.in.gov and copy the examiner on the submission.

3.8.2.2.5.3. The examiner will forward the files to esubmission@isp.in.gov if the BMV or similar agency does not submit them directly.

3.8.2.2.5.4. The documentation associated with the request shall become part of the test record.

3.8.2.2.5.5. Refer to [Test Method: Imaging](#) for the retrieval procedure and utilization of electronically submitted evidence.

3.8.2.2.6. A search for additional known writing from a subject may also be conducted in LIMS or other sources. If additional known writing is located, contact shall be made and documented with the customer of the case containing the known writing and the customer of the current case to see if known writing may be shared between the two cases.

3.8.2.2.6.1. These cases shall be related in LIMS.

3.8.2.2.6.2. A Certificate of Analysis shall be issued to the customer from which the additional known writing was originally attributed to serve as documentation of use of the known writing in the related case.

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3.8.2.2.7. If additional known writing is unavailable, proceed to the extent possible.

3.8.2.3. Conduct a side-by-side comparison, making annotations in the technical record of both similarities and dissimilarities found in the two bodies of writing.

3.8.2.4. Evaluate similarities, differences, and limitations. Determine their significance individually and in combination. Reach an opinion according the criteria set forth in 3.11, Report Writing.

3.9. Records: Record in the test record all notes, data and observations. There is no specific worksheet required for handwriting examinations.

3.10. Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

3.11. Report Writing: The examiner shall report the results, opinions, and interpretations to conform to one of the following:

3.11.1. Identification— If the evidence contained in the handwriting is in agreement in the individualizing characteristics and there are no significant, inexplicable differences between the questioned and known writings, then an identification is appropriate. This is a definitive opinion, like the opinion of elimination, and is one of the highest degrees of confidence expressed by an examiner in handwriting comparisons.

3.11.2. Elimination— If the evidence contained in the handwriting has significant differences between the questioned and known writings at any level of the analyses, then an elimination is appropriate. This is a definitive opinion, like the opinion of identification, and is one of the highest degrees of confidence expressed by an examiner in handwriting comparisons.

3.11.3. When definitive results, opinions, and interpretations cannot be reached, the Certificate of Analysis shall clearly communicate the reason(s) and contain the definition of the qualified opinion rendered. (See definitions in [Appendix 3](#))

3.11.3.1. Qualified Opinions— If there are similarities or differences of limited significance between the questioned and known writings and there are limiting factors, then the use of qualified opinions is appropriate. The following are the types of qualified opinions:

3.11.3.1.1. Highly probable— The evidence contained in the handwriting is very persuasive, yet some critical feature or quality is missing so that an identification is not in order. However, the examiner is virtually certain that the questioned and known writings were written by the same individual.

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3.11.3.1.2. *Probably*— The evidence contained in the handwriting points rather strongly toward the questioned and known writings having been written by the same individual. However, it falls short of the “virtually certain” degree of confidence.

3.11.3.1.3. *Indications*— The evidence contained in the handwriting has a few features which are of significance for handwriting comparison purposes. However, there are some similarities between the questioned and known writings. There shall be additional limiting words or phrases such as “but the evidence is far from conclusive”, when this opinion is reported.

3.11.3.1.4. *Indications not*— The evidence contained in the handwriting has few features which are of significance for handwriting comparison purposes. However, there are some dissimilarities between the questioned and known writings. There shall be additional limiting words or phrases such as “but the evidence is far from conclusive”, when this opinion is reported.

3.11.3.1.5. *Probably not*— The evidence contained in the handwriting points rather strongly against the questioned and known writings having been written by the same individual. However, it falls short of the “virtually certain” degree of confidence.

3.11.3.1.6. *Highly probable not*— The evidence contained in the handwriting is very persuasive, yet some critical feature or quality is missing so that an elimination is not in order. However, the examiner is virtually certain that the questioned and known writings were not written by the same individual.

3.11.3.2. *Could not identify nor eliminate*— The evidence that contains the handwriting possesses minimal significant similarities or significant differences and there are limiting factors, then stating an opinion that a writer could not be identified to nor eliminated from the writing in question is appropriate. This opinion requires an explanation of the limiting factors and a definition of the conclusion in the Certificate of Analysis.

3.11.3.3. *No Conclusion*— The evidence that contains the handwriting possesses significant limiting factors that prevented analysis such as excessive overwriting, a lack of comparable writing, or poor image quality, then the opinion of no conclusion is appropriate. This opinion requires an explanation of the limiting factors and a definition of the conclusion in the Certificate of Analysis.

3.11.4. Examples of wording in a Certificate of Analysis:

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3.11.4.1. John Smith (Item 002) could not be identified to nor eliminated from being the writer of the handwriting and hand printing on the sheet of paper in Item 001. Limitations were present in the handwriting examination, such as the presence of a significant amount of class characteristics in the hand printing on the sheet of paper in Item 001 and the lack of comparable handwriting present in the known writing of John Smith (Item 002).

The opinion "could not be identified to nor eliminated from" means that the evidence contained in the handwriting has minimal significant similarities or significant differences and there are limiting factors. This is the zero point of the confidence scale, and the examiner does not have a leaning one way or another.

3.11.4.2. There are indications that Jane Doe (Item 003) was the writer of the hand printing on Page 1, Page 2, and Page 3 in Item 004, but the evidence is far from conclusive. Limitations were present in the handwriting examination, such as a lack of a sufficient repetition of capital letters present in the known writing of Jane Doe (Item 003).

The opinion "indications" means that the evidence contained in the handwriting has a few features which are of significance for handwriting comparison purposes. However, there are some similarities between the questioned and known writings but the evidence is far from conclusive.

3.12. References:

American Society of Testing and Materials (ASTM) International E1732 Standard Terminology Relating to Forensic Science

Conway, J. V. P., *Evidential Documents*, Springfield, IL, Charles C. Thomas, 1959

Harrison, Wilson. R., *Suspect Documents*, Nelson-Hall Publishers, Chicago, IL 1981

Hilton, Ordway, *Scientific Examination of Questioned Documents*, New York, Elsevier, 1982

Huber, R. A. and Headrick, A. M., *Handwriting Identification: Facts and Fundamentals*, Boca Raton, FL, CRC Press, 1999

Kelly, J.S and B. Lindblom, Editors, *Scientific Examination of Questioned Documents, Second Edition*, CRC Press, Boca Raton, FL. 2006

Osborn, Albert S., *Questioned Documents*, Second Edition, Nelson-Hall Co., Chicago, IL 1929

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for the Examination of Handwritten Items

SWGDOC Standard for Scope of Work of Forensic Document Examiners

SWGDOC Standard Terminology for Expressing Conclusions of Forensic Document Examiners

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SWGDOC Terminology Relating to the Examination of Questioned Documents

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4. INDENTED IMPRESSION EXAMINATION

4.1. Scope: This test method is utilized when conducting indented impression examinations requested by the customer or determined to be appropriate by the examiner. The examination includes both visual and instrumental examination. This test method establishes procedures for visualizing, preserving, and evaluating indented impressions.

4.1.1. Indented impressions occur when sheets of paper are in direct or indirect contact with one another and impressions on the top sheet can produce indented impressions (which may be latent) on the sheet(s) below.

4.1.2. Indented impressions can provide investigative information, associate an individual to a document, associate a document to another document, date a document, determine production sequence, visualize an alteration, or provide other evidence significant to the source or creation of the document(s).

4.1.3. Electrostatic Detection Device (EDD) examinations may be useful in developing other types of impressions on documents such as typewritten material, shoeprints, transport rollers and picker bars, postal cancellation stamps, envelope seams, and paper production marks.

4.2. Precautions/Limitations: Documents submitted for examination may have inherent limitations that can interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

4.2.1. Certain documents submitted for an indented impression examination may have inherent limitations due to their type of paper, size, shape, thickness, or condition, which may render the documents less suitable for the EDD examination.

4.2.2. The amount and the depth of the indented impressions depend upon several factors. These factors include, but are not limited to, the pressure exerted on the writing instrument or typewriter keys; the sharpness of the writing instrument; the writing surface; the thickness and type of paper; and the number of stacked sheets of material present under the original document.

4.2.3. Not all indented impressions can be deciphered. The reasons for this may also be due to overlapping indented impressions, interfering folds and creases, as well as the interference of the original writing on the document.

4.2.4. Indented impressions may degrade due to environmental conditions, prior forensic testing, improper storage, and excessive handling (e.g., rubbing the documents surface and taking the document(s) in and out of the evidence container multiple times).

4.2.4.1. When possible, indented impression examination should be conducted before any chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

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4.2.5. There are inherent limitations that exist and precautions that should be heeded when operating an EDD in an indented impression examination.

4.2.5.1. The EDD process may lift particles of pencil, carbon-film ribbon, and toner off the document being processed. This is typically minor but, on occasion, may be significant. An electronic image of the document(s) containing pencil, carbon-film ribbon, or toner shall be made prior to processing the document with the EDD.

4.2.5.2. The EDD may develop secondary impressions as well as primary impressions. Caution should be taken when attempting to determine whether indented impressions are primary or secondary.

4.2.5.3. Extreme levels of humidity may limit or be detrimental to the indented impression examination.

4.2.5.4. Repeated processing of a document using the EDD may result in the development of indented impressions that are degraded.

4.2.6. Documents shall be handled as little as possible prior to EDD examination to prevent contamination or alteration of the document(s) such as the addition of latent prints, biological materials, and additional indented impressions.

4.3. Related Information:

4.3.1. [Appendix 1 Worksheets and Test Records](#)

4.3.2. [Appendix 2 Abbreviations](#)

4.3.3. [Appendix 3 Definitions](#)

4.3.4. [Appendix 6 Performance Check Procedures](#)

4.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

4.4.1. Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.

4.4.2. Optical magnifiers sufficient to allow fine detail to be distinguished.

4.4.3. The EDD with associated supplies and materials.

4.4.3.1. Aerosol hood.

4.4.3.2. Glass beads.

4.4.3.3. Black toner.

4.4.3.4. Toner Application Device (TAD).

4.4.3.5. Imaging film.

4.4.3.6. Fixing film.

4.4.3.7. Brayer.

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4.4.3.8. Cutting devices.

4.4.3.9. Humidification chamber.

4.4.3.10. The Gradient® and a granite surface plate.

4.4.3.11. Paper barrier sheet(s).

4.4.3.12. Hygrometer.

4.4.4. Fume Hood

4.4.5. Software for digital image processing.

4.4.6. Imaging and other equipment for recording observations.

4.5. **Reagents/Materials:** See 4.4.3.

4.6. **Hazards/Safety:** The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions shall include personal protective equipment (PPE) and ventilation, when appropriate.

4.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.

4.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

4.6.3. The examiner shall review the appropriate Safety Data Sheet (SDS) for toner, developer, and glass beads prior to use.

4.6.3.1. The EDD is a high voltage instrument, at times operating at 8000 volts.

4.6.3.2. The EDD shall be operated in an environment that draws airborne toner away from the examiner. If that is not possible, the examiner should wear a surgical facemask.

4.6.3.3. While operating the EDD, at least one glove and a lab coat shall be worn. This may be supplemented with ear protection and a face mask.

4.7. **Reference Materials/Controls/Calibration Checks:**

4.7.1. A performance check of the EDD shall be tested using a reference material prepared by the examiner and run with each document processed on the EDD. Refer to [Appendix 6](#) for Performance Check Procedures.

4.7.1.1. Results of the reference material shall be recorded in the technical record.

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- 4.8. Procedures/Instructions:** These procedures should be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.
- 4.8.1.** Changes made to the document(s) to facilitate examination shall be recorded in the technical record (e.g., removing staples, separating sheets of paper from a notebook, etc.).
 - 4.8.1.1.** Prior to making significant changes to the documents, permission should be obtained from the customer and documented in the technical record and Certificate of Analysis.
 - 4.8.1.1.1.** Images of documents shall be taken and preserved before and after if significant changes are made to the document.
 - 4.8.2.** Examine the front and reverse of the document(s) for signs of indented impressions and/or markings using oblique angle lighting directed onto the document(s) from various angles and directions. Observe the surface of the document(s) under magnification, as needed, to visualize any indented impressions. Record observations in the technical record.
 - 4.8.3.** Record physical characteristics observed on the document(s) such as paper fiber disturbance(s) or chemical staining which may be indicative of an alteration, obliteration, erasure, or eradication.
 - 4.8.4.** Determine whether or not the document is suitable for EDD examination.
 - 4.8.4.1.** If the document is determined to be unsuitable, interpret any visible indented impressions observed from the use of oblique angle lighting and record observations in the technical record.
 - 4.8.4.2.** If the document is suspected of being contaminated with a biological substance or when a request for a biological examination also accompanies the request for an indented impression examination, a clean paper barrier sheet shall be positioned under the document(s) throughout the EDD examination.
 - 4.8.4.2.1.** Each document shall have a new paper barrier sheet when it is going to be processed on the EDD.
 - 4.8.4.2.2.** The paper barrier sheets shall be disposed of unless there has been a visible transfer of trace evidence from the document(s). In that case, the paper barrier sheet shall be returned with the submitted document(s) by being placed in the original evidence container.
 - 4.8.5.** Suitable document(s) should be examined on the front and reverse using the EDD. The creation of multiple lifts per document may be necessary.
 - 4.8.5.1.** The three methods of applying toner during the EDD examination are cascade, aerosol, and the toner application device (TAD).
 - 4.8.5.1.1.** It is the discretion of the examiner to determine when it is appropriate to use which method(s).

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- 4.8.5.2.** The humidification chamber shall be used as required in the instrument's operation manual.
 - 4.8.5.2.1.** When a paper barrier sheet is being used, it shall be humidified with the document. The paper barrier sheet shall be positioned between the document and the rack of the humidification chamber.
- 4.8.5.3.** Additional or less humidity, varying the ratio of toner powder to glass beads, or misting of the toner and glass beads mixture may be used to enhance results.
- 4.8.5.4.** When using the cascade method, after processing with the toner mixture and before placing the adhesive film on the imaging film, an attempt shall be made to remove the glass beads.
- 4.8.6.** The EDD lift is created when the fixing film is applied to the imaging film. All EDD lifts shall be saved.
 - 4.8.6.1.** The EDD lift(s) shall be considered an item created within the Laboratory and shall be documented in the test record and in the Laboratory Information Management System (LIMS) in accordance with Indiana State Police Laboratory Policy [Evidence Handling #025](#).
 - 4.8.6.2.** The EDD lift shall be marked with a unique identifier and contain the following additional data, at a minimum: operator's identification, laboratory case number, the date the lift is created, the item number, and the EDD instrument and method(s) used.
 - 4.8.6.2.1.** The EDD lift shall be marked with a unique identifier to ensure that it cannot be confused physically with another lift or when referred to in the test record or Certificate of Analysis.
 - 4.8.6.2.2.** The EDD lift shall be marked with this information before the EDD lift is photographed, photocopied, and/or electronically imaged.
 - 4.8.6.3.** It may be necessary to mark the orientation of the document on the lift (e.g., top, bottom, front, and back) for clarification.
 - 4.8.6.4.** If the document(s) needs to be further distinguished from other documents containing the same item number, then a designation shall be made (e.g., page number, date, etc.).
 - 4.8.6.5.** If multiple runs are made of the same side of one document, each EDD lift shall be marked with the run number.
- 4.8.7.** Once an EDD lift has been created, use a brayer to remove the air bubbles from between the imaging film and the fixing film and trim the edges.
- 4.8.8.** Capture images of the EDD lifts in accordance with Test Method: [Imaging](#).
- 4.8.9.** Examine the EDD lifts and decipher the indented impressions.

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4.8.10. The EDD lifts shall be returned to the customer. The unique identifier of each EDD lift shall be included in the test record and in the Certificate of Analysis.

4.9. Records: Record in the test record all notes, data and observations.

4.9.1. Notes shall be made of indented impressions observed during the oblique angle lighting examination and when visible on the EDD lifts.

4.9.2. An EDD Lift Log should be generated to document how many lifts were generated during the indented impressions examination. This recommended log can be found on the network drive.

4.10. Interpretations of Results: If indented impressions or other images are visualized, the examiner, when appropriate, shall transcribe the decipherable indented impressions or other images.

4.10.1. Decipherment of the indented impressions may be aided through digital imaging/enhancement, photocopying, or summing of lifts to increase legibility.

4.10.2. When possible and appropriate, the examiner shall:

4.10.2.1. Determine the source document or device of the indented impressions.

4.10.2.2. Establish a time line in which the indented impressions were created.

4.10.2.3. Establish the sequence of the intersections of indented impressions and ink strokes.

4.11. Report Writing:

4.11.1. The basis and reasons for the results, opinions, and interpretations shall appear in the technical record and may appear in the Certificate of Analysis.

4.11.2. Once examinations and evaluations have been completed, the Certificate of Analysis may include the following types of results, opinions, and interpretations:

4.11.2.1. Whether indented impressions were observed.

4.11.2.2. Whether decipherable indented impressions were observed.

4.11.2.3. Interpretation of indented impressions.

4.11.2.3.1. Limitations or uncertainties in the decipherment shall be communicated in the Certificate of Analysis.

4.11.2.4. Information as to the source, sequence, or date of indented impressions.

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4.12. References:

American Society of Testing and Materials (ASTM) International E1732 Standard Terminology Relating to Forensic Science

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for Indentation Examinations

Conway, J.V.P., *Evidential Documents*, Charles C. Thomas, Publisher, Springfield, IL. 1959

Foster, D.J.; Morantz, D.J., An Electrostatic Imaging Technique for the Detection of Indented Impressions in Documents, *Forensic Science International*, 1979, 13, 51-54

Hilton, O., *Scientific Examination of Questioned Documents Revised Edition*, Elsevier Science Publishing Co., New York, NY. 1982

Kelly, J.S. and B. Lindblom, Editors, *Scientific Examination of Questioned Documents, Second Edition*, CRC Press, Boca Raton, FL 2006

Noblett, M.; James, E., Optimum Conditions for Examination of Documents Using an Electrostatic Detection Apparatus (ESDA) Device to Visualize Indented Writings, *Journal of Forensic Sciences*, July 1983, 28, 3, 697-712

SWGDOC Standard for Indentation Examinations

SWGDOC Standard for Non-destructive Examinations of Paper

SWGDOC Standard for Scope of Work of Forensic Document Examiners

Tolliver, D.K., Sobieralski, Carl A. Awareness of the Potential of the EDD Serving as a Source for transfer of DNA, *Journal of the American Society of Questioned Document Examiners*, Vol. 11: 2, 2009

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5. PAPER CUTS, TEARS AND PERFORATIONS

5.1. Scope: This test method is for the examination of paper cuts including shredded paper, tears, and perforations of paper in order to determine whether or not two or more documents were at one time joined to form a single piece of paper and whether or not an edge is from a mechanical cut or has been torn. This test method includes both visual and instrumental examinations.

5.2. Precautions/Limitations: Documents submitted for examination may have inherent limitations that can interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

5.2.1. Limitations may include quantity, comparability or the state of the documents submitted for examination. The condition of the paper (e.g., liquid soaked, stained, soiled, charred, or finely shredded paper) may make it unsuitable for some examinations.

5.2.2. The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

5.2.3. In the absence of individual characteristics, it may only be possible to demonstrate an association between two or more documents through class characteristics.

5.3. Related Information:

5.3.1. [Appendix 1 Worksheets and Test Records](#)

5.3.2. [Appendix 2 Abbreviations](#)

5.3.3. [Appendix 3 Definitions](#)

5.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

5.4.1. Appropriate light source(s) of sufficient intensity to allow fine detail to be distinguished.

5.4.2. Optical magnifiers sufficient to allow fine detail to be distinguished.

5.4.3. Clamps, clips, temporary adhesives, and other supplies that will not adversely affect the document(s).

5.4.4. Imaging or other equipment for recording observations.

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- 5.5. Reagents/Materials:** Not applicable.
- 5.6. Hazards/Safety:** The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.
- 5.6.1.** Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.
- 5.6.2.** Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.
- 5.7. Reference Materials/Controls/Calibration Checks:** Not Applicable.
- 5.8. Procedures/Instructions:** All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.
- 5.8.1.** At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability may indicate that the examiner should discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at that point and report accordingly or to continue with the applicable procedures to the extent possible. The reasons for such a decision shall be documented in the technical record.
- 5.8.2.** Determine whether or not the document(s) is cut or torn.
- 5.8.3.** Determine whether or not the document(s) is suitable to be physically realigned.
- 5.8.4.** Evaluate each document for individualizing characteristics, including measurements, luminescence, opacity, etc. following Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for Non-Destructive Examination of Paper.
- 5.8.5.** Conduct a side-by-side comparison of the documents using the following steps:
- 5.8.5.1.** Visual inspection of surface markings (e.g., handwriting/hand printing, printing processes, mechanical impressions, indented impressions, and marks from the manufacturing process).
- 5.8.5.2.** Macroscopic alignment (view pieces side-by-side that have similar class characteristics).

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5.8.5.3. Microscopic alignment (magnified edge-to-edge examination for tear patterns, distinctive paper fiber separations, etc.).

5.8.6. Reconstruct the paper fragments if appropriate.

5.8.7. Consideration should be given to repackaging the documents in a manner that preserves fragile match areas, facilitates recovery, and permits demonstration. When appropriate, this information should be relayed to the customer so that further examinations are not compromised.

5.9. Records: Record in the test record all notes, data and observations. This also includes appropriate documentation of selected non-matches.

5.10. Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

5.11. Report Writing: Certificates of Analysis may include, but are not limited to, the following types of results, opinions, interpretations and other findings:

5.11.1. The paper fragments were at one time joined to form a single, or larger, piece of paper.

5.11.2. Although class similarities were observed, there were insufficient individual features to determine whether or not the paper fragments were at one time joined to form a single piece of paper. When non-definitive conclusions such as this are reached, the limitations of the examination shall be stated in the Certificate of Analysis.

5.11.3. The paper fragments did not originate from a single, or larger, piece of paper.

5.11.4. The Certificate of Analysis may also include information such as the printed text, handwriting, indentations, and/or contaminants observed during the examination.

5.12. References:

American Society of Testing and Materials (ASTM) International E1732 Standard Terminology Relating to Forensic Science

International Paper Company, Pocket Pal

Kelly, J.S and B. Lindblom, *Scientific Examination of Questioned Documents, Second Edition*, CRC Press, Boca Raton, FL, 2006

The Mead Corporation, *Paper Knowledge*, 1999

SWGDOC Standard for Non-destructive Examination of Paper

SWGDOC Standard for Physical Match of Paper Cuts, Tears, and perforations in Forensic Document Examinations

SWGDOC Standard for Scope of Work of Forensic Document Examiners

SWGDOC Terminology Relating to the Examination of Questioned Documents

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6. Examination of Inks

- 6.1. Scope:** This test method is used in ink examinations requested by the customer or determined to be appropriate by the examiner. The examinations of ink on a document may identify the type of writing instrument, discriminate between ink formulations, and/or provide additional information about an ink. This test method includes both visual and instrumental examinations.
- 6.2. Precautions/Limitations:** Documents submitted for examination may have inherent limitations that can interfere with the procedures in this test method. Limitations shall be recorded in the technical record.
- 6.2.1.** The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.
- 6.2.2.** Most interferences with ink examinations come from variables that interact with the ink. These interactions can result from:
- 6.2.2.1.** Blotting wet ink,
 - 6.2.2.2.** Variations in the paper,
 - 6.2.2.3.** Environmental or exposure conditions,
 - 6.2.2.4.** Chemical testing,
 - 6.2.2.5.** Or a combination thereof.
- 6.2.3.** The Indiana State Police (ISP) Forensic Document Unit (FDU) only conducts non-destructive ink examinations. Evidence may be outsourced to a laboratory that conducts chemical analysis not performed by the ISP FDU.
- 6.3. Related Information:**
- 6.3.1.** [Appendix 1 Worksheets and Test Records](#)
 - 6.3.2.** [Appendix 2 Abbreviations](#)
 - 6.3.3.** [Appendix 3 Definitions](#)
 - 6.3.4.** [Appendix 6 Performance Check Procedures](#)
- 6.4. Instruments:** The following equipment may be used as deemed appropriate by the examiner:
- 6.4.1.** Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.
 - 6.4.2.** Optical magnifiers sufficient to allow fine detail to be distinguished.

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6.4.3. Video Spectral Comparator (VSC).

6.4.3.1. Light sources (e.g., visible, Ultraviolet (UV), Infrared (IR), excitation source for IR luminescence).

6.4.3.2. Filters (e.g., colored filters, longpass, shortpass, and bandpass).

6.4.3.3. Equipment capable of IR image capture and recording observations.

6.4.4. Imaging and other equipment for recording observations.

6.5. Reagents/Materials: Not applicable.

6.6. Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

6.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.

6.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

6.6.3. Exposure to shortwave UV light without proper protection for eyes and skin is dangerous and shall be avoided.

6.6.4. Exposure to long periods of UV will have deleterious effects on a document which may affect subsequent examinations for biological evidence.

6.7. Reference Materials/Controls/Calibration Checks:

6.7.1. A performance check of the VSC shall be tested using the reference material provided by the manufacturer each day of use prior to utilizing the instruments in an examination. Refer to [Appendix 6](#) for the Performance Check Procedures.

6.7.1.1. Results of the performance check shall be recorded in the technical record to include two images captured during the performance check containing the Laboratory Case Number.

6.8. Procedures/Instructions: All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

6.8.1. Observations of the substrate and the ink throughout these procedures shall be documented.

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6.8.2. Classification of Writing Instrument:

6.8.2.1. Determine whether or not the ink on the document is original. If the ink is not original, request the original document.

6.8.2.1.1. If the original document is not submitted, evaluate the quality of the document submitted to determine whether the significant details have been reproduced with sufficient clarity for comparison purposes and proceed to the extent possible. If the details have not been reproduced with sufficient clarity, discontinue the examination and report accordingly.

6.8.2.2. Conduct a macroscopic and microscopic examination of the ink for class characteristics such as striations, feathering, nib markings, troughs, or layering.

6.8.2.3. Determine the color of the ink.

6.8.2.4. Classify the writing instrument used to create the entry on the document: ballpoint, non-ballpoint, nib pen, pencil, crayon, etc.

6.8.2.4.1. A determination that a particular written entry on the document is not ink or that a document is lacking in quality or comparability may indicate that the examiner should discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the examination at that point and report accordingly or to continue with the applicable procedures to the extent possible. The reasons for such a decision shall be documented in the technical record.

6.8.2.5. Determine the condition of the ink and the overall appearance of the writing. Record in the technical record anything that may have caused a change in the written entry, such as the interferences described in 6.2 and stains, burns, aging, blotting, fading, attempts at mechanical erasure or chemical eradication, and discolorations.

6.8.3. Instrumental Analysis:

6.8.3.1. When comparing the reaction of inks, it is important to view the inks on the same substrate and under the same instrument settings.

6.8.3.2. When recording the observed reactions of inks to a light source, it is important to record in the technical record any influence imparted by the substrate.

6.8.3.3. The reaction of ink can vary at different wavelengths. Therefore in the differentiation of inks, it is useful to use a range of different light sources, filters, filter combinations, etc. When recording the reaction of inks in the technical record, the light sources, filters, and settings shall be documented in the technical record.

6.8.3.4. UV Examination:

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- 6.8.3.4.1.** Apply the settings for the UV examination on the VSC.
- 6.8.3.4.2.** Observe the ink under the UV light source(s) available on the instrument being used. Record in the technical record the reaction of the ink, which may include the presence or absence of fluorescence or a fluorescent halo around the borders of the ink.
- 6.8.3.4.3.** Record in the technical record any reaction of the substrate. Strong fluorescence of the substrate may affect the observer's perception of the reaction of the ink.
- 6.8.3.4.4.** UV examination may reveal indications that the document has been stained by chemicals or other materials that may affect the ink comparison. These chemicals may include chemical ink eradicators, liquid or dry opaquing material, cellophane or other tape, and adhesives. Their presence may have significance beyond the ink comparison and shall be recorded in the technical record.
- 6.8.3.5.** IR Examination:
 - 6.8.3.5.1.** Determine the reflected IR (RIR) and IR luminescence (IRL) characteristics of the ink.
 - 6.8.3.5.1.1.** RIR
 - 6.8.3.5.1.1.1.** Apply the settings for the RIR examination on the VSC.
 - 6.8.3.5.1.1.2.** Observe and record in the technical record the characteristics of the ink under the various RIR settings as opaque, transparent, or gradations of opacity. The more the ink absorbs the IR light, the more opaque or darker the ink will appear. The more the ink transmits IR light, the less opaque or lighter the ink appears until it becomes transparent or drops out.
 - 6.8.3.5.1.2.** IRL
 - 6.8.3.5.1.2.1.** Apply the settings for the IRL examination on the VSC.
 - 6.8.3.5.1.2.2.** Observe and record the characteristics of the ink relative to the substrate as luminescent, opaque, transparent or gradations of these under the various IRL settings. Inks that luminesce more brightly than the substrate will appear lighter than the substrate. Strongly luminescent ink may appear to glow brightly. If ink does not luminesce or does not luminesce as

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brightly as the substrate, the ink will appear darker than the substrate. Inks that luminesce at an intensity similar to that of the substrate appear transparent or drop out.

6.8.3.5.1.2.3. A luminescent halo is occasionally observed around an ink line; capillary migration of a vehicle component into the substrate is a known cause.

6.8.3.5.1.2.4. Inks that luminesce with similar but not identical intensity can sometimes be differentiated by placing a non-luminescent or brightly luminescent object behind the substrate.

6.9. Records: Record in the test record all notes, data and observations.

6.10. Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

6.10.1. Differentiation:

6.10.1.1. If significant and reproducible differences between inks on the same substrate are found at any level of the optical analysis, it shall be concluded that the inks are different.

6.10.1.1.1. Additional analytical testing may reveal the possibility of batch-to-batch variation within an ink formula. This kind of variation may be detectable utilizing additional analytical methods that are not conducted within the FDU (e.g., chromatography, electrophoresis, spectrometry, spectrophotometry, or a combination).

6.10.2. Inks that could not be differentiated:

6.10.2.1. When the comparison of two or more inks by optical analysis reveals no significant and reproducible differences, it shall be concluded that the inks could not be differentiated at that level of analysis. Additional, destructive analytical techniques may be able to differentiate the inks indicating that the inks are of the same formula but different manufacturing batches, two similar formulas, or from different writing or marking instruments.

6.11. Report Writing: The following includes examples of how conclusions of ink examination should be reported:

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- 6.11.1. "At least ____ (fill in the number) ink formulations were observed on the page."
 - 6.11.1.1. Specific details of where the different ink formulations were located on the document should be given in the Certificate of Analysis.
- 6.11.2. "Using the macroscopic and microscopic non-destructive examinations available within the Forensic Document Unit, no differences were observed among the inks on the document."
 - 6.11.2.1. Results, opinions, or interpretations shall not state that two inks are identical or the same ink.
- 6.11.3. "Using the macroscopic and microscopic non-destructive examinations available within the Forensic Document Unit, at least two different writing instruments were used on the document based on the class characteristics of the ink. One writing instrument was a ballpoint pen containing black ink. The other instrument was a non-ballpoint pen using black ink."
 - 6.11.3.1. Specific details of where the different ink formulations were located on the document should be given in the Certificate of Analysis.
- 6.11.4. The following limitation shall also be included in Certificate of Analysis when reporting ink examinations: "The Forensic Document Unit (FDU) only conducts non-destructive ink examinations. If chemical analysis is requested of the inks, the evidence may be sent to a laboratory that conducts destructive ink examinations."

6.12. References:

American Society of Testing and Materials (ASTM) International E1732 Standard Terminology Relating to Forensic Science

Brunelle, R.L., A Systematic Approach to Ink Identification, *Identification News*, November 1972

Brunelle, R.L., Cantu, Antonio A., A Critical Evaluation of Current Ink Dating Techniques, *Journal of Forensic Sciences*, March 1987

Cantu, A.A, Comments on the Accelerated Aging of Ink, *Journal of Forensic Sciences*, July 1987

Conway, J.V.P., *Evidential Documents*, Charles C. Thomas, Publisher, Springfield, IL, 1959

Crown, D.A., Crim, D., and Brunelle, R. L., The Parameters of Ballpen Ink Examinations, *Journal of Forensic Sciences*, 1976

Harrison, W.R., *Suspect Documents*, Nelson-Hall Publishers, Chicago, IL, 1981

Hilton, O., *Scientific Examination of Questioned Documents Revised Edition*, Elsevier Science Publishing Co., New York, NY, 1982

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Kelly, J.S., and B. Lindblom, Editors, *Scientific Examination of Questioned Documents, Second Edition*, CRC Press, Boca Raton, FL, 2006

Osborn, A.S., *Questioned Documents Second Edition*, Nelson-Hall Co., Chicago, IL, 1929

Sensi, C.A. and Cantu, A.A., Infrared Luminescence: Is it a Valid Method to Differentiate Among Inks?, *Journal of Forensic Sciences*, January 1982

Scientific Working Group for Forensic Document Examination (SWGDOC)
Standard for Test Methods for Forensic Writing Ink Comparison

SWGDOC Standard for Scope of Work of Forensic Document Examiners

SWGDOC Standard for Writing Ink Identification

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7. Alteration, Obliteration, and Erasure Examinations

7.1. Scope: This test method is for the examination of documents for alterations, obliterations, and erasures as requested by the customer or when determined to be appropriate by the examiner. These examinations generally include multiple visual and instrumental examinations and may incorporate techniques from other test methods.

7.2. Precautions/Limitations: Alteration, obliteration, and erasure examinations may have inherent limitations that interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

7.2.1. The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

7.2.2. The Indiana State Police Forensic Document Unit (FDU) only conducts non-destructive ink and paper examinations. Evidence may be outsourced to a laboratory that conducts chemical analysis not performed by the ISP FDU.

7.2.3. Care shall be taken in the evaluation of characteristics indicative of alterations as they may have occurred during normal preparations, handling, and storage of the documents.

7.2.4. While evidence of an alteration may not exist, the possibility of an alteration cannot be eliminated.

7.2.4.1. Alterations may not be detectable due to the quality of the alteration or the method used to generate the alteration.

7.3. Related Information:

7.3.1. [Appendix 1 Worksheets and Test Records](#)

7.3.2. [Appendix 2 Abbreviations](#)

7.3.3. [Appendix 3 Definitions](#)

7.3.4. [Appendix 6 Performance Check Procedures](#)

7.3.5. [Appendix 8 Forensic Document Unit Reference Collections](#)

7.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

7.4.1. Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.

7.4.2. Optical magnifiers sufficient to allow fine detail to be distinguished.

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- 7.4.3. Video Spectral Comparator (VSC).
 - 7.4.4. Electrostatic Detection Device (EDD) with associated supplies and materials.
 - 7.4.5. Calipers.
 - 7.4.6. Rulers.
 - 7.4.7. Typewriter measuring grids or desktop publishing units.
 - 7.4.8. Imaging and other equipment for recording observations.
- 7.5. **Reagents/Materials:**
- 7.5.1. Adhesive neutralizer (e.g., Un-Do®).
 - 7.5.2. Petroleum ether.
 - 7.5.3. Liquid fluorocarbons.
 - 7.5.4. Methanol.
 - 7.5.5. Ethanol.
- 7.6. **Hazards/Safety:** The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.
- 7.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.
 - 7.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.
 - 7.6.3. Safety precautions shall be followed in the use of an adhesive neutralizer or other solvents.
- 7.7. **Reference Materials/Controls/Calibration Checks:**
- 7.7.1. A performance check of the VSC shall be tested using the reference material provided by the manufacturer each day of use prior to utilizing the instruments in an examination. Refer to [Appendix 6](#) for the Performance Check Procedures.
 - 7.7.1.1. Results of the performance check shall be recorded in the technical record to include two images captured during the performance check containing the Laboratory Case Number.
 - 7.7.2. A performance check of the EDD shall be tested using a reference material prepared by the examiner and run with each document processed on the EDD.

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7.7.2.1. Results of the reference material shall be recorded in the technical record.

7.8. Procedures/Instructions: All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

7.8.1. At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability may indicate that the examiner should discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at that point and report accordingly or to continue with the applicable procedures to the extent possible. The reasons for such a decision shall be documented in the technical record.

7.8.2. Changes made to the document(s) to facilitate examination shall be recorded in the technical record (e.g., removing staples and separating sheets of paper from a notebook).

7.8.2.1. Prior to making significant changes to the documents, permission should be obtained from the customer and documented in the technical record and Certificate of Analysis.

7.8.2.2. Images of documents shall be taken before and after significant changes are made to the document.

7.8.3. Examine the front and reverse of the document(s) for the presence of characteristics indicative of alterations, obliterations, or erasures which include, but are not limited to:

7.8.3.1. Overwriting.

7.8.3.2. Crowded or awkward placement of writing and/or printed text.

7.8.3.3. Paper fiber disturbances.

7.8.3.4. Unexplainable change in font size and/or styles or printing process.

7.8.3.5. Unexplainable change in writing instruments.

7.8.3.6. Presence of cut and paste marks.

7.8.3.7. Presence of an obscuring substance.

7.8.3.8. Smearing of inks and/or other media.

7.8.3.9. Uneven margins.

7.8.3.10. Irregular spacing and alignment, both vertical and horizontal.

7.8.3.11. Differences in fastening and binding marks.

7.8.3.12. Inconsistent handwriting features.

7.8.3.13. Sequence of application anomalies (contrary to what is claimed for legitimate production) involving intersections of writing ink & other

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media, stamp pad impressions, typewritten text, notary seal embossment, folds, etc.

7.8.3.14. Paper with watermarks that indicate the paper manufacturer and age.

7.8.3.15. Paper variation, staining, or discoloration.

7.8.4. Non-Destructive Examinations

7.8.4.1. Record observations and physical characteristics of the questioned and/or known documents in the technical record. Take measurements of the physical characteristics. Observations and physical characteristics include, but are not limited to:

7.8.4.1.1. Paper type, size, thickness, color, and shape.

7.8.4.1.2. Printed text.

7.8.4.1.3. Tabs, indents, and margins.

7.8.4.1.4. Letter, word, and line spacing.

7.8.4.1.5. Fastening and binding marks.

7.8.4.1.6. Transmitted terminal identifiers.

7.8.4.1.7. Trash, roller, and picker bar marks.

7.8.4.2. Examine both sides of the document(s) macroscopically and microscopically using various lighting techniques, such as direct, side, and transmitted lighting.

7.8.4.3. When appropriate, use the VSC to examine the document(s) with various filters and light sources (e.g., visible light, ultraviolet (UV) light, reflected infrared (RIR), and infrared luminescence (IRL)).

7.8.4.3.1. Record consistencies and variations in optical characteristics of the substrate, ink(s), printed text, obliterated entries, and/or other media present on the document.

7.8.4.4. Attempt to decipher and record in the technical record any original entries.

7.8.4.5. Examine the document(s) for indented impressions using side lighting and the EDD.

7.8.4.5.1. Attempt to transcribe any decipherable indented impressions and record in the technical record.

7.8.5. If an alteration of typewritten text is suspected, note consistencies and variations in the type-font size, style, date of manufacture, kind of typewriter ribbon used (removable carbon film, fabric/ink, etc.), typewriter technology (e.g., type-bar, ball element, or print wheel). Use typewriter grids to determine if typewritten text has been added or inserted.

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- 7.8.6. If an alteration of printed text is suspected, examine the questioned text for consistency of printing process(s). Record any inconsistencies in the alignment of text, font size, insertions or cut and paste marks.
- 7.8.7. Examinations involving possible alterations of identification documents and other official documents may require comparison to known samples, such as those in the Authentic Document Reference Collection. Refer to [Appendix 8](#) Forensic Document Unit Reference Collections.
- 7.8.8. Determine the need for destructive examinations. If unnecessary, discontinue the examination, reach a conclusion, and report accordingly.
- 7.8.9. Destructive Examinations:
 - 7.8.9.1. Destructive examinations damage or otherwise change the document. They shall be performed after non-destructive methods have been exhausted.
 - 7.8.9.1.1. Prior to performing any destructive testing, obtain and document permission from the customer. The customer shall be informed that destructive examinations may affect or interfere with subsequent examinations.
 - 7.8.9.2. When an obscuring substance is present, obscured entries may be recovered or become visible by various destructive methods.
 - 7.8.9.2.1. Apply an adhesive neutralizer or solvent (e.g., petroleum ether and liquid fluorocarbons) to the reverse of the document from where the obscuring substance is located to make the paper temporarily translucent so that the obscured entry(s) may become visible.
 - 7.8.9.2.1.1. If the obscured entry becomes visible, a photograph shall be taken for the technical record.
 - 7.8.9.2.2. Apply a solvent (e.g., methanol or ethanol) to the obscuring substance. This may aid in removing the substance.
 - 7.8.9.2.3. Physically remove (e.g., abrade, scrape, or peel) the obscuring substance from the document.
 - 7.8.9.2.4. Prolonged exposure to solvents may affect the obscuring substance. Some solvents may dissolve ink or toner.
 - 7.8.9.3. Decipher and record any visualized entries.
- 7.9. **Records:** Record in the test record all notes, data, and observations.
- 7.10. **Interpretations of Results:** The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

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7.11. Report Writing: Once examinations have been completed, the Certificate of Analysis may include one or more of the following types of results, opinions or interpretations:

7.11.1. A description of the alteration(s), obliteration(s), or erasure(s) present.

7.11.2. A description of the original entries, deciphered when possible.

7.11.2.1. Limitations or uncertainties in the decipherment shall be communicated in the Certificate of Analysis.

7.11.3. A description of the method or sequence used to create the alteration(s), obliteration(s), or erasure(s).

7.11.4. Other pertinent information about the alteration(s), obliteration(s), or erasure(s).

7.12. References:

American Society of Testing and Materials (ASTM) International E1732 Standard Terminology Relating to Forensic Science

Hilton, O., *Scientific Examination of Questioned Documents Revised Edition*, Elsevier Science Publishing Co., New York, NY, 1982

Kelly, J.S and B. Lindblom, *Scientific Examination of Questioned Documents Second Edition*, CRC Press, Boca Raton, FL, 2006

Osborn, A.S., *Questioned Documents Second Edition*, Boyd Print Co., Albany, NY, 1929

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for Examination of Altered Documents

SWGDOC Standard for Scope of Work of Forensic Document Examiners

Waggoner, L.R., Obliterated Writing An Unconventional Approach, *Meeting of the American Society of Questioned Document Examiners*, August 1981

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8. FACSIMILE TTI AND RTI

- 8.1. Scope:** This test method is for examinations involving the classification of make, model, and original equipment manufacturer (OEM) of facsimile machines based on the transmitting/receiving terminal identifier (TTI/RTI) as requested by the customer or determined to be appropriate by the examiner. This test method includes both visual and instrumental examinations.
- 8.2. Precautions/Limitations:** The examination of facsimiles may have inherent limitations that may interfere with the procedures in this test method. Limitations shall be recorded in the technical record.
- 8.2.1.** The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.
- 8.2.2.** “Cut and paste” techniques may be used to make a document appear to have originated from a facsimile machine that was not used to send the transmission.
- 8.2.3.** It is possible to send a facsimile with no TTI and the content of the TTI can be programmed by the user of the machine.
- 8.2.4.** Facsimiles may be sent by computer software which allows the user to construct TTI information.
- 8.3. Related Information:**
- 8.3.1.** [Appendix 1 Worksheets and Test Records](#)
- 8.3.2.** [Appendix 2 Abbreviations](#)
- 8.3.3.** [Appendix 3 Definitions](#)
- 8.3.4.** [Appendix 8 Forensic Document Unit Reference Collections](#)
- 8.4. Instruments:** The following equipment may be used as deemed appropriate by the examiner:
- 8.4.1.** Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.
- 8.4.2.** Optical magnifiers sufficient to allow fine detail to be distinguished.
- 8.4.3.** American Society of Questioned Document Examiners (ASQDE) “Fax Font Project – TTI Database”.
- 8.4.4.** Laboratory and published industry resources.

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- 8.4.5. Rulers.
- 8.4.6. Typewriter measuring grids or desktop publishing units.
- 8.4.7. Imaging and other equipment for recording observations.
- 8.5. **Reagents/Materials:** Not applicable.
- 8.6. **Hazards/Safety:** The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.
 - 8.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.
 - 8.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.
- 8.7. **Reference Materials/Controls/Calibration Checks:** Not applicable.
- 8.8. **Procedures/Instructions:** All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.
 - 8.8.1. At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability, may cause the examiner to discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at any point and report accordingly, or to continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in the technical record.
 - 8.8.2. Determine whether the document(s) contain TTI/RTI entries. If not, discontinue the examination and report accordingly.
 - 8.8.3. Determine whether the TTI/RTI on the document(s) is suitable for examination. If it is not suitable, discontinue the procedure and report accordingly. Factors that affect the suitability include clarity, detail, and condition of the document. Examination of the original document(s) is preferable.
 - 8.8.4. Examine the document(s) for alterations or manipulation of the TTI/RTI. Consult with a qualified technician when appropriate.

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8.8.5. Examine the document(s) and assess the characteristics of the TTI/RTI that are used to classify the device. These can include, but are not limited to, the following:

8.8.5.1. Arrangement of the TTI/RTI.

8.8.5.2. Date format.

8.8.5.3. Page number format.

8.8.5.4. Receiver and sending system identifier(s).

8.8.5.5. Phone number format.

8.8.5.6. TTI/RTI field separator(s).

8.8.5.7. Type/font design.

8.8.5.8. Non-alphanumeric characters and elements.

8.8.6. Conduct a side-by-side comparison of the TTI/RTI with any standards submitted.

8.8.7. Attempt to identify possible makes and models of facsimiles based on characteristics of the TTI on the document(s) by utilizing the ASQDE "Fax Font Project – TTI Database". Refer to [Appendix 8](#) Forensic Document Unit Reference Collections.

8.8.7.1. Record in the technical record the version of the database being used for the examination.

8.8.7.2. Conduct a side-by-side comparison of the TTI to the results of the ASQDE "Fax Font Project – TTI Database" search.

8.8.8. Attempt to classify the device used to transmit the document(s). When identifying a manufacturer, refer to laboratory and published industry resources. If necessary, contact the appropriate device manufacturer for further technical assistance.

8.9. Records: Record in the test record all notes, data and observations.

8.10. Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

8.11. Report Writing:

8.11.1. If a make and model of a facsimile machine is located within the ASQDE "Fax Font Project – TTI Database" or found to be consistent with a submitted standard, the examiner should use caution when expressing the conclusion of identification. The wording should be similar to "The transmit terminal identifier (TTI) in question was found to have consistent class characteristics

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with the TTI standards from the make and model XYZ facsimile machine(s). This is not to the exclusion of all other facsimile machines”.

8.11.2. If a make and model of a facsimile machine is not located, the wording should be similar to “The class characteristics of the transmit terminal identifier (TTI) in question was not consistent with the TTI standards available to the ISP FDU”.

8.12. References:

American Society of Testing and Materials (ASTM) International E1732 Standard Terminology Relating to Forensic Science

Kelly, J.S. and B. Lindblom, *Scientific Examination of Questioned Documents Second Edition*, CRC Press, Boca Raton, FL, 2006

Reference collection to identify manufacturers based on the TTI/RTI formatting, e.g., ASQDE “Fax Font VI - TTI Database”

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for Scope of Work of Forensic Document Examiners

INDIANA STATE POLICE FORENSIC DOCUMENT UNIT TEST METHODS

9. Documents Produced with Toner Technology

9.1. Scope: This test method is for the examination of documents produced with toner technology requested by the customer or determined to be appropriate by the examiner. This test method includes both visual and instrumental examinations and is applicable to examinations involving photocopiers, printers, facsimile devices, and multifunction devices using toner technology.

9.2. Precautions/Limitations: Documents submitted for examination may have inherent limitations that can interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

9.2.1. The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

9.2.1.1. Chemical processing may contribute to the deterioration of toner on a document.

9.2.2. The generation of the document(s), limited quantity or comparability, or condition of the document(s) submitted may restrict examinations.

9.2.3. Consideration should be given to the possibility that various forms of manipulation and duplication of toner produced document(s) can be generated by a computer, scanner, digital camera, graphic pad, or other means.

9.2.4. Care should be taken in the evaluation of characteristics as some may be caused by factors external to the print device (e.g., artifacts from or manipulation of the source computer file) or characteristics common to a particular model of machine.

9.2.5. Some toner supply units are interchangeable between different brands or models of machines. Some toner supply units may also be refilled from suppliers other than the original manufacturer.

9.2.6. Some multifunction devices using toner technology can operate in either printing or copying mode, at different resolutions and can produce both multi-color black (CYMK) and monochrome (one color black).

9.2.6.1. Various outputs from one machine may have significant differences.

9.3. Related Information:

9.3.1. [Appendix 1 Worksheets and Test Records](#)

9.3.2. [Appendix 2 Abbreviations](#)

9.3.3. [Appendix 3 Definitions](#)

9.3.4. [Appendix 6 Performance Check Procedures](#)

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9.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

- 9.4.1.** Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.
- 9.4.2.** Optical magnifiers sufficient to allow fine detail to be distinguished.
- 9.4.3.** Video Spectral Comparator (VSC).
- 9.4.4.** Electrostatic Detection Device (EDD) with associated supplies and materials.
- 9.4.5.** Rulers.
- 9.4.6.** Typewriter measuring grids or desktop publishing units.
- 9.4.7.** Magnetic viewers.
- 9.4.8.** Imaging or other equipment for recording observations.

9.5. Reagents/Materials: Not applicable.

9.6. Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

- 9.6.1.** Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.
- 9.6.2.** Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

9.7. Reference Materials/Controls/Calibration Checks:

- 9.7.1.** A performance check of the VSC shall be tested using the reference material provided by the manufacturer each day of use prior to utilizing the instruments in an examination. Refer to [Appendix 6](#) for the Performance Check Procedures.
 - 9.7.1.1.** Results of the performance check shall be recorded in the technical record to include two images captured during the performance check containing the Laboratory Case Number.
- 9.7.2.** A performance check of the EDD shall be tested using a reference material prepared by the examiner and run with each document processed on the EDD.
 - 9.7.2.1.** Results of the reference material shall be recorded in the technical record.

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9.8. Procedures/Instructions: All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

- 9.8.1.** At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability, may cause the examiner to discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at any point and report accordingly, or to continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in the technical record.
- 9.8.2.** Determine whether the document(s) was produced with toner technology. If not, discontinue examination and report accordingly.
- 9.8.3.** Determine whether the examination is a comparison of a questioned document(s) to a known document(s), a comparison of a questioned document(s) to a questioned document(s), or is another type of examination of a questioned document(s) (e.g., to determine date limitations or class of machine).
- 9.8.4.** Determine whether the document(s) is suitable for examination, comparison, or both. If it is not suitable, discontinue the procedure and report accordingly. Factors that affect the suitability include clarity, detail, and condition of the document.
- 9.8.5.** If no known document(s) or device(s) was submitted, go to 9.8.7.
- 9.8.6.** If a known document(s) is submitted, determine whether the known document(s) is suitable for examination, or comparison, or both. If it is not suitable, discontinue the procedure and report accordingly. Factors that affect the suitability include clarity, detail, and condition of the document.
- 9.8.7.** If the original is not submitted, evaluate the quality of the best available reproduction to determine whether significant details have been reproduced with sufficient clarity for comparison purposes and proceed to the extent possible. If the reproduction is not of sufficient clarity for comparison purposes, discontinue these procedures and report accordingly.
- 9.8.8.** If a device is examined, its condition should be recorded in the technical record. Service records should be requested. It can be important for the examiner to become familiar with the device's operation so that any data stored on the device will not be lost.
 - 9.8.8.1.** Consult with a qualified technician when appropriate.
 - 9.8.8.2.** Note the capabilities, features, and settings of any variable features on each device examined. If the device has internal memory, attempt to retain or recover any stored information.

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- 9.8.8.3.** Note visible external components of the device such as the platen, slit glass, collators, and cover/automatic document feeder that may contain physical evidence, obstructions, debris, correction fluid, marks, or scratches.
- 9.8.8.4.** Record damage to easily accessible internal components of the device such as the fuser rollers or imaging drum.
- 9.8.8.5.** Before taking exemplars, consideration must be given to the possible destruction or loss of physical evidence within the device (e.g., fragments torn from the questioned document).
- 9.8.8.6.** Prepare appropriate exemplars, taking into consideration the features of the device and possible chemical toner examinations.
- 9.8.9.** If the exemplars or known document(s) submitted are not suitable for comparison and no others are obtained, discontinue these procedures and report accordingly.
- 9.8.10.** Examine the questioned document(s) or the questioned and known document(s).
 - 9.8.10.1.** When appropriate, use the VSC to examine the document(s) with various filters and light sources (e.g., visible light, ultraviolet (UV) light, reflected infrared (RIR), and infrared luminescence (IRL)) to provide additional information, such as security features or stains.
 - 9.8.10.2.** Examine the document(s) for indented impressions using side lighting and the EDD by following the procedures in [Test Method: Indented Impression Examinations](#).
 - 9.8.10.2.1.** Attempt to transcribe any decipherable indented impressions and record in the technical record.
 - 9.8.10.2.2.** Examination(s) for indentations may be performed for the purpose of visualizing indented writing or physical characteristics such as marks from the paper transport mechanism.
 - 9.8.10.3.** Examination(s) for alterations may be performed by following the procedures in [Test Method: Alteration, Obliteration, and Erasure Examinations](#).
 - 9.8.10.4.** Identification of the typestyle(s) may provide useful information (e.g., dating information).
 - 9.8.10.5.** Compare class characteristics (e.g., paper type, paper supply system, toner type, marks caused by mechanics, color capability). If significant unexplainable differences exist, discontinue and report accordingly.
 - 9.8.10.5.1.** If possible, classify the device used to produce a questioned document(s). When identifying a manufacturer of a device used to create a questioned document(s), refer to laboratory and published industry resources. If

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appropriate, contact the device manufacturer or distributor for further information.

9.8.10.6. Compare individualizing characteristics such as security features, wear, damage defects, misalignments, reproducible marks, voids, and improper or extraneous toner transfer. Take measurements of individualizing characteristics and record in the technical record when appropriate.

9.8.10.6.1. Marks may not appear on every successive page but will often appear in the same position relative to one or more edges of the sheet (assuming the same paper orientation). Two or more marks with a similar cause usually maintain a fixed spatial relation to each other and/or to the image area of the copy.

9.8.10.6.2. Successive copying on the same machine can make marks slightly out of register. Doubling or tripling of a pattern of dots or marks indicates, respectively, two or three generations of copies on the same machine. Copies from more than one device will usually bear the distinctive marks of each machine.

9.8.11. Questioned documents bearing yellow toner identification patterns may be forwarded to the United States Secret Service Laboratory in Washington, DC, in an effort to obtain the machine make, model, and serial number information encoded by these toner patterns.

9.9. Records: Record in the test record all notes, data and observations.

9.10. Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

9.11. Report Writing: The examiner shall report the results, opinions, and interpretations to conform to one of the following:

9.11.1. Identification— If there is agreement in all individualizing characteristics and there are no significant, inexplicable differences between two or more documents, then an identification is appropriate.

9.11.2. Elimination— If there are significant differences between two or more documents at any level of the analysis, then an elimination is appropriate. Similarities may be present.

9.11.3. Qualified Opinions— If there are similarities or differences of limited significance between two or more documents and there are limiting factors, then the use of qualified opinions is appropriate. Qualified opinions require explanation of the limiting factors in the Certificate of Analysis.

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9.11.4. No Conclusion— If there are no significant similarities or significant differences and there are significant limiting factors, then a Certificate of Analysis that no conclusion can be reached is appropriate. This opinion requires explanation of the limiting factors in the Certificate of Analysis.

9.12. References:

American Society of Testing and Materials (ASTM) International D1968: Terminology Relating to Paper and Paper Products

ASTM International E1732 Standard Terminology Relating to Forensic Science

ASTM International F221: Terminology Relating to Carbon Paper and Inked Ribbon Products and Images Made Therefrom

ASTM International F909: Terminology Relating to Printers

ASTM International F1457: Terminology Relating to Laser Printers

ASTM International F1857: Terminology Relating to Ink Jet Printers and Images Made Therefrom

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for Examination of Documents Produced with Toner Technology

SWGDOC Standard for Examination of Altered Documents

SWGDOC Standard for Indentation Examinations

SWGDOC Standard for Non-destructive Examinations of Paper

SWGDOC Standard for Scope of Work of Forensic Document Examiners

SWGDOC Terminology for Expressing Conclusions of Forensic Document Examiners

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10. Documents Produced with Liquid Ink Jet Technology

10.1. Scope: This test method is for the examination of documents produced with liquid ink jet technology requested by the customer or determined to be appropriate by the examiner. This test method includes both visual and instrumental examinations and is applicable to examinations involving photocopiers, printers, facsimile devices, and multifunction devices using ink jet technology.

10.2. Precautions/Limitations: Documents submitted for examination may have inherent limitations that can interfere with the procedures in this test method. Limitations shall be recorded in the technical record. The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

10.2.1. Chemical processing may contribute to the deterioration the ink produced by ink jet technology on a document.

10.2.2. The generation of the document(s), limited quantity or comparability, or condition of the document(s) submitted may restrict examinations.

10.2.3. Consideration should be given to the possibility that various forms of manipulation and duplication of ink jet produced document(s) may be generated by computer, scanner, digital camera, graphic pad or other means.

10.2.4. Care should be taken in the evaluation of characteristics as some may be caused by factors external to the print device (e.g., artifacts from or manipulation of the source computer file) or characteristics common to a particular model of machine.

10.2.5. Some ink supply units are interchangeable between different brands or models of machines. Some ink supply units may also be refilled from suppliers other than the original manufacturer.

10.2.6. The type of substrate used may affect the appearance of the ink on the substrate (e.g., banding, circularity, feathering, bleed, mottling, offset, spatter, or satellite droplets).

10.2.6.1. Some multifunction devices using ink jet technology can operate in either printing or copying mode, at different resolutions and can produce both multi-color black (CYMK) and monochrome (one color black). Various outputs from one machine have many significant differences.

10.3. Related Information:

10.3.1. [Appendix 1 Worksheets and Test Records](#)

10.3.2. [Appendix 2 Abbreviations](#)

INDIANA STATE POLICE FORENSIC DOCUMENT UNIT TEST METHODS

10.3.3. [Appendix 3 Definitions](#)

10.3.4. [Appendix 6 Performance Check Procedures](#)

10.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

- 10.4.1. Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.
- 10.4.2. Optical magnifiers sufficient to allow fine detail to be distinguished.
- 10.4.3. Video Spectral Comparator (VSC).
- 10.4.4. Electrostatic Detection Device (EDD) with associated supplies and materials.
- 10.4.5. Rulers.
- 10.4.6. Typewriter measuring grids or desktop publishing units.
- 10.4.7. Magnetic viewers.
- 10.4.8. Imaging or other equipment for recording observations.

10.5. Reagents/Materials: Not applicable.

10.6. Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

- 10.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.
- 10.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

10.7. Reference Materials/Controls/Calibration Checks:

- 10.7.1. A performance check of the VSC shall be tested using the reference material provided by the manufacturer each day of use prior to utilizing the instruments in an examination. Refer to [Appendix 6](#) for the Performance Check Procedures.
 - 10.7.1.1. Results of the performance check shall be recorded in the technical record to include two images captured during the performance check containing the Laboratory Case Number.

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10.7.2. A performance check of the EDD shall be tested using a reference material prepared by the examiner and run with each document processed on the EDD.

10.7.2.1. Results of the reference material shall be recorded in the technical record.

10.8. Procedures/Instructions: All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

10.8.1. At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability, may cause the examiner to discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at any point and report accordingly, or to continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in the technical record.

10.8.2. Determine whether the document(s) was produced with liquid ink jet technology. If not, discontinue examination and report accordingly.

10.8.3. Determine whether the examination is a comparison of a questioned document(s) to a known document(s), a comparison of a questioned document(s) to a questioned document(s), or is another type of examination of a questioned document(s) (e.g., to determine date limitations or class of machine).

10.8.4. Determine whether the document(s) is suitable for examination, comparison, or both. If it is not suitable, discontinue the procedure and report accordingly. Factors that affect the suitability include clarity, detail, and condition of the document.

10.8.5. If no known document(s) or device(s) was submitted, go to 10.8.7.

10.8.6. If a known document(s) is submitted, determine whether the known document(s) is suitable for examination, or comparison, or both. If it is not suitable, discontinue the procedure and report accordingly. Factors that affect the suitability include clarity, detail, and condition of the document.

10.8.7. If the original is not submitted, evaluate the quality of the best available reproduction to determine whether significant details have been reproduced with sufficient clarity for comparison purposes and proceed to the extent possible. If the reproduction is not of sufficient clarity for comparison purposes, discontinue these procedures and report accordingly.

10.8.8. If a device is examined, its condition should be recorded in the technical record. Service records should be requested. It can be important for the examiner to become familiar with the device's operation so that any data stored on the device will not be lost.

10.8.8.1. Consult with a qualified technician when appropriate.

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- 10.8.8.2.** Note the capabilities, features, and settings of any variable features on each device examined. If the device has internal memory, attempt to retain or recover any stored information.
- 10.8.8.3.** Note visible external components of the device such as the platen, slit glass, collators, and cover/automatic document feeder that may contain physical evidence, obstructions, debris, correction fluid, marks, or scratches.
- 10.8.8.4.** Record damage to easily accessible internal components of the device such as the print head or paper transport mechanism.
- 10.8.8.5.** Before taking exemplars, consideration must be given to the possible destruction or loss of physical evidence within the device (e.g., fragments torn from the questioned document).
- 10.8.8.6.** Prepare appropriate exemplars, taking into consideration the features of the device and possible chemical ink examinations.
- 10.8.9.** If exemplars or known document(s) submitted are not suitable for comparison and no others are obtained, discontinue these procedures and report accordingly.
- 10.8.10.** Examine the questioned document(s), or the questioned and known documents(s).
 - 10.8.10.1.** When appropriate, use the VSC to examine the document(s) with various filters and light sources (e.g., visible light, ultraviolet (UV) light, reflected infrared (RIR), and infrared luminescence (IRL)) to provide additional information, such as security features or stains.
 - 10.8.10.2.** Examine the document(s) for indented impressions using side lighting and the EDD by following the procedures in [Test Method: Indented Impression Examinations](#).
 - 10.8.10.2.1.** Attempt to transcribe any decipherable indented impressions and record in the technical record.
 - 10.8.10.2.2.** Examination(s) for indentations may be performed for the purpose of visualizing indented writing or physical characteristics such as marks from the paper transport mechanism.
 - 10.8.10.3.** Further examination(s) for alteration(s) may be conducted by following the procedures in [Test Method: Alteration, Obliteration, and Erasure Examinations](#).
 - 10.8.10.4.** Identification of the typestyle(s) may provide useful information (e.g., dating information).
 - 10.8.10.5.** Compare class characteristics (e.g., paper type, paper supply system, ink type, marks caused by mechanics, color capability). If significant unexplainable differences exist, discontinue and report accordingly.

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10.8.10.5.1. If possible, classify the device used to provide a questioned document(s). When identifying a manufacturer of a questioned document(s), refer to laboratory and published industry resources. If necessary, contact the device manufacturer or distributor for further information.

10.8.10.6. Compare individualizing characteristics such as wear and damage defects, misalignments, reproducible marks, banding voids, and improper or extraneous ink transfer. Take measurements of individualizing characteristics and record in the technical record when appropriate.

10.8.10.6.1. Successive copying on the same machine can make marks slightly out of register. Doubling or tripling of a pattern of dots or marks indicates, respectively, two or three generations of copies on the same machine. Copies from more than one device will usually bear the distinctive marks of each machine.

10.9. Records: Record in the test record all notes, data and observations.

10.10. Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

10.11. Report Writing: The examiner shall report the results, opinions, and interpretations to conform to one of the following:

10.11.1. Identification— If there is agreement in all individualizing characteristics and there are no significant, inexplicable differences between two or more documents, then an identification is appropriate.

10.11.2. Elimination— If there are significant differences between two or more documents at any level of the analysis, then an elimination is appropriate. Similarities may be present.

10.11.3. Qualified Opinions— If there are similarities or differences of limited significance between two or more documents and there are limiting factors, then the use of qualified opinions is appropriate. Qualified opinions require explanation of the limiting factors in the Certificate of Analysis.

10.11.4. No Conclusion— If there are no significant similarities or significant differences and there are significant limiting factors, then a Certificate of Analysis that no conclusion can be reached is appropriate. This opinion requires explanation of the limiting factors in the Certificate of Analysis.

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10.12. References:

American Society of Testing and Materials (ASTM) International D1968: Terminology Relating to Paper and Paper Products

ASTM International E1732: Standard Terminology Relating to Forensic Science

ASTM International F221: Terminology Relating to Carbon Paper and Inked Ribbon Products and Images Made Therefrom

ASTM International F909: Terminology Relating to Printers

ASTM International F1457: Terminology Relating to Laser Printers

ASTM International F1857: Terminology Relating to Ink Jet Printers and Images Made Therefrom

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for Examination of Altered Documents

SWGDOC Standard for Examination of Documents Produced with Liquid Ink Jet Technology

SWGDOC Standard for Indentation Examinations

SWGDOC Standard for Non-destructive Examinations of Paper

SWGDOC Standard for Scope of Work of Forensic Document Examiners

SWGDOC Terminology Relating to the Examination of Questioned Documents

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11. Conventional Printing Process Identifications

11.1. Scope: This test method is for conducting examinations of printed documents as requested by the customer or determined to be appropriate by the examiner. This test method includes both visual and instrumental examinations. The term “printed” is applicable to a wide range of printing processes. The major types of conventional printing processes include letterpress printing, offset lithography, engraving (e.g., gravure or intaglio processes) and screen printing.

11.2. Precautions/Limitations: Printing process identification examinations may have inherent limitations that may interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

11.2.1. The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

11.2.1.1. Chemical processing may contribute to the deterioration of the printing on a document.

11.2.2. The generation of the document(s), limited quantity, or comparability may restrict examinations.

11.2.3. Consideration should be given to the possibility that various forms of manipulation and duplication of printed document(s) may be generated by computer, scanner, digital camera, graphic pad, or other means.

11.2.4. Care should be taken in the evaluation of characteristics as some may be caused by factors external to the print device (e.g., artifacts from or manipulation of the source computer file) or characteristics common to a particular model of machine.

11.3. Related Information:

11.3.1. [Appendix 1 Worksheets and Test Records](#)

11.3.2. [Appendix 2 Abbreviations](#)

11.3.3. [Appendix 3 Definitions](#)

11.3.4. [Appendix 6 Performance Check Procedures](#)

11.3.5. [Appendix 8 Forensic Document Unit Reference Collections](#)

11.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

11.4.1. Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.

11.4.2. Optical magnifiers sufficient to allow fine detail to be distinguished.

11.4.3. Video Spectral Comparator (VSC).

11.4.4. Electrostatic Detection Device (EDD) with associated supplies and materials.

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11.4.5. Rulers.

11.4.6. Typewriter measuring grids or desktop publishing units.

11.4.7. Magnetic viewers.

11.4.8. Imaging or other equipment for recording observations.

11.5. Reagents/Materials: Not applicable.

11.6. Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

11.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.

11.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

11.7. Reference Materials/Controls/Calibration Checks:

11.7.1. A performance check of the VSC shall be tested using the reference material provided by the manufacturer each day of use prior to utilizing the instruments in an examination. Refer to [Appendix 6](#) for the Performance Check Procedures.

11.7.1.1. Results of the performance check shall be recorded in the technical record to include two images captured during the performance check containing the Laboratory Case Number.

11.7.2. A performance check of the EDD shall be tested using a reference material prepared by the examiner and run with each document processed on the EDD.

11.7.2.1. Results of the reference material shall be recorded in the technical record.

11.8. Procedures/Instructions: All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

11.8.1. At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability, may cause the examiner to discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at any point and report accordingly, or to continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in the technical record.

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- 11.8.2. Determine whether the examination is a comparison of a questioned document(s) to a known document(s), a comparison of a questioned document(s) to a questioned document(s), or is another type of examination of a questioned document(s) (e.g., to determine date limitations or class of machine).
- 11.8.3. Determine whether the document(s) is suitable for examination, comparison, or both. If it is not suitable, discontinue the procedure and report accordingly. Factors that affect the suitability include clarity, detail, and condition of the document.
- 11.8.4. If no known document(s), printing material(s), or device(s) were submitted, go to 11.8.8.
- 11.8.5. If a known document(s) is submitted, determine whether the known document(s) is suitable for examination, or comparison, or both. If it is not suitable, discontinue the procedure and report accordingly. Factors that affect the suitability include clarity, detail, and condition of the document.
- 11.8.6. If the original is not submitted, evaluate the quality of the best available reproduction to determine whether significant details have been reproduced with sufficient clarity for comparison purposes and proceed to the extent possible. If the reproduction is not of sufficient clarity for comparison purposes, discontinue these procedures and report accordingly.
- 11.8.7. If printing material(s) or a device(s) are submitted, the condition should be recorded in the technical record. Service records should be requested.
 - 11.8.7.1. Consult with a qualified technician when appropriate.
 - 11.8.7.2. Prepare appropriate exemplars, taking into consideration the features of the printing material or device.
 - 11.8.7.3. If the exemplars are not suitable for comparison and no others are obtained, discontinue these procedures and report accordingly.
- 11.8.8. Examine the questioned document(s), or the questioned and known document(s).
 - 11.8.8.1. When appropriate, use the VSC to examine the document(s) with various filters and light sources (e.g., visible light, ultraviolet (UV) light, reflected infrared (RIR), and infrared luminescence (IRL)) to provide additional information, such as security features or stains.
 - 11.8.8.1.1. Security features may include micro-line printing, wet, or dry seals, fibers, rainbow printing, holograms, latent images, watermarks, and planchettes.
 - 11.8.8.2. Examine the document(s) for indented impressions using side lighting and the EDD by following the procedures in [Test Method: Indented Impression Examinations](#).
 - 11.8.8.2.1. Attempt to transcribe any decipherable indented impressions and record in the technical record.

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- 11.8.8.2.2. Examination(s) for indentations may be performed for the purpose of visualizing indented writing or physical characteristics such as marks from the paper transport mechanism.
- 11.8.8.3. Examination(s) for alterations may be performed by following the procedures in [Test Method: Alteration, Obliteration, and Erasure Examinations](#).
- 11.8.8.4. Identification of the typestyle(s) may provide useful information (e.g., dating information).
- 11.8.8.5. Examine the document to establish if more than one printing process was used.
- 11.8.8.6. Attempt to identify or classify the type of printing process(s) present on the document(s) by the characteristics present and the comparison with authentic standards. Refer to [Appendix 8](#) Forensic Document Unit Reference Collections.
 - 11.8.8.6.1. Characteristics of the printing to evaluate include, but are not limited to:
 - 11.8.8.6.1.1. Relationship of the image to the substrate (e.g., raised, embossed, flat),
 - 11.8.8.6.1.2. Image edge (e.g., smooth, squeegee effect, serrated),
 - 11.8.8.6.1.3. Printing ink,
 - 11.8.8.6.1.4. Ink color (e.g., monochromatic or multicolor),
 - 11.8.8.6.1.5. And image formation and pattern (e.g., halftone).
 - 11.8.8.6.2. It is important to note that the appearance of a particular printing process may vary depending on factors, such as the substrate, protective laminate, print quality, and ink formulation.
 - 11.8.8.6.3. When identifying a manufacturer of a questioned document(s), refer to laboratory and published industry resources. If necessary, contact the device manufacturer or distributor for further information.
- 11.8.8.7. Conduct a side-by-side comparison of multiple questioned documents to determine whether or not they were printed by a common source. Examine the printing on each microscopically for any possible defects that may be in common.

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11.8.9. Conduct a side-by-side comparison of the questioned document(s) to known standards from a particular source to determine if the documents share a manufacturing process or post-manufacturer source (consumer or user level).

11.8.9.1. If printing plates are submitted for comparison, microscopically examine the plate(s) and the printed area(s) of the document. Identify and evaluate the significance of any similarities or differences. Defects in printing plates and negatives may be represented in the printed area on a document and may be used for associating a document(s) to a particular source.

11.8.10. Compare class characteristics (e.g., paper type, paper supply system, ink type, marks caused by mechanics, color capability, image edge, printing medium, medium color(s), and image formation and pattern). If significant unexplainable differences exist, discontinue and report accordingly.

11.8.11. Compare individualizing characteristics such as wear and damage defects, misalignments, reproducible marks, banding voids, and improper or extraneous ink transfer. Take measurements of individualizing characteristics and record in the technical record when appropriate.

11.9. Records: Record in the test record all notes, data and observations.

11.10. Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

11.11. Report Writing: The examiner shall report the results, opinions, and interpretations to conform to one of the following:

11.11.1. Identification— If there is agreement in all individualizing characteristics and there are no significant, inexplicable differences between two or more documents, then an identification is appropriate.

11.11.2. Elimination— If there are significant differences between two or more documents at any level of the analyses, then an elimination is appropriate. Similarities may be present.

11.11.3. Qualified Opinions— If there are similarities and/or differences of limited significance between two or more documents and there are limiting factors, then the use of qualified opinions is appropriate. Qualified opinions require explanation of the limiting factors in the Certificate of Analysis.

11.11.4. Classification— If there are a sufficient number of printing characteristics observed to classify the method(s) of production then the printing process used to produce the questioned item(s) may be reported.

11.11.5. No Conclusion— If there are no significant similarities or significant differences and there are significant limiting factors, then a Certificate of Analysis that no conclusion can be reached is appropriate. This opinion requires an explanation of the limiting factors in the Certificate of Analysis.

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11.12. References:

Adams, J. M., Faux, D. D., Rieber, L. J., Printing Technology, Delmar Publishers, 1996

Kelly, J.S. and B. Lindblom, Scientific Examination of Questioned Documents
Second Edition, CRC Press, Boca Raton, FL, 2006

New Zealand Police Department Examination Section; Printing Processes Manual

Pocket Pal: A Graphics Arts Production Handbook 15th Edition, International Paper
Company, Memphis, Tennessee, 1992

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard
Guide for Classification of Conventional Printing Processes, Draft

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12. Authorized Document Examinations

12.1 Scope: This test method shall be used by the examiner to determine whether or not a financial, identification, or other authorized document was produced in a manner consistent with the issuing authority. This test method includes both visual and instrumental examinations.

12.2 Precautions/Limitations: Authorized document examinations may have inherent limitations that may interfere with the procedures in this test method. Limitations shall be recorded in the technical record

12.2.1 The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

12.2.1.1 Chemical processing may contribute to the deterioration of the printing on a document.

12.2.2 This test method is limited to examination of physical properties of the documents and does not address whether a document was legitimately obtained from an issuing authority.

12.2.3 The authenticity and accuracy of the information printed on the document are generally outside the scope of the comparative examination.

12.2.4 Reference literature can be incomplete, or include incorrect information, or both. Use of reference literature might not allow for a complete and thorough evaluation of the physical properties of a standard.

12.2.5 Some documents contain security features (covert, or proprietary, or both) that are neither disclosed to the public nor appear in most professional literature.

12.2.6 Because issuing authorities of genuine documents periodically change the method of production, standards and reference materials might not be current. Therefore, it is important to verify that all relevant reference material and standards are up-to-date.

12.3 Related Information:

12.3.1 [Appendix 1 Worksheets and Test Records](#)

12.3.2 [Appendix 2 Abbreviations](#)

12.3.3 [Appendix 3 Definitions](#)

12.3.4 [Appendix 8 Forensic Document Unit Reference Collections](#)

12.4 Instruments: The following equipment may be used as deemed appropriate by the examiner:

12.4.1 Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.

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- 12.4.2 Optical magnifiers sufficient to allow fine detail to be distinguished.
- 12.4.3 Video Spectral Comparator (VSC).
- 12.4.4 Electrostatic Detection Device (EDD) with associated supplies and materials.
- 12.4.5 Rulers.
- 12.4.6 Magnetic viewers.
- 12.4.7 Imaging and other equipment for recording observations.
- 12.5 **Reagents/Materials:** Not applicable.
- 12.6 **Hazards/Safety:** The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.
 - 12.6.1 Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.
 - 12.6.2 Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.
- 12.7 **Reference Materials/Controls/Calibration Checks:**
 - 12.7.1 Appropriate standard(s), reference material, reference literature, or all three should be used in the comparison process. Contact with the issuing authority may be necessary. The Authentic Document Reference Collection may also be utilized; refer to [Appendix 8](#) Forensic Document Unit Reference Collections.
 - 12.7.2 A performance check of the VSC shall be tested using the reference material provided by the manufacturer each day of use prior to utilizing the instruments in an examination. Refer to [Appendix 6](#) for the Performance Check Procedures.
 - 12.7.2.1 Results of the performance check shall be recorded in the technical record to include two images captured during the performance check containing the Laboratory Case Number.
 - 12.7.3 A performance check of the EDD shall be tested using a reference material prepared by the examiner and run with each document processed on the EDD.
 - 12.7.3.1 Results of the reference material shall be recorded in the technical record.
- 12.8 **Procedures/Instructions:** All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

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- 12.8.1** At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability, may cause the examiner to discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at any point and report accordingly, or to continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in the technical record.
- 12.8.2** Analyze the printing process(es), substrate(s), and security feature(s) used in the production of the questioned document(s). Analysis at this level should include macroscopic, microscopic, and non-destructive instrumental analysis such as using the VSC. Among the features that should be considered are:
- 12.8.2.1** Physical characteristics (e.g., dimensions, opacity, color);
 - 12.8.2.2** Security and other significant features within the following:
 - 12.8.2.2.1** Ink (e.g., color shifting, luminescent, fugitive);
 - 12.8.2.2.2** Optically variable devices (e.g., holograms);
 - 12.8.2.2.3** Substrata: paper (e.g., watermarks, planchettes, security fibers); polyethylene (e.g., polyester film inserts) and other thermoplastic polymers (e.g., polyvinyl chloride, polycarbonate, polyolefin-based materials); etc.
 - 12.8.2.3** Printing (e.g., micro-line printing, latent images, rainbow printing);
 - 12.8.2.4** Printing processes (e.g., offset lithography, letterpress, intaglio);
 - 12.8.2.5** Print quality;
 - 12.8.2.5.1** Differences in print quality may be a result of variation in the normal production process.
 - 12.8.2.6** Electronic media (e.g. magnetic stripes, radio frequency identification, bar codes, smart chips) which can be read and compared to information on the document.
- 12.8.3** Obtain appropriate standard(s), reference material, reference literature, or all three. Refer to [Appendix 8](#) Forensic Document Unit Reference Collections or contact the issuing authority.
- 12.8.3.1** If standards exist but cannot be obtained, limited examinations may be conducted utilizing reliable reference materials.
 - 12.8.3.2** If standards do not exist for the questioned document, such as a fictitious instrument, discontinue these procedures and report accordingly.
- 12.8.4** Compare the questioned document(s) to the standard(s), reference material, or reference literature and evaluate the significance of any similarities or differences.
- 12.8.5** Evaluate the nature and reproducibility of each security and other significant feature observed, individually and in combination, including the potential for simulation using commercially available supplies and equipment.

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12.8.5.1 Questioned documents can contain a combination of genuine and non-genuine materials.

12.8.6 Further examination(s) for indented impressions and alteration(s) may be conducted by following the procedures in [Test Method: Indented Impression Examinations](#) and [Test Method: Alteration, Obliteration, and Erasure Examinations](#).

12.9 Records: Record in the test record all notes, data and observations.

12.10 Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

12.11 Report Writing: The examiner shall report the results, opinions, and interpretations to conform to one of the following:

12.11.1 Genuine— When the features on the questioned document are in agreement with the standard(s) and there are no *inexplicable* differences, a determination that the document is genuine is appropriate. The examiner is certain, based on all of the evidence, that the document is genuine.

12.11.2 Not Genuine— When the features on the questioned document are not in agreement with the standard(s), and these differences cannot be reconciled, then a determination that the document is not genuine is appropriate. The examiner is certain, based on all of the evidence, that the document is not genuine.

12.11.3 Qualified Opinions— If there are similarities and/or differences of limited significance and there are limiting factors, then the use of qualified opinions is appropriate. Qualified opinions require explanation of the limiting factors in the Certificate of Analysis

12.11.4 No Conclusion— When there is a significant limiting factor(s), a report that no conclusion can be reached is appropriate. This opinion requires explanation of the limiting factors in the Certificate of Analysis.

12.12 References:

Browning, B.L., *Analysis of Paper*, Marcel Dekker, Inc., New York and Basel, 1977

Brunelle, Richard L. and Robert W. Reed, *Forensic Examination of Ink and Paper*, Charles C. Thomas, Springfield, IL, 1984

The Mead Corporation, *Paper Knowledge*, 1999

Saferstein, Richard, *Forensic Science Handbook*, Regents/Prentice Hall, Englewood Cliffs, NJ, 1982

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for the Examination of Financial, Identification, and Other Authorized Documents, Draft

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13. Typewriters and Typewritten Documents

13.1 Scope: This test method shall be used by the examiner to examine typewritten documents, typewriters, type elements, and ribbons. The test method can be used for the following:

13.1.1 Examination and classification of typewriting in an attempt to determine the typestyle, the manufacturer of the typestyle, and/or the possible make and model of typewriter(s) by comparison with a typestyle library.

13.1.1.2 This classification pertains to documents prepared on typewriters. Some or all of these classifying features and procedures might also be applicable to examinations of documents prepared on other impact and non-impact printing devices (e.g., dot matrix, laser, and inkjet printers or printing devices using a thermal imaging transfer ribbon).

13.1.2 Examinations and comparisons of typewritten documents to determine whether or not they are from a common source.

13.1.3 Examinations and comparisons of a typewritten document(s) with a typewriter (or particular part(s) of a typewriter) or type element to determine whether or not a document was prepared with that equipment.

13.1.4 Examinations and comparisons of a typewritten document(s) with typewritten documents of known date to determine whether or not a document was prepared on or about the date indicated.

13.1.5 Examinations of typewritten document to determine whether or not a document was typed in a single, continuous operation.

13.1.6 Examinations of typewriter ribbons or correction media (lift-off and cover-up), or both, to determine the content or the source of the material typed on them or corrected with them, respectively.

13.1.7 This test method may also be applicable to examinations of carbon paper and carbon copies or of documents produced with certain non-impact printing devices (e.g., printing devices using a thermal imaging transfer ribbon).

13.2 Precautions/Limitations: The examinations of typewriters and typewritten documents may have inherent limitations that may interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

13.2.1 The results of earlier storage, handling, testing, or chemical processing (e.g. latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

13.2.1.2 Chemical processing may contribute to the deterioration of the typewriting on a document.

13.2.2 It is possible that various forms of simulations, imitations, and duplications of typewriting can be generated by computer and other means.

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13.2.3 Limitations can be due to submission of non-original documents, limited quantity or comparability, or condition of the items submitted for examination.

13.2.4 Classification of a typestyle is based on the examination of an original typewritten document containing a full sample of the typestyle. Limited quantity of text (especially the absence of key classifying characters) can limit the opinion rendered.

13.2.5 The nature of the paper can affect the quality and quantity of fiber impression(s) as well as ink transfer and retention.

13.3 Related Information:

13.3.1 [Appendix 1 Worksheets and Test Records](#)

13.3.2 [Appendix 2 Abbreviations](#)

13.3.3 [Appendix 3 Definitions](#)

13.3.4 [Appendix 8 Forensic Document Unit Reference Collections](#)

13.4 Instruments: The following equipment may be used as deemed appropriate by the examiner:

13.4.1 Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.

13.4.2 Optical magnifiers sufficient to allow fine detail to be distinguished.

13.4.3 Typewriter measuring grids, desktop publishing units, rulers, and other measuring devices.

13.4.4 Imaging and other equipment for recording observations.

13.5 Reagents/Materials: Not applicable.

13.6 Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

13.6.1 Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.

13.6.2 Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

13.7 Reference Materials/Controls/Calibration Checks:

13.7.1 Typestyle library and relevant reference materials, such as the ASQDE "HAAS Typewriter Atlas and Catalog" and the Interpol Typewriter Classification System. Refer to [Appendix 8](#) Forensic Document Unit Reference Collections.

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13.7.1.2 Typestyle classification scheme(s) can aid in searching for a particular typestyle.

13.8 Procedures/Instructions: All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

13.8.1 At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability, may cause the examiner to discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at any point and report accordingly, or to continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in the technical record.

13.8.2 Assess each item to determine if it includes original and/or non-original typed text.

13.8.3 Examination of the original is always preferable. If original(s) is not submitted, the examiner should request the original(s).

13.8.3.1 If the original(s) is not made available for examination, evaluate the best available reproduction to assess the quality of the significant details.

13.8.3.2 If the significant details have been reproduced with sufficient clarity for examination purposes, continue with the applicable procedures to the extent possible.

13.8.3.3 If the non-original typed text has not been reproduced with sufficient clarity for examination purposes, discontinue these procedures. Document the reason(s) for such a decision in the technical record and on the Certificate of Analysis.

13.8.4 Determine the suitability of each typewritten document for examination.

13.8.4.1 If a questioned document is unsuitable for examination, discontinue these procedures, document reason(s) in the technical record and report accordingly.

13.8.4.2 If a questioned document is suitable for a limited examination, proceed to the extent possible.

13.8.4.3 If the known typewritten document(s) submitted for examination is unsuitable for examination, request appropriate known documents. If a typewriter is submitted, it might be possible to obtain exemplars from this machine as described in 13.8.10.6.

13.8.4.4 It can be useful for the examiner to obtain, if possible, any available information about the typewriter's usage (e.g., office/ legal correspondence; home/casual; school/reports) and date of purchase, as well as service and repair history. It can also be helpful if the submitter can locate other elements, ribbons,

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correction media, and other accessories that might have been used with the typewriter.

- 13.8.4.5** If the known typewritten document(s) available for examination is not suitable and no others are obtained, discontinue these procedures at the appropriate point and report accordingly.
- 13.8.4.6** If the known typewritten document(s) available for examination is suitable for a limited examination, proceed to the extent possible.
- 13.8.5** Examine the typed text for the following characteristics:
 - 13.8.5.1** The kind of typewriting mechanism (e.g., typebar, single element using a ball element, a thimble element, or a printwheel element; manual, electric, or electronic).
 - 13.8.5.2** Horizontal character spacing(s) (character pitch) and vertical line spacing(s), fixed pitch or proportional spacing, dual pitch or multiple spacing.
 - 13.8.5.3** The length of the longest typewritten line and the maximum width of the paper in the typing direction, which can be indicative of the typing line length (line-of-write length) and paper width capacity required for the typewriter(s) used to produce the typed text being examined.
 - 13.8.5.4** Family(s) of type (e.g., monotone, elite, courier, prestige).
 - 13.8.5.5** Size of characters (e.g., pica, elite, micro).
 - 13.8.5.6** The presence of operator controllable features (e.g., bold type, centered text, justified right margin).
 - 13.8.5.7** Type of ribbon (e.g., fabric, single-strike paper or film, permanent or lift-off correctable film, multi-strike film).
 - 13.8.5.8** The presence and the method of any correction(s) (e.g., abrasive erasure, strike-over, cover-up, lift-off).
- 13.8.6** Evaluate the consistency of typewriting throughout the document for any possible interlineations according to the procedures in 13.8.13. When multiple pages are involved, each page should be examined to determine consistency with the other pages.
- 13.8.7** Classify the typestyle(s).
 - 13.8.7.1** Each typewritten text has various characteristics that can be used separately and in combination to classify the text. Some of the criteria below relate directly to the design features of the typestyle, while others are based on characteristics related to the typewriter that produced the typewritten text. Initially evaluate each characteristic separately, and then evaluate them in combination.
 - 13.8.7.1.1** Overall typestyle design,

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13.8.7.1.1.1 Overall typestyle design is determined by comparison with reference samples in the typestyle library.

13.8.7.1.2 Character design variants,

13.8.7.1.2.1 Evaluate the forms of individual characters in accordance with the instructions of the typestyle classification scheme being used.

13.8.7.1.3 Spacing,

13.8.7.1.3.1 Spacing is most easily determined with specially ruled grids or gauges, appropriate rulers, or other measuring devices.

13.8.7.1.4 Typewriting mechanism,

13.8.7.1.4.1 Typewriting mechanism can be determined by examination of the individual character impressions.

13.8.7.1.5 Ribbon and correction method,

13.8.7.1.5.1 Ribbon and correction method can often be determined by examination of the typewritten impression.

13.8.7.1.6 Shift,

13.8.7.1.6.1 Shift direction, number of shifts, and shift motion can often be determined on those occasions when portions of two characters on a type slug are printed simultaneously, one over or under the other.

13.8.7.1.7 Character set and keyboard arrangement, and

13.8.7.1.7.1 Character set and keyboard arrangement can sometimes be determined by examination of the typed text for the presence of particular characters.

13.8.7.1.8 Other characteristics.

13.8.7.1.8.1 Examine the document and text for other characteristics (e.g., paper width capacity, maximum length of machine's writing line, and automatic right margin justification).

13.8.7.2 Search typestyle library to determine, if possible, the typestyle, the manufacturer of the typestyle, and the possible make and model of typewriter(s) using that typestyle and having the characteristics noted in 13.8.7. Refer to [Appendix 8](#) Forensic Document Unit Reference Collections.

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13.8.7.2.1 When available, a typestyle classification scheme(s) should be used to facilitate the search.

13.8.7.3 Different typestyles can be used on the same single element typewriter. Consider the make(s) and model(s) of typewriter(s) that can use that class of element and the other typestyles available on compatible elements.

13.8.8 Examine the typed text for those characteristics that, if present, can enable the examiner to determine the actual machine, element, or machine/element system used to prepare the document. Comparison with appropriate typestyle reference samples, strike-ups, or other reference material can aid in this phase of the examination. Refer to [Appendix 8](#) Forensic Document Unit Reference Collections. Examine the typed text for the following characteristics:

13.8.8.1 Character alignment or misalignment. Alignment defects can be horizontal (left/right), vertical (high/low), rotational (clockwise/counterclockwise), or a combination of these. Misalignment can also affect the uniformity of the impression (off-foot). Motion defects on typebar typewriters can affect the baseline alignment of shifted characters (e.g., upper case) relative to unshifted characters (e.g., lower case). Tilt and rotate defects on single element ball machines can affect horizontal and vertical alignment of specific groups of characters to each other.

13.8.8.2 Defects, or abnormalities, or both in individual typed characters can take the form of damage to the typeface, extraneous marks from unremoved flashing or bead defects, rebounding, improper ribbon operation affecting the printed impression, irregularities or variation in the spacing between letters or lines, paper slippage, or defective operation of margin. Dirty typefaces and worn fabric ribbons can also introduce transitory defects. (See references for other examples.)

13.8.8.3 Some features in typewriting examinations can be both class and individual depending upon the particular make/model of typewriter and the nature of the misalignment, defect, or abnormality. Defects found in typewritten documents can be fixed, transient, or progressive and can also exhibit variation in successive impressions.

13.8.9 Conduct a side-by-side comparison of the questioned typed text(s) to other questioned typed text or to known typed text(s), the typewriter(s), or element(s), or both.

13.8.10 When a typewriter(s) has been submitted for examination:

13.8.10.1 Determine whether the typewriter is electronic. If it is electronic, it can be important for the examiner to become familiar with its operation so that any data stored in the machine will not be lost.

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- 13.8.10.2** The examiner should, if possible, document the physical condition of the typewriter and associated items, including:
- 13.8.10.2.1** Manufacturer, make, model, and serial number of the typewriter.
 - 13.8.10.2.2** Any damage to mechanical components.
 - 13.8.10.2.3** Settings on the typewriter (e.g., margins, tabulator stops, vertical spacing setting, pressure settings, ribbon switch (bichrome) setting; on a multi-spacing machine note the horizontal spacing setting and other possible settings).
 - 13.8.10.2.4** Whether the typewriter is in new, used, or abused condition.
 - 13.8.10.2.5** Any information, installation records, or service records that are with the typewriter.
- 13.8.10.3** Remove and examine the ribbon and correction media, if present. Note any significant impressions prior to removal. (See also 13.8.12.6 and 13.8.14.)
- 13.8.10.4** Examine the typewriter typefaces for defects, if any, with magnification and appropriate illumination.
- 13.8.10.4.1** For single element typewriters, the element should be removed for examination. Note any unusual features about the seating of the element prior to removal. On metal coated elements, examine for plating defects (e.g., beads, loss of plating).
- 13.8.10.5** Examine the typewriter platen for typewritten impressions or defects (e.g., scratches, pitting, or extraneous matter). This can require examination with various light sources.
- 13.8.10.6** These steps should be followed when taking typewriter exemplars:
- 13.8.10.6.1** If possible, do not use the ribbon that was in the typewriter when it was submitted. Use a ribbon of the same kind (e.g., fabric, single strike) appropriate for the machine. A sheet of carbon paper may be substituted when the appropriate ribbon cannot be used.
 - 13.8.10.6.1.1** If it is necessary to use the ribbon in the typewriter when submitted, mark the exposed portion of the ribbon to serve as a “start line” that separates the samples from the pre-existing typing on the ribbon.

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- 13.8.10.6.2** On each exemplar, note the manufacturer, make, model, and serial number of the typewriter, the name of the person taking the exemplars, the date, and the location.
- 13.8.10.6.3** Initial samples should be taken using the settings on the typewriter when received.
- 13.8.10.6.4** Take multiple strike-ups of the entire keyboard, upper case and lower case (that is, with the shift key engaged and with the shift key not engaged).
- 13.8.10.6.5** Take multiple strike-ups with different settings as appropriate to the features of the machine (e.g., pitch, line spacing, impact, margins). On manual typewriters, use varying amounts of force in striking the keys such as obtaining strike-ups with heavy, medium, and light pressure.
- 13.8.10.6.6** To the extent possible, take multiple strike-ups that duplicate the questioned text using the same machine settings (e.g., if a single element machine, pitch, line spacing, typestyle).
- 13.8.10.6.7** On fabric ribbon machines, it is helpful to take exemplars with the ribbon set to "stencil" (ribbon disengaged). Exemplars can be taken both with and without a sheet of carbon paper in contact with a clean sheet of paper.
- 13.8.10.6.8** For typebar machines, type the whole keyboard (upper and lower case) using the lower case n or h to space the letters (e.g., nanbncnd...hahbhchd...). Type the key-board again using the upper case N or H (e.g., NANBNCND...HAHBHCHD...). For keyboard arrangements where these letters are not at or near the center of the type basket, substitute a suitably located character with a vertical element.
- 13.8.10.6.9** It can be useful to take strike-ups using different paper stock, including paper similar to the questioned document.
- 13.8.10.6.10** If the typewriter is inoperable or has a malfunction that interferes with taking appropriate exemplars, the examiner may have the malfunction(s) corrected, if possible, noting their cause(s) and the steps (repairs) necessary to correct them.
- 13.8.10.7** Whenever possible, also obtain original normal course of business correspondence or other materials produced on the machine contemporaneous to the purported date on the

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questioned material. Where the typewriter is not available, these can be the only exemplars.

13.8.11 Dating Typewritten Text:

- 13.8.11.1** The date of introduction of a typestyle or typestyle variant, typewriter mechanism, feature (e.g., type of ribbons, dual/multiple escapements, bold type, and margin justification), or date of production of a particular typewriter (based on the serial number) can establish the earliest possible date for the production of the document.
- 13.8.11.2** The gradual development of typewriting individuality plus ribbon condition and typeface cleanliness can be used to establish a date or period of time when a document was prepared by comparing questioned typed text to appropriate known documents.

13.8.12 Typewriter Ribbon Examinations:

- 13.8.12.1** The ribbon should be handled with appropriate care to avoid damaging the ink coating and compromising the potential for reading the text or for comparing fracture patterns or paper fiber impressions.
- 13.8.12.2** Single-strike film ribbons, single-strike paper ribbons, and correction media can be read and potentially compared to typed text. Determine the type of ribbon used to prepare the typed text on the document.
 - 13.8.12.2.1** If fabric or multi-strike film ribbon, examine to the extent possible but it should be noted that proceeding with the examination will be limited due to this type of ribbon.
- 13.8.12.3** Determine, if possible, whether the ribbon type is consistent with the original typed text (e.g., lift-off compatible or permanent).
- 13.8.12.4** Determine if the type style on the document is present on the ribbon. A ribbon can contain more than one style of type.
- 13.8.12.5** Determine whether the text on the document is present on the ribbon. This can be determined by visual inspection or by the use of an automated ribbon reading device or system.
- 13.8.12.6** Determine whether the text on the ribbon and the text on the document are consistent in details, including errors and corrections.
- 13.8.12.7** Determine whether the fracture pattern of characters on the ribbon is consistent to corresponding characters on the document.
- 13.8.12.8** Determine whether there are areas of untransferred ink within the void area of a character on the ribbon that are consistent

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with a void within the outline of the corresponding character on the document.

13.8.12.8.1 When untransferred ink is missing from the film substrate and the text is difficult to read, viewing the ribbon between crossed polars or different angles of lighting can help in the visualization of the typed text in the substrate film.

13.8.12.9 Determine whether there are impression(s) of paper fibers within the void area of a character on the ribbon are consistent with paper fibers within the inked area of a corresponding character on the document. Viewing the ribbon between polarizing filters or different angles of lighting can help in visualization of the paper fiber impressions in the substrate film.

13.8.12.10 Text on fabric ribbons can sometimes be deciphered on new ribbons or those with limited usage. Dual color ribbons can sometimes be associated with typewritten text.

13.8.12.11 The thread count of a woven fabric ribbon can be determined at the level of class characteristics, but is generally more useful for differentiation of ribbons.

13.8.12.12 Evaluate the corresponding fracture patterns and paper fiber impressions and discrepancies, and any limitations. Determine their significance individually and in combination.

13.8.13 Alteration and Interlineation of Typewriting: Examine typewritten text for continuity and note any irregularities. The examination should include evaluating:

13.8.13.1 Consistency of alignment and spacing (measured with typewriter grids or equivalent). Typebar typewriters should maintain a constant escapement. Margins, tabulator stops, and line spacing settings can be changed by the operator. Single element typewriters usually have greater latitude in changing escapement and other spacings.

13.8.13.2 Consistency of typestyle. Typebar typewriters maintain a constant typestyle throughout a page. Single element typewriters utilizing interchangeable elements allow for the changing of typestyles on documents without having to remove paper from the typewriter.

13.8.13.3 Consistency of ribbon type, thread count, and ink density.

13.8.13.4 Formatting features should also be considered (e.g., margins, paragraph indentation).

13.8.13.5 Examine both sides of the document for chemical or physical/mechanical erasures by following the procedures in [Test Method: Alteration, Obliteration, and Erasure Examinations](#).

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13.8.14 Analyze, compare, and evaluate the individualizing characteristics and other potentially significant features present in the comparable portions of the typed texts.

13.9 Records: Record in the test record all notes, data and observations.

13.10 Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

13.11 Report Writing: The examiner shall report the results, opinions, and interpretations to conform to one of the following:

13.11.1 Identification— If there is agreement in all individualizing characteristics and there are no significant, inexplicable differences, then an identification is appropriate.

13.11.2 Elimination— If there are significant differences at any level of the analysis, then an elimination is appropriate. Similarities may be present.

13.11.3 Qualified Opinions— If there are similarities and/or differences of limited significance and there are limiting factors, then the use of qualified opinions is appropriate. Qualified opinions require explanation of the limiting factors in the Certificate of Analysis.

13.11.4 Classification— If there are a sufficient number of characteristics present on the typewritten document to classify the typestyle then the possible typestyle used to produce the questioned item(s) may be reported.

13.11.5 No Conclusion— If there are no significant similarities or significant differences and there are significant limiting factors, then a Certificate of Analysis that no conclusion can be reached is appropriate. This opinion requires explanation of the limiting factors in the Certificate of Analysis.

13.12 References:

Baker, J. Newton, *Law of Disputed and Forged Documents*, The Michie Co., Charlottesville, VA, 1955

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Osborn, A. S., *Questioned Document Problems*, 2nd ed., revised and edited by Osborn, A. D., Boyd Printing Co., Albany, NY, 1946

Scott, Charles C., *Photographic Evidence: Preparation and Presentation*, 2nd ed., West Publishing Co., St. Paul, MN, sections 521–527

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard Classification for Typewritten Text, Draft

SWGDOC Standard for Examination of Fracture Pattern and Paper Fiber Impression on Single-Strike Film Ribbons and Typed Text

SWGDOC Standard for Examination of Typewritten Items

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14. Examination of Mechanical Impressions on Documents

14.1 Scope: This test method shall be used for examinations and comparisons involving mechanical checkwriters, dry seal devices, or rubber stamps and their impressions. By following these procedures, the examiner can reliably reach an opinion concerning whether two or more impressions are from a common source or were created by specific mechanical checkwriter, dry seal device, or rubber stamp.

14.2 Precautions/Limitations: The examination of mechanical devices and impressions may have inherent limitations that may interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

14.2.1 The results of earlier storage, handling, testing, or chemical processing (e.g. latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

14.2.1.2 Chemical processing may contribute to the deterioration of the impression on a document.

14.2.1.3 Excessive handling or rubbing of the document surface may flatten the embossment or impression.

14.2.2 Limitations can be due to the submission of non-original documents, limited quantity or comparability, or condition of the items submitted for examination (e.g., impressions made with over-inked or inadequately inked checkwriters or rubber stamps, distorted impressions, partially imprinted impressions, or variations in surface texture).

14.2.2.2 Limited sufficiency and comparability of known impressions can be a restrictive factor in an examination and its conclusions but does not necessarily require the discontinuation of the examination.

14.2.3 Consideration should be given to the way an individual holds the rubber stamp or dry seal device when producing an impression can introduce variation in quality and appearance between impressions.

14.2.4 Consideration should be given to the possibility that a dry seal device or rubber stamp can be manufactured which duplicates the impressions of another dry seal or stamp.

14.2.5 Various forms of simulations, imitations, and duplicates of rubber stamps or rubber stamp impressions can be generated by computer and other means.

14.2.6 This test method does not cover examinations and comparisons involving computer generated checkwriter impressions.

14.3 Related Information:

14.3.1 [Appendix 1 Worksheets and Test Records](#)

14.3.2 [Appendix 2 Abbreviations](#)

14.3.3 [Appendix 3 Definitions](#)

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14.4 Instruments: The following equipment may be used as deemed appropriate by the examiner:

14.4.1 Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.

14.4.2 Optical magnifiers sufficient to allow fine detail to be distinguished.

14.4.3 Imaging and other equipment for recording observations.

14.5 Reagents/Materials: Not applicable.

14.6 Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

14.6.1 Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.

14.6.2 Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

14.7 Reference Materials/Controls/Calibration Checks:

14.7.1 Checkwriter classification reference materials can aid in the determination of a manufacturer.

14.8 Procedures/Instructions: All procedures shall be performed where applicable.

These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

14.8.1 At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability, may cause the examiner to discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at any point and report accordingly, or to continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in the technical record.

14.8.2 Determine whether the submitted questioned impression(s) were produced by a checkwriter, dry seal device or rubber stamp. If not a checkwriter, dry seal device or rubber stamp impression (original or copy), discontinue examination and report accordingly.

14.8.3 Determine whether the examination is a comparison of questioned impressions; a comparison of a questioned impression(s) with a known impression(s); or a comparison of a questioned impression(s) with a checkwriter(s), a dry seal device(s) or a rubber stamp(s).

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14.8.4 Determine whether the submitted questioned impression(s) is suitable for comparison. If it is not suitable for comparison, discontinue the procedure and report accordingly. Factors that affect the suitability include clarity, detail, degree of inking or embossing, or condition of the document.

14.8.4.1 Examination of the original is preferred. The examiner should try to obtain the original, if not submitted.

14.8.5 If a known document(s) is submitted, determine whether the known document(s) is suitable for examination, or comparison, or both. If it is not suitable, discontinue the procedure and report accordingly. Factors that affect the suitability include clarity, detail, or condition of the document.

14.8.6 If the original(s) is not submitted, evaluate the quality of the best available reproduction to determine whether significant details have been reproduced with sufficient clarity for comparison purposes and proceed to the extent possible. If the reproduction is not of sufficient clarity for comparison purposes, discontinue these procedures and report accordingly.

14.8.7 Checkwriter(s)

14.8.7.1 If no known impressions or checkwriter(s) are available, go to 14.8.7.5.

14.8.7.2 If a checkwriter(s) is submitted, its condition should be documented.

14.8.7.3 Determine if the known checkwriter impression(s) are suitable for comparison.

14.8.7.4 If the known impressions are not suitable for comparison and no others are obtained, discontinue these procedures and report accordingly.

14.8.7.5 Conduct a side-by-side comparison of the questioned impressions, or the questioned impression to the known impressions and/or to the checkwriter(s).

14.8.7.5.1 Compare class characteristics, such as the impression format, typeface design and size, printing element characters, prefix, payee perforator, platen impressions and inking system. If different, discontinue and report accordingly.

14.8.7.5.1.1 Prefixes may be removed and replaced in certain machines. Payee perforator may be inactivated. These factors should be considered in any evaluation of characteristics. Prefixes may be customized and manufacturers may also have records of the original purchaser of a certain prefix.

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14.8.7.5.2 Compare individualizing characteristics, such as wear and damage defects, perforation patterns, misalignments, reproducible blemishes, ribbon shift, impression voids, improper inking, extraneous inking, and individual prefix features.

14.8.8 Dry Seal Device(s)

14.8.8.1 If no known impressions or dry seal device(s) are available, go to 14.8.8.5.

14.8.8.2 If a dry seal device(s) is submitted, its condition should be documented (e.g., clean, dirty, worn, or damaged).

14.8.8.2.1 Note, when applicable, class characteristics (e.g., typeface design and size).

14.8.8.3 Prepare appropriate known impressions, as needed. Determine if the known impressions are suitable for comparison.

14.8.8.4 If none of the known impressions are suitable for comparison and no others are obtained, discontinue these procedures and report accordingly.

14.8.8.5 Conduct a side-by-side comparison of the questioned impressions, or the questioned impression to the known impressions and/or to the dry seal device(s).

14.8.8.5.1 Compare class characteristics, such as impression format, typeface design, other present designs and relative sizes. If different, discontinue and report accordingly.

14.8.8.5.2 Compare individualizing characteristics, such as wear and damage defects, embossment variation patterns.

14.8.9 Rubber Stamp(s)

14.8.9.1 Examine the questioned impression(s).

14.8.9.1.1 Attempt to identify or classify the type of manufacturing process, the material used for the stamp, and type of ink.

14.8.9.1.2 Attempt to identify and determine the source of defects or anomalies.

14.8.9.2 If no known impressions or rubber stamps(s) are available, go to 14.8.9.5.

14.8.9.3 If a rubber stamp(s) is submitted, its condition should be documented (e.g., clean, dirty, inked, worn, or damaged).

14.8.9.3.1 Note, when applicable, class characteristics (e.g., type of material used for the stamp, typeface design and size).

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14.8.9.3.2 Attempt to identify and determine the source of defects or anomalies.

14.8.9.4 Prepare appropriate known impressions, as needed. Determine if the known impressions are suitable for comparison.

14.8.9.5 If none of the known impressions are suitable for comparison and no others are obtained, discontinue these procedures and report accordingly.

14.8.9.6 Conduct a side-by-side comparison of the questioned impressions, or the questioned impression to the known impressions and/or to the rubber stamp(s).

14.8.9.6.1 Compare class characteristics, such as size, type style, text, and shape. If different, discontinue and report accordingly.

14.8.9.6.2 Compare individualizing characteristics, such as wear and damage defects, reproducible blemishes, impression voids, improper and extraneous inking, or coincidental peripheral printing.

14.9 Records: Record in the test record all notes, data and observations.

14.10 Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

14.11 Report Writing: The examiner shall report the results, opinions, and interpretations to conform to one of the following:

14.11.1 Identification— If there is agreement in all individualizing characteristics and there are no significant, inexplicable differences, an identification is appropriate (that is, the examination revealed significant individual defects in common; there are no significant, inexplicable differences; and no limitations associated with absent characteristics; and the possibility of a duplicate dry seal or rubber stamp can be eliminated).

14.11.2 Elimination— If significant, inexplicable differences between two or more items are found at any level of the analyses, an elimination is appropriate (that is, the impressions contain substantial significant differences). There may be similarities present.

14.11.2.1 For checkwriters, there may be limitations associated with absent characters or individualizing characteristics.

14.11.3 Qualified Opinions— When there are limiting factors and the examination reveals similarities or differences of limited significance between two or more items, the use of qualified opinions can be appropriate (that is, the impressions or observed features contain limited similarities or differences; or limitations associated with absent characters, individualizing characteristics, or distorted impressions are present; or a combination of these). Qualified

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opinions require explanation of the limiting factors in the Certificate of Analysis.

14.11.3.1 There may be limitations associated with the possibility of the existence of a duplicate dry seal device or rubber stamp.

14.11.4 *No Conclusion*— When there are significant limiting factors, and the examination reveals no significant similarities or significant differences, a report that no conclusion can be reached is appropriate. This opinion requires explanation of the limiting factors in the Certificate of Analysis.

14.12 References:

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SWGDOC Standard for Examination of Mechanical Checkwriter Impressions

SWGDOC Standard for Examination of Rubber Stamp Impressions

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15. Preservation of Charred and Liquid Soaked Documents

15.1 Scope: This test method shall be used by the examiner to preserve charred or liquid soaked documents.

15.2 Precautions/Limitations: Documents submitted for examination may have inherent limitations that can interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

15.2.1 The results of earlier storage, handling, testing, or chemical processing (e.g. latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations.

15.2.2 This test method does not cover all procedures to preserve charred or liquid soaked documents. Consultation with a document conservationist, archivist, or related material expert, as well as reference materials, may be necessary.

15.2.3 Charred documents are extremely fragile and care should be taken to minimize the degradation of the documents during the handling process.

15.2.4 Necessary precautions should be taken to prevent disturbance of the charred documents by air circulation in the examination area.

15.2.5 Liquid soaked documents should be frozen or otherwise immobilized as soon as possible to stabilize their condition prior to submission and/or preservation.

15.3 Related Information:

15.3.1 [Appendix 1 Worksheets and Test Records](#)

15.3.2 [Appendix 2 Abbreviations](#)

15.3.3 [Appendix 3 Definitions](#)

15.4 Instruments: The following equipment may be used as deemed appropriate by the examiner:

15.4.1 Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.

15.4.2 Optical magnifiers sufficient to allow fine detail to be distinguished.

15.4.3 Imaging and other equipment for recording observations.

15.4.4 Picks, such as dental picks, probes, and tweezers.

15.4.5 Atomizer.

15.4.6 Trays, tanks, and pliable screening.

15.4.7 Bone folder or similar device.

15.4.8 Polyester film or other encapsulation material.

15.4.9 Cotton batting or newsprint-lined boxes.

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- 15.4.10** Plate glass stock.
- 15.4.11** Humidity chamber.
- 15.4.12** Laboratory oven.
- 15.4.13** Freeze dryer.
- 15.4.14** Book press or other suitable press.

15.5 Reagents/Materials: Not applicable.

15.6 Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

15.6.1 Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.

15.6.2 Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

15.7 Reference Materials/Controls/Calibration Checks: Not applicable.

15.8 Procedures/Instructions: All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

15.8.1 At various points in these procedures, it is at the discretion of the examiner to discontinue or limit the procedures outlined in this test method when further processing is no longer practical or appropriate. The examiner should either discontinue the procedure and report accordingly, or continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in the technical record.

15.8.2 Images shall be made to document the initial condition of the evidence and subsequently as needed.

15.8.3 Charred Document(s)

15.8.3.1 Evaluate the charred document(s) for the following:

15.8.3.1.1 The nature and components of the document(s).

15.8.3.1.2 The condition and extent of charring.

15.8.3.1.2.1 If the document(s) is wet, refer to 15.8.5.

15.8.3.2 Determine the appropriate procedures to optimize preservation of the document(s).

15.8.3.2.1 For a single page document, flatten if necessary.

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15.8.3.2.2 For a multiple page document or a charred mass of documents:

15.8.3.2.2.1 Attempt to separate and flatten the pages using appropriate equipment, such as bone folders, picks, probes, and tweezers. It may be necessary to humidify, submerge, or otherwise stabilize the documents. Various methods, such as humidifying, atomizing, submersing, or fuming, may be used to apply water or other appropriate solvents or binders.

15.8.3.3 Encapsulation or other stabilization process, such as with polyester film or glass, or other procedures, such as parylene processing, may be advisable.

15.8.4 Liquid Soaked Document(s)

15.8.4.1 Evaluate the document(s) for the following:

15.8.4.1.1 The nature and condition of the document(s).

15.8.4.1.2 The nature of the liquid(s).

15.8.4.1.3 The extent of the effect from the liquid(s).

15.8.4.2 Determine the appropriate procedures to optimize preservation of the document(s).

15.8.4.2.1 For wet, single page document(s):

15.8.4.2.1.1 Select a suitable method for unfolding the document(s), such as submersion or drying, if necessary.

15.8.4.2.1.2 Select a suitable method for drying, such as air drying, freeze drying, or pressing, and dry the document(s).

15.8.4.2.2 For wet, multipage document(s):

15.8.4.2.2.1 Determine if the wet pages can be separated or unfolded without additional damage. This can be accomplished by submerging the document(s) in an appropriate liquid, such as water or mineral spirits. If the pages cannot be separated or unfolded, select a suitable drying process, such as air drying, freeze drying, or pressing.

15.8.4.2.3 For dried document(s):

15.8.4.2.3.1 Attempt to separate, if necessary, and flatten the pages using appropriate equipment, such as bone folders, picks, probes, and tweezers.

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Prior to or during the attempt to separate and flatten the document(s), it may be necessary to rehumidify or resubmerge the document(s). Rehumidification with appropriate fluids may be accomplished with an atomizer, humidity chamber, or both. When resubmerging the document(s), an appropriate container and screen should be utilized.

15.8.4.2.4 For document(s) received frozen:

15.8.4.2.4.1 Freeze dry the document(s) and refer to 15.8.4.2.3.1. If not possible, thaw the document(s) and treat as wet document(s).

15.8.4.3 Encapsulation of the document(s) upon completion, such as with polyester film or glass, or other procedures, such as parylene processing, may be advisable.

15.8.5 Other forensic examinations may be conducted as required, such as an attempt to decipher any original information on the submitted documents.

15.9 Records: Record in the test record all notes, data and observations.

15.10 Interpretations of Results: Not applicable.

15.11 Report Writing: The examiner shall report the results of these procedures in the Certificate of Analysis.

15.12 References:

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for Preservation of Charred Documents

SWGDOC Standard for Preservation of Liquid Soaked Documents

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16. ROBBERY NOTE REFERENCE COLLECTION

16.1. Scope: This test method is for the examination of robbery notes, which includes the comparison to the Indiana State Police Forensic Document Unit (ISP FDU) Robbery Note Reference Collection, Indianapolis – Marion County Forensic Services Agency (IMCFSA) robbery note collection, and the Federal Bureau of Investigations (FBI) robbery note collection. This test method also covers the process for the comparison of robbery notes submitted from other forensic laboratories for comparison to the ISP FDU Robbery Note Reference Collection.

16.2. Precautions/Limitations: The examination and comparison of robbery notes may have inherent limitations that may interfere with the procedures in this test method. Limitations shall be recorded in the technical record.

16.2.1. The results of earlier storage, handling, testing, or chemical processing (e.g., latent prints and DNA) may interfere with the document examination. When possible, document examinations should be conducted before chemical processing. Documents should be handled properly to avoid compromising subsequent examinations

16.2.2. The following are limitations that may be present in the examination and comparison of a robbery note(s):

16.2.2.1. The submission of non-original documents.

16.2.2.2. Insufficient quantity of writing to demonstrate the natural variation of a writer.

16.2.2.3. Limited individualizing characteristics.

16.2.2.4. Evidence of unnatural writing.

16.2.2.5. Incomparable writing styles.

16.2.2.6. Lack of sufficient repetitions or absent characteristics.

16.2.2.7. Non-contemporaneous writing.

16.2.3. Examination of non-original handwriting may result in opinions that are less than definitive.

16.2.3.1. When examining non-original documents, it is not possible to determine whether or not the writing was placed directly onto the submitted document(s) by the writer or if the writing was transferred onto these documents digitally, mechanically, or by other means. Additionally, characteristics indicative of tracings and simulations may be masked.

16.2.3.2. Consideration shall be given to the possibility that various forms of duplications of handwriting can be generated by computer and other resources.

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- 16.2.4.** The use of a name in results, opinions, and interpretations assumes the known writings used in the comparison were written by the person to whom they were attributed by the customer.

16.3. Related Information:

- 16.3.1.** [Appendix 1 Worksheets and Test Records](#)
- 16.3.2.** [Appendix 2 Abbreviations](#)
- 16.3.3.** [Appendix 3 Definitions](#)
- 16.3.4.** [Appendix 4 Flow Chart for Q to K Handwriting Comparisons](#)
- 16.3.5.** [Appendix 5 Flow Chart for Q to Q Handwriting Comparisons](#)
- 16.3.6.** [Appendix 8 Forensic Document Unit Reference Collections](#)

16.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

- 16.4.1.** Appropriate light source(s) of sufficient intensity to allow fine details to be distinguished.
- 16.4.2.** Optical magnifiers sufficient to allow fine detail to be distinguished.
- 16.4.3.** Imaging and other equipment for recording observations.
- 16.4.4.** Computer with internet access.

16.5. Reagents/Materials: Not applicable.

16.6. Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

- 16.6.1.** Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.
- 16.6.2.** Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

16.7. Reference Materials/Controls/Calibration Checks:

- 16.7.1.** The ISP FDU Robbery Note Reference Collection. Refer to [Appendix 8](#) Forensic Document Unit Reference Collections.

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- 16.8. Procedures/Instructions:** All procedures shall be performed where applicable. These procedures need not be performed in the order given. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.
- 16.8.1.** At various points in these procedures, a determination that a particular feature is not present or that a document is lacking in quality or comparability, may cause the examiner to discontinue or limit the procedure(s). It is at the discretion of the examiner to discontinue the procedure at any point and report accordingly, or to continue with the applicable procedures to the extent possible. Reasons for these decisions shall be documented in technical record.
- 16.8.2.** Capture images of the robbery note. Refer to [Test Method: Imaging](#).
- 16.8.3.** Obtain permission from the customer to add images and information about the robbery note to the ISP FDU Robbery Note Reference Collection.
- 16.8.4.** Obtain permission from the customer to disseminate images and information about the robbery note to the IMCFSA and FBI Questioned Document Section.
- 16.8.4.1.** The following information should be obtained from the customer while obtaining permission for dissemination:
- 16.8.4.1.1.** The name and address of the establishment that was robbed.
- 16.8.4.1.2.** The date of the incident.
- 16.8.4.1.3.** The FBI incident number, if available. It should be noted that an FBI incident number is not generally assigned to a non-banking establishment.
- 16.8.4.2.** If the customer is the IMCFSA, FBI, or another forensic laboratory requesting a search of the ISP FDU Robbery Note Reference Collection for similar notes, confirm with the customer that the robbery note has been submitted to the IMCFSA and FBI robbery note collections.
- 16.8.4.2.1.** If the robbery note has been submitted to these agencies, skip 16.8.9 and 16.8.10.
- 16.8.5.** Conduct other examinations, as deemed appropriate by the examiner.
- 16.8.6.** Fill out the ISP FDU Robbery Note Reference Collection Information Sheet. This form can be found on the network drive.
- 16.8.7.** Conduct a search of the ISP FDU Robbery Note Reference Collection for similarities to other notes, such as:
- 16.8.7.1.** Significant similarities in verbiage.
- 16.8.7.2.** Formatting.
- 16.8.7.3.** Paper type.

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16.8.7.4. Writing style and instrument.

16.8.7.5. Date and location of incident.

16.8.8. If a similar note(s) is found, a comparison shall be conducted, and a Certificate of Analysis shall be issued to the customers associated with each note.

16.8.8.1. A handwriting comparison of the similar notes should be completed. Refer to [Test Method: Handwriting](#).

16.8.9. Dissemination to the IMCFSA.

16.8.9.1. Generate a letter to IMCFSA on ISP letterhead, with a memo number, requesting a search of their robbery note collection. A sample letter can be found on the network drive.

16.8.9.2. Email an image(s) of the robbery note and the requesting letter to the IMCFSA Forensic Document Examiner. These documents will become part of the test record.

16.8.9.3. Document the dissemination on the ISP FDU Robbery Note Reference Collection Information Sheet.

16.8.9.4. The results of the IMCFSA search shall be documented on the ISP FDU Robbery Note Reference Collection Information Sheet and in the test record.

16.8.9.5. Should an association be made with the IMCFSA robbery note collection, this information shall be added to the ISP FDU Robbery Note Reference Collection Information Sheet and the test record. Information regarding the association shall be shared with the customer by issuing a Certificate of Analysis.

16.8.9.6. Once the association has been made, further discussions about additional examinations should occur with the customer.

16.8.10. Dissemination to the FBI Questioned Document Section.

16.8.10.1. Generate a letter to the FBI on ISP letterhead, with a memo number, requesting a search of their robbery note collection. A sample letter can be found on the network drive.

16.8.10.2. Email an image(s) of the robbery note and the requesting letter to the FBI Questioned Document Section at bankrobberysearch@ic.fbi.gov. These documents shall become part of the test record.

16.8.10.3. Document the dissemination on the ISP FDU Robbery Note Reference Collection Information Sheet.

16.8.10.4. The results of the FBI search shall be sent directly to the customer from the FBI and a copy of the FBI's results will be sent to the ISP FDU. The FBI's results shall be documented on the ISP FDU Robbery Note Reference Collection Information Sheet and in the test record.

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16.8.10.5. Should an association be made with the FBI robbery note collection, further discussions about additional examinations should occur with the customer.

16.8.11. An image(s) of the robbery note and the ISP FDU Robbery Note Reference Collection Information Sheet shall be added to the ISP FDU Robbery Note Reference Collection, located in the FDU file room.

16.9. Records: Record in the test record all notes, data and observations. The ISP FDU Robbery Note Reference Collection Information Sheet shall be completed when adding a note to the Robbery Note Reference Collection, and this sheet can be found on the network drive.

16.10. Interpretations of Results: The examiner shall evaluate the similarities, differences, and limitations involved in the examination and shall determine their significance individually and in combination.

16.11. Report Writing:

16.11.1. For reporting a handwriting conclusion, refer to [Test Method: Handwriting](#).

16.11.2. Sample verbiage without an association for the Certificate of Analysis.

16.11.2.1. For Results, Opinions, and Interpretations:

“The Indiana State Police Forensic Document Unit (ISP FDU) Robbery Note Reference Collection was searched for notes containing similar features as those appearing on the note in Item 001. No similar notes were found. Images of the note in Item 001 have been added to the Robbery Note Reference Collection for future use. Detective Griffith of the Mayberry Police Department gave permission on March 18, 2014 to disseminate information and images of the note in Item 001 for comparison to the Indianapolis - Marion County Forensic Services Agency (IMCFSA) and the Federal Bureau of Investigation (FBI) robbery note collections. If a similar note is found in the IMCFSA robbery note collection, you will be notified by the ISP FDU. The FBI will send the results of their search directly to you.”

16.11.2.2. For Remarks:

“The handwriting on the note in Item 001 is suitable for comparison to known writing of any subjects of interest.”

16.11.3. Sample verbiage with an association for the Certificate of Analysis.

16.11.3.1. For Results, Opinions, and Interpretations:

“The Indiana State Police Forensic Document Unit (ISP FDU) Robbery Note Reference Collection was searched for notes containing similar features as those appearing on the note in Item 002. A similar note was found. The note in Item 002 and the note

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in Item 001 from ISP Case Number 01I-12345/Mayberry Police Department Agency Case Number 2001-6789 were found to be similar in verbiage, writing style, and formatting. Furthermore, based on the handwriting present on the notes, it is probable that the note in Item 002 and the note in Item 001 from ISP Case Number 01I-12345/Mayberry Police Department Agency Case Number 2001-6789 were written by the same writer. Images of the note in Item 002 have been added to the Robbery Note Reference Collection for future use. Detective Smith of the Speedway Police Department gave permission on May 6, 2014 to disseminate information and images of the note in Item 002 for comparison to the Indianapolis - Marion County Forensic Services Agency (IMCFSA) and the Federal Bureau of Investigation (FBI) robbery note collections. If a similar note is found in the IMCFSA robbery note collection, you will be notified by the ISP FDU. The FBI will send the results of their search directly to you.”

16.11.3.2.For Remarks:

“The handwriting on the note in Item 002 is suitable for handwriting comparison. Should a subject(s) of interest become available in either case, the note in Item 002, the note in Item 001 in ISP Laboratory Case Number 01I-12345/Mayberry Police Department Agency Case Number 2001-6789, and known writing of any subject(s) of interest should be submitted for further examination. Contact the Forensic Document Unit for recommendations on the collection of known handwriting and to discuss possible future examinations between the two notes. To further discuss the note in Item 001 in ISP Laboratory Case Number 01I-12345/Mayberry Police Department Agency Case Number 2001-6789, contact Detective Andy Griffith of the Mayberry Police Department.”

16.11.4.Sample verbiage with an inconclusive result for the Certificate of Analysis.

16.11.4.1.For Results, Opinions, and Interpretations:

“The Indiana State Police Forensic Document Unit (ISP FDU) Robbery Note Reference Collection was searched for notes containing similar features as those appearing on the note in Item 002. Based on the date and location of these incidents, the note in Item 002 was compared to the note in Item 001 from ISP Case Number 01I-12345/Mayberry Police Department Agency Case Number 2001-6789. However, the comparison was inconclusive on whether or not these two notes were related. The comparison was limited by the differences in writing style, overall wording, and the quality of the writing on the note in Item 002. Images of the note in Item 002 have been added to the Robbery Note Reference Collection for future use. Detective Smith of the Speedway Police Department gave permission on May 6, 2014 to disseminate information and images of the note in Item 002 for comparison to the Indianapolis - Marion County Forensic Services Agency

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(IMCFSA) and the Federal Bureau of Investigation (FBI) robbery note collections. If a similar note is found in the IMCFSA robbery note collection, you will be notified by the ISP FDU. The FBI will send the results of their search directly to you.”

16.11.4.2. For Remarks:

“The handwriting on the note in Item 002 is suitable for handwriting comparison. Should a subject(s) of interest become available in either case, the note in Item 002, the note in Item 001 in ISP Laboratory Case Number 01I-12345/Mayberry Police Department Agency Case Number 2001-6789, and known writing of any subject(s) of interest should be submitted for further examination. Contact the Forensic Document Unit for recommendations on the collection of known handwriting and to discuss possible future examinations between the two notes. To further discuss the note in Item 001 in ISP Laboratory Case Number 01I-12345/Mayberry Police Department Agency Case Number 2001-6789, contact Detective Andy Griffith of the Mayberry Police Department.”

16.11.5. Sample verbiage when conducting a search for another forensic laboratory for the Certificate of Analysis.

16.11.5.1. For Results, Opinions, and Interpretations:

The sample verbiage above regarding when a similar note was found, was not found, and when the opinion was inconclusive is also suitable for use when the robbery note was submitted from another forensic laboratory. The difference is that the dissemination information would not be applicable.

The following is sample verbiage when a similar robbery note was not found:

“The Indiana State Police Forensic Document Unit (ISP FDU) Robbery Note Reference Collection was searched for notes containing similar features as those depicted on the note in Item 001. No similar notes were found.”

16.11.5.2. For Remarks:

“An image of the note in Item 001 has been added to the Robbery Note Reference Collection for future use. The handwriting on the note in Item 001 is suitable for comparison to known writing of any subjects of interest. Please contact the FDU prior to resubmission.”

16.12. References:

The FBI Questioned Document Section Website

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for the Examination of Handwritten Items

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SWGDOC Standard for Scope of Work of Forensic Document Examiners

SWGDOC Standard Terminology for Expressing Conclusions of Forensic Document Examiners

SWGDOC Terminology Relating to the Examination of Questioned Documents

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17. COLLECTION OF KNOWN WRITING

17.1. Scope: This test method is for the collection of non-request and request known handwriting, hand printing, numerals, and punctuation from a subject sufficient in quantity and quality for comparison as an exemplar (standard) to questioned writing. This test method shall be used by an examiner or in conjunction with instructing a customer in how to collect known writing.

17.2. Precautions/Limitations: The collection of known writing may have inherent limitations that may interfere with the procedures in this test method. Limitations shall be recorded in the technical record. In this test method, technical record also refer to notes produced for field service.

17.2.1. Limitations of non-request known writing:

17.2.1.1. Quantity available for collection.

17.2.1.2. Lack of comparability in writing style and letter combinations.

17.2.1.3. Not contemporaneous to the time in which the questioned document was purportedly written.

17.2.1.4. Inability to authenticate the author of the writing.

17.2.2. Limitations of request known writing:

17.2.2.1. The exemplar session, itself, may be a limitation due to the inherent test-like situation. It may not capture the full range of variation of the subject's writing and cannot fully reproduce the situation in which the questioned document was produced.

17.2.2.2. Nervousness, disguise, and/or fatigue due to extended writing.

17.2.2.3. Not contemporaneous to the time in which the questioned document was purportedly written.

17.2.2.4. Failure to collect a sufficient quantity of known writing during the exemplar session.

17.2.3. It is the responsibility of the customer to collect known writing. However, an examiner should collect the request known writing under extenuating circumstances with approval from the Unit Supervisor. The extenuating circumstances shall be documented in the test record.

17.2.4. The examiner collecting the request known writing for a case should not examine the evidence or conduct the technical review upon submission to the laboratory.

17.3. Related Information:

17.3.1. [Appendix 1 Worksheets and Test Records](#)

17.3.2. [Appendix 2 Abbreviations](#)

17.3.3. [Appendix 3 Definitions](#)

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17.3.4. [Appendix 9 Sources of Non-request Known Writing](#)

17.4. Instruments: The following equipment may be used as deemed appropriate by the examiner:

17.4.1. Computer, internet access, and storage media.

17.4.2. Imaging capture device(s) capable of sufficient resolution to reliably record the desired detail, such as a digital camera, scanner, or Video Spectral Comparator (VSC).

17.4.3. Image output device(s) for display or hardcopy production, such as monitors and printers.

17.4.4. Image Processing Software, such as Mideo Caseworks®/Workspace®.

17.5. Reagents/Materials:

17.5.1. Medium, such as paper and envelopes, similar to the type used to produce the questioned document.

17.5.2. Writing instruments similar to the type used to produce the questioned writing.

17.6. Hazards/Safety: The examiner shall be aware of the possibility of contamination from biological or chemical substances that may be on the evidence and evidence containers. Precautions should include personal protective equipment (PPE) and ventilation, when appropriate.

17.6.1. Forensic document examinations involve materials, procedures, and equipment that may be hazardous. This test method does not purport to address all safety problems associated with its use. It is the responsibility of the examiner to adhere to appropriate safety and health practices.

17.6.2. Proper caution, to include adherence to Universal Precautions and the [Blood Borne Pathogen Plan](#), shall be exercised.

17.6.3. When in the field collecting exemplars, the examiner shall not be left alone with a subject during the collection process. A representative from the agency requesting the assistance shall be present during the collection process.

17.7. Reference Materials/Controls/Calibration Checks: Not Applicable.

17.8. Procedures/Instructions: All procedures shall be performed where applicable. These procedures need not be performed in the order given. Extenuating circumstances or deviations by the examiner from these procedures, especially

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during an exemplar session, shall be documented in the test record. The procedures performed shall be contemporaneously documented in sufficient detail to allow for an independent review and assessment by another examiner.

17.8.1. Identify the possible sources of known writing.

17.8.1.1. The two types of known writing are non-request known writing and request known writing.

17.8.1.1.1. Non-request known writing is writing an individual produces during the normal course of business and through personal correspondence. It is collected during the course of an investigation by the customer.

17.8.1.1.2. Request known writing is collected from a subject in an exemplar session, typically by the customer, and should include the Indiana State Police Forensic Document Unit (ISP FDU) Handwriting Exemplar Form, found in [ISP Physical Evidence Bulletin \(PEB\) 16](#), and supplemental pages of writing.

17.8.1.1.3. It is highly recommended to collect and submit both types of known writing from each subject in an investigation to the laboratory for comparison purposes.

17.8.2. Request a court order to collect known writing.

17.8.2.1. The verbiage in the court order regarding the collection of request known writing should be similar to the following: “(Name of subject) is ordered to execute exemplars of his/her natural handwriting and hand printing in a form and manner as directed by agents for the State of Indiana.”

17.8.2.2. The court order should not specifically state who will be collecting the writing; how much writing will be collected; in what time frame, and from which hand a subject should use. This type of information cannot be predetermined.

17.8.2.3. The court order should instruct the subject to submit non-request known writing to the investigator when the individual appears to provide the request known writing.

17.8.2.4. The examiner shall request a copy of the court order if the examiner is collecting the request known writing.

17.8.2.5. Known writing can also be collected voluntarily from the subject(s).

17.8.3. Collect non-request known writing.

17.8.3.1. The non-request known writing should be comparable to the questioned writing.

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17.8.3.2. The collection of non-request known writing is the responsibility of the customer.

17.8.3.2.1. If appropriate, the examiner should assist in collecting additional non-request known writing from the Indiana Bureau Motor Vehicles (BMV) Fraud and Security Investigations or other similar agencies upon submission.

17.8.3.3. A detailed list of different types of non-request known writing can be found in [Appendix 9](#).

17.8.3.4. Non-request known writing should be collected before the collection of request known writing.

17.8.3.4.1. It is expected that the non-request known writing represents the subject's natural writing.

17.8.3.4.2. This writing can be compared to the request known writing being produced during an exemplar session to determine if the request known writing is also a natural representation of the subject's writing.

17.8.3.5. All collected non-request writing must be verified by the customer as being produced by the subject and be admissible in court.

17.8.3.6. Additional information about the collected non-request known writing should be submitted when evidence suggests that this information will be needed for the proper assessment of the features of the writing.

17.8.3.6.1. For example, numerous factors can affect the quality of a subject's writing such as, acute or chronic health conditions; injuries to the subject's dominant hand, arm, or shoulder; or the use of drugs or alcohol.

17.8.3.6.2. Only domain relevant information should be given to the examiner conducting the examination of the case, upon request.

17.8.4. Prepare for the collection of request known writing in an exemplar session.

17.8.4.1. The questioned document(s) or reproduction(s) should be reviewed by the individual conducting the exemplar session.

17.8.4.2. The materials for the exemplar session should be prepared and organized beforehand.

17.8.4.3. The ISP FDU Handwriting Exemplar Form and supplemental pages of writing should be collected from each subject during an exemplar session.

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17.8.4.4. The ISP FDU Handwriting Exemplar Form consists of six pages and should be completed in its entirety.

17.8.4.4.1. The exemplar session should begin with page 1 of the form. This page contains general information and aids in getting the subject accustomed to the writing process.

17.8.4.4.2. The check samples on page 2 and the blank lines on page 6 shall be completed by dictating the wording on the questioned document to the subject with instructions to hand print or handwrite as it appears on the questioned documents.

17.8.4.4.3. If there are no checks in question, words and numerals from the documents in question should be dictated as writing on the checks on page 2.

17.8.4.5. The supplemental pages should focus on replicating the questioned document as closely as possible, including:

17.8.4.5.1. Verbiage (exact wording) of the questioned writing.

17.8.4.5.2. Style of writing.

17.8.4.5.2.1. Handwritten (cursive) exemplars are needed for comparison to cursive writing in question.

17.8.4.5.2.2. Signatures of the name in question are needed for comparison to questioned signatures.

17.8.4.5.2.3. Hand printed exemplars are needed for comparison to hand printing in question.

17.8.4.5.3. Size, type of paper, and writing area constraints, such as lined verses unlined or using a form.

17.8.4.5.4. Type of writing instrument. If the type of writing instrument cannot be determined, a black medium ballpoint pen is preferred.

17.8.4.6. The exact quantity of supplemental pages of writing varies depending on the nature of the case. However, the following are the minimum suggestions:

17.8.4.6.1. For signature cases, at least 15 – 25 repetitions of each questioned signature(s) should be collected, with each signature on a separate sheet of paper.

17.8.4.6.2. For checks, envelopes, or forms, at least 10 repetitions of each questioned document should be collected on similar templates.

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17.8.4.6.3. For extended writing (letters), at least 3 repetitions of all of the questioned writing should be collected.

17.8.5. During the collection of request known writing in an exemplar session:

17.8.5.1. An overview of the exemplar session should be given to the subject at the beginning of the session.

17.8.5.2. Rotating between the exemplar forms and the supplemental pages is recommended during the exemplar session.

17.8.5.3. The subject should not be allowed to see or touch the questioned document(s) or a copy before or during the exemplar session.

17.8.5.4. The subject should be given breaks throughout the exemplar session.

17.8.5.4.1. During a break(s), compare the non-request known writing to the request known writing to see if there are any observable differences.

17.8.5.5. The questioned writing should be dictated to the subject with the instructions to write either in cursive or print.

17.8.5.5.1. It may become necessary to direct the subject to use all capital letters, all hand printing, etc. as the exemplar session progresses.

17.8.5.5.2. If dictation is not possible, a typed document containing the verbiage of the questioned document may be used. This method should be used only after all other methods have been exhausted. The actual questioned document or a reproduction shall not be presented to the subject to copy.

17.8.5.6. The subject should be given one sheet of paper at a time and each completed page removed from view upon completion. A piece of cardboard may be used underneath the sheet of paper if needed to provide a smooth writing surface.

17.8.5.7. If the questioned writing was purportedly written under special circumstances (such as standing, kneeling, or lying down) then recreating the situation during portions of the exemplar session is recommended.

17.8.5.8. Writing from the subject's dominant and non-dominant hand should be collected during the exemplar session.

17.8.5.8.1. The quantity of writing from each hand should be determined by the individual collecting the exemplars.

17.8.5.8.2. Additional pages of writing from the non-dominant hand should be collected if the evidence suggests

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the questioned writing may have been written by a non-dominant hand.

17.8.5.9. The subject and individual conducting the session should initial/sign and date each page of writing. The start and finish time should also be recorded on each page of writing. The individual conducting the session should use a different color writing instrument than the subject.

17.8.5.9.1. If an examiner is conducting the session, the representative present from the requesting agency shall also sign/initial each page.

17.8.5.10. Demonstrating or instructing how to write letter formations shall not be done.

17.8.5.11. Dictating misspellings, arrangement of dates, or abbreviations should not be done.

17.8.5.12. The exemplar session should be recorded on video and notes taken. Notes should include any conditions or factors that may have affected the writing process and if the subject appeared to be writing naturally or unnaturally.

17.8.5.12.1. Evidence of unnatural writing may include:

17.8.5.12.1.1. The writer appearing to concentrate on how to write and not what should be written.

17.8.5.12.1.2. The act of writing appears slow, labored, or carefully written. The writing contains features such as heavy pressure, blunt beginning/endings of letters, poor line quality, or numerous obliterations.

17.8.5.12.1.3. Writing that is illegible, very large or very small; or executed with an awkward slant.

17.8.5.12.1.4. Holding the writing instrument in an unconventional manner or changing the pen position/hold often.

17.8.5.12.1.5. Placing the paper at an extreme angle.

17.8.5.12.2. If there are indications of unnatural writing occurring in an exemplar session, the following actions may be helpful:

17.8.5.12.2.1. Take notes of the observed evidence of unnatural writing.

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17.8.5.12.2.2. Dictate writing at a pace which does not allow the subject to concentrate on the act of writing.

17.8.5.12.2.2.1. If the writing becomes illegible, slow the pace of dictation and ask the subject to write legibly.

17.8.5.12.2.3. Have the subject write with the other hand.

17.8.5.12.2.4. Take breaks and remove all writing produced.

17.8.5.12.2.5. Keep the subject writing (25 or more signatures or multiple pages of extended writing) and document if/how the writing changes.

17.8.5.12.2.6. Change an element of the writing situation, such as having the writer stand and write; write with the paper on a different surface; change the forms or style of writing.

17.8.5.12.2.7. Rearrange the order of the words within the questioned writing. This may also be helpful when the content of the writing is emotional for the subject.

17.8.5.12.3. Even if there is evidence of unnaturalness, the exemplar session should proceed to the extent possible.

17.8.5.13. If an examiner is collecting the request known writing, the customer shall take possession of the request known writing at the conclusion of the exemplar session.

17.8.6. The customer shall package the known writing for submission to the laboratory for examination. The known writing from one subject should be packaged in two envelopes: one containing request known writing and one containing non-request known writing.

17.9. Records: Record in the test record all notes, data and observations. During the exemplar session, specific instructions given to the subject, actions of the subject, when and how many breaks were taken, and the writing conditions should be documented.

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17.10. Interpretation of Results: Not Applicable.

17.11. Report Writing:

17.11.1. If an examiner collects request known writing from a subject, then a Field Service Report shall be completed by the examiner in accordance with [Indiana State Police Laboratory Policy Field Support #11](#).

17.11.2. The Field Service Report should contain the following information:

17.11.2.1. Reason for providing the field service.

17.11.2.2. Location.

17.11.2.3. Date with arrival and departure times.

17.11.2.4. Individuals present.

17.11.2.5. Narrative of events.

17.11.2.6. Future case recommendations, if applicable.

17.11.2.7. Closing statement, if applicable.

17.11.2.7.1. Example: "A Certificate of Analysis containing detailed, official results, opinions, and interpretations will be issued separately upon the submission of known writing and any other evidence collected in this case to the laboratory."

17.12. References:

American Society of Testing and Materials (ASTM) International E1732 Standard Terminology Relating to Forensic Science

Harrison, Wilson. R., *Suspect Documents*, Nelson-Hall Publishers, Chicago, IL 1981

Huber, R. A. and Headrick, A. M., *Handwriting Identification: Facts and Fundamentals*, Boca Raton, FL, CRC Press, 1999

Kelly, J.S and B. Lindblom, Editors, *Scientific Examination of Questioned Documents, Second Edition*, CRC Press, Boca Raton, FL. 2006

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard for the Examination of Handwritten Items

SWGDOC Standard for Scope of Work of Forensic Document Examiners

SWGDOC Standard Terminology for Expressing Conclusions of Forensic Document Examiners

SWGDOC Terminology Relating to the Examination of Questioned Documents

Tytell, P. Taking Request Exemplars. Unpublished Article.

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APPENDICES

[Appendix 1](#): Worksheets and Test Records

[Appendix 2](#): Abbreviations

[Appendix 3](#): Definitions

[Appendix 4](#): Flow Chart for Q to K Handwriting Comparisons

[Appendix 5](#): Flow Chart for Q to Q Handwriting Comparisons

[Appendix 6](#): Performance Check Procedures

[Appendix 7](#): FDU Maintenance Plan

[Appendix 8](#): Forensic Document Unit Reference Collections

[Appendix 9](#): Sources of Non-request Known Writing

Appendix 10: Case Reviews

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APPENDIX 1 WORKSHEETS AND TEST RECORDS

1. Worksheets and test records serve several purposes including documenting the work done, guiding the examination, and serving as an archive for future reference.
2. The design of worksheets is at the discretion of the examiner. However, there are some worksheets available for use on the network drive.
 - 2.1. The Electrostatic Detection Device Lift Log
 - 2.2. The Forensic Document Unit Technical Review Worksheet
 - 2.3. The Robbery Note Reference Collection Information Sheet
3. The technical record shall include an inventory of the evidence; methodology used; observations; results, opinions, and interpretations reached; and limitations that impacted the examination.
 - 3.1. Record in the technical record whether the documents submitted are original, copies, or electronically submitted.
 - 3.1.1. Limitations shall be recorded in the technical record such as a lack of comparable writing styles, lack of a sufficient quantity of known material, lack of a sufficient quantity of questioned material, lack of individuality, lack of clarity of detail in copies or submitted images, and other factors that may have caused a deterioration of the documents being examined.
 - 3.2. The technical record may be electronic or handwritten. If handwritten, the technical record shall be in ink except for drawings. Drawings and notations in close proximity to those drawings may be in pencil or other type of non-permanent media.
4. Test records shall be uploaded to the appropriate network drive in PDF or TIFF format using the file naming protocol outlined in Indiana State Police Laboratory Policy [General #037](#). Additional descriptive information may be utilized when appropriate as follows:
 - 4.1.1. VSC for images from the examination with a Video Spectral Comparator.
 - 4.1.2. EDD for images of the lifts from the indented impression examination using the Electrostatic Detection Device, specific run number.
 - 4.1.3. WriteOn for images from the WriteOn program.
 - 4.1.4. Additional descriptors when appropriate (QD-1, PG#, etc.).

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APPENDIX 2 ABBREVIATIONS

The Indiana State Police Forensic Document Unit may use the abbreviations below or within the Laboratory Administrative Abbreviations list on the network drive to streamline the note taking process. If other abbreviations are used that are not defined, an explanation of the abbreviation or coding shall be provided when first used within the technical record. Upper and lower case usage of letters does not alter the meaning of the abbreviation.

Notations made in a particular color in the comparison process may indicate an observation, variation, difference, or similarity. The color coding shall be defined in the technical record and additional information should be present to explain the significance.

#/Amt	Numerical Amount	I	Item
~	Approximate	II	Indented Impression Exam
∠	Angular	IND	Indications
?	Question, Don't Know, Unsure	IR/UV	Infra-Red/ Ultraviolet Exam
✓	Check	K	Known
≠	Not Equal	L/C	Lower Case
"	Inches	L/Q	Line Quality
+	Significant similarity	L or (L)	Left
-	Significant difference or not present	Min	minutes
X or OK	feature not present or not discriminating	Mult	Multiple
A	Aerosol	N	Normal, Natural
AR	Administrative Review	N/C	Not Comparable
BK	Back	NBP	Non-ballpoint
BL	Baseline	NCK	Not Considered Known
Blk	Black	NIQ	Not In Question
BMV	Indiana Bureau of Motor Vehicles	Ø	Negative, None, Not
BP	Ballpoint	OW	Overwriting, Retracing
BR	Break/Broken	P	Photo or Picture
C	Cascade	PC	Performance Check
CNIE	Cannot Identify or Eliminate	PM	Physical Match
CYMK	Cyan, Yellow, Magenta, Black	PQC	Poor Quality/Clarity
Diff	Different, Difference	Pg(s)	Page, Pages
Disg	Disguised	Prob	Probable
Dist	Distorted	Pt	Point
DS	Drag Stroke	Q	Questioned
EDD	Electrostatic Detection Device	R or (R)	Right
Env	Envelope	R, Rev	Reverse (of a sheet of paper)
ESDA	Electrostatic Detection Apparatus	Sig(s)	Signature(s)
Elim	Elimination, Eliminate	Sim	Similar
FL	Fluorescence	T, TAD	Toner Application Device
F, FR	Front	TR	Technical Review
HW	Handwriting	TW	Typewritten/Typewriter
HP	Hand printing; Highly probable	UC	Upper Case
ID	Identification	V	Version
		VSC	Video Spectral Comparator

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APPENDIX 3 DEFINITIONS

This appendix provides some definitions used within the discipline of forensic document examinations, forensic science, and the accreditation process.

References:

American Society of Testing and Materials (ASTM) *International* E1732, Standard Terminology Relating to Forensic Science

ANAB ISO/IEC 17025:2017 – Forensic Science Testing and Calibration Laboratories Accreditation Requirements

Scientific Working Group for Forensic Document Examination (SWGDOC) Standard Classification for Typewritten Text, Draft

SWGDOC Standard for Classification of Conventional Printing Processes, Draft

SWGDOC Standard for the Examination of Financial, Identification, and Other Authorized Documents, Draft

SWGDOC Standard for Examination of Altered Documents

SWGDOC Standard for Examination of Documents Produced with Liquid Ink Jet Technology

SWGDOC Standard for Examination of Documents Produced with Toner Technology

SWGDOC Standard for Examination of Dry Seal Impressions

SWGDOC Standard for Examination of Fracture Patterns and Paper Fiber Impressions on Single-Strike Film Ribbons and Typed Text

SWGDOC Standard for Examination of Handwritten Items

SWGDOC Standard for Examination of Mechanical Checkwriter Impressions

SWGDOC Standard for Examination of Rubber Stamp Impressions

SWGDOC Standard for Examination of Typewritten Items

SWGDOC Standard for Indentation Examinations

SWGDOC Standard for Minimum Training Requirements for Forensic Document Examiners

SWGDOC Standard for Non-destructive Examination of Paper

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SWGDOC Standard for Physical Match of Paper Cuts, Tears, and Perforations in Forensic Document Examinations

SWGDOC Standard for Preservation of Charred Documents

SWGDOC Standard for Preservation of Liquid Soaked Documents

SWGDOC Standard for Scope of Work of Forensic Document Examiners

SWGDOC Standard for Test Methods for Forensic Writing Ink Comparison

SWGDOC Standard for Use of Image Capture and Storage Technology in Forensic Document Examination

SWGDOC Standard for Writing Ink Identification

SWGDOC Terminology for Expressing Conclusions of Forensic Document Examiners

SWGDOC Terminology Relating to the Examination of Questioned Documents

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Definitions:

absent character—a character or character combination which is present in one body of writing but is not present (e.g., does not have a corresponding character) in another body of writing.

accreditation—procedure by which an authoritative body gives formal recognition that a body or person is competent to carry out specific tasks.

accrediting body—governmental or non-governmental body that conducts and administers a laboratory accreditation system, and grants accreditation.

administrative documentation—records such as case related case related conversations, test item (evidence) receipts, description of evidence packaging and seals, incident reports, service request documentation, correspondence received/sent, and other pertinent information.

administrative review—a procedure used to check case file documentation and case reports for consistency with laboratory policy and editorial correctness.

aliasing—see ***pixilation***.

alignment—the adjustment of various mechanisms of a typewriter to ensure the even printing of the characters and their proper positioning relative to the baseline and to the other characters.

alignment defect—a deviation from the intended appearance or position of a character relative to another character. (See ***impression defect***, ***motion defect***.) Alignment defects are usually categorized as vertical misalignment (character too high or low relative to the baseline established by the other characters), horizontal misalignment (character too far to the left or right relative to other characters), and twisted or leaning (character leans to the left or to the right); because they are corrected in the alignment process, impression defects are considered as alignment defects.

alteration—a modification made to a document by physical, chemical or mechanical means including, but not limited to, obliterations, additions, over writings, or erasures.

altered document—a document that purports to be genuine but is not, because it has been falsely altered, completed, signed, or endorsed, or contains a false addition thereto or insertion therein, or is a combination of parts of two or more genuine documents. **SWGDOC (Counterfeit Guide Draft)**

analyst—an individual who conducts and/or directs the analysis of forensic casework samples, interprets data and reaches conclusion (also referred to as an examiner).

apex—the uppermost point of a character.

approved test provider—a proficiency test provider who has complied with the test manufacturing guidelines established by the Proficiency Review Committees (PRC).

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archive copy—a copy of data placed on media suitable for long-term storage, from which subsequent working copies can be produced.

archive image—any image placed on media that is suitable for long-term storage

archiving—the process of storing data in a manner suitable for long-term availability and retrieval.

ascender—a stroke that rises above the height of the body of the letter formation.

assisted hand signature—a signature executed by a writer while the writer's hand, arm, or writing instrument is steadied or stabilized by another

associative evidence—that evidence which tends to link a person, place, or thing with another person, place, or thing.

audit—a systematic, independent, documented process for obtaining records, statements of fact or other relevant information and assessing them objectively to determine the extent to which specified requirements are fulfilled.

authorized document—a document made or issued by or under the authority of a governmental or private organization or an individual. **SWGDOC (Counterfeit Guide Draft)**

ball element—an element used in a single element typewriter in which the fully formed characters are located on the outer surface of a sphere-like device. Frequently called *golf-ball element*.

ball terminal—the end of a stroke (*terminal*), usually a curved stroke, with a prominent sphere or ball. **SWGDOC (Classification for Typewritten Text Draft)**

ballpoint pen ink—writing or marking media intended for use in a ball point pen. Typically, a thick, high viscosity ink with an oil, glycol, or rubber base.

banding—uniform density variations or voids in a given color which appear in the direction that the print head travels.

baseline—the ruled or imaginary line upon which writing or typewriting appears to rest. **batch to batch variation**—*within an ink formulation*, difference in the concentration of a component of an ink formula due to deviations during production that are within the manufacturer's tolerance limit

bead defect—inked or un-inked impression or hole in the paper caused by a contaminant particle encased in plating material located on or adjacent to the printing area of the typeface on a metal coated element.

black write—process in electrostatic printing in which the photoconductive element is charged with a charge of the same sign as that of the toner. A light beam, used like a "stylus" is used to

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discharge only those areas that are to receive toner to form the image. In the development process, the charged background areas repel the like charged toner to the discharged areas on the photoconductor

bleed—ink feathering of one color into an adjacent color over time.

blemish—a small extraneous spot found near inked regions of check writer impressions that is characteristic of machines that use ribbons as their ink source.

bone folder—a piece of shaped bone or other material, such as plastic or Teflon, typically used by bookbinders to crease paper and to separate pieces of paper that are stuck together.

bowl—a curved portion of a character that completely or partially encloses an area (see *counter*).
SWGDOC (Classification for Typewritten Text Draft)

bridging—clumping of toner that causes a hollow area in the toner supply that prevents the free flow of toner to the dispenser auger.

cap height—the height of a capital letter from the baseline to the top of the letter. **SWGDOC (Classification for Typewritten Text Draft)**

calibration—the set of operations that establishes, under specified conditions, the relationship between values indicated by a measuring instrument or measuring system or values represented by a material, and the corresponding known values of measurement.

capture—the process of recording data, such as an image, video sequence, or audio stream.

capturing device—a device used in the recording of data.

carbon paper—a sheet composed of a supporting substrate on one or both sides of which is a coating containing a transferable (usually colored) material. The coating is of such nature that it will transfer in part or entirely to a copy sheet at the point of pressure contact.

CD/DVD (compact disc/digital versatile disc)—optical disc technology formats designed to function as digital storage media

certification body—a body that conducts certifications of conformity.

certification of conformity—document issued under the rules of a certification system indicating that adequate confidence is provided that a duly identified product, process, or service is in conformity with a specific standard or other normative document

certified reference material (CRM)—a reference material, accompanied by a certificate, one or more of whose property values are certified by a procedure that establishes traceability to an accurate realization of the unit in which the property values are expressed, and for which each certified value is accompanied by an uncertainty at a stated level of confidence.

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chain of custody—procedures and documents that account for the possession of a sample by tracking its handling and storage from its point of collection to its final disposition.

character—any language symbol (e.g., letter, numeral, punctuation mark, or other sign), other symbol, or ornament.

character pitch—the number of characters that can be printed in a horizontal 1 in. (25.4 mm).

character spacing—the width allotted to each character in a fixed pitch (mono-spacing) typewriter or to the basic unit in a proportional spacing typewriter; usually expressed in millimeters or as a fraction of an inch. (Synonym for **horizontal escapement**.)

characteristic—a feature, quality, attribute, or property of writing.

charred documents—documents damaged by heat or fire.

checkwriter—a device manually or electrically powered or computer generated, designed to ink, emboss, print, perforate, or shred a monetary value, along with other peripheral information, onto a document.

chromatography—a method of separating substances that is widely used in analytical and preparative chemistry. It involves the flow of a liquid or gas mobile phase over a solid or liquid stationary phase. As the mobile phase flows past the stationary phase, a solute will undergo repeated adsorption and desorption and move along at a rate depending, among other factors, on its ratio of distribution between two phases. If their distribution ratios are sufficiently different, components of a mixture will migrate at different rates and produce a characteristic pattern (chromatogram).

circularity—ratio of a single ink dot height divided by its width with 1.0 being a perfect circle.

class—a group, set, or kind marked by common attributes or a common attribute.

class characteristic(s)—the attribute(s) that establish membership in a class.

classification—the systematic arrangement of persons or objects into categories (groups or classes) based on shared traits or characteristics.

coalescence—puddling or pooling of adjacent ink drops on the substrate before they can be dried or absorbed resulting in non-uniformity of color density.

cockle—*of paper*, a defective, puckered condition of a paper sheet as a result of non-uniform hygro-expansion which can be related to any non-uniformity in the sheet, including mass distribution and drying stresses

coincidental peripheral printing—printing resulting from an impression of unintended printing areas, often on the periphery, of a stamp. This may be due to the manufacturing process or the stamping technique.

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color-shifting ink—an ink that reflects various wavelengths of white light differently, depending on the angle of incidence to the surface. **SWGDOC (Counterfeit Guide Draft)**

comparable—pertaining to handwritten items that contain the same type(s) of writing and similar characters, words, and combinations. Contemporaneousness and writing instruments may also be factors.

competency test—the evaluation of a person's knowledge, skills, or ability prior to performing testing on a test item or performing specific tasks that create items that could be used for testing.

competent—possessing the requisite knowledge, skills and abilities to perform a job.

compression—the process of reducing the size of a data file; also see lossless compression and lossy compression.

computer systems—a complete, working computer to include any software and peripheral devices.

connecting stroke—a line joining two adjacent characters.

continuous spray—ink jet technology where drops are generated at a regular unbroken rate. Images are then generated by deflections of the ink droplets after they are charged so they are either intercepted by a catcher and not permitted to impact the substrate or deflected to intercept the substrate at specific locations.

control—material of established origin that is used to evaluate the performance of a test or comparison.

control (control sample)—a test performed in parallel with experimental samples and designed to demonstrate that a procedure worked correctly; a standard of comparison for verifying or checking the finding of an experiment.

conventional printing—a group of processes that utilize printing plates and fall into four categories including planographic, relief, intaglio, and screen printing methods. **SWGDOC (Printing Process Draft)**

copy—an accurate reproduction of information.

corona—device used to place a uniform electrical charge on the surface of a xerographic photoreceptor.

correctable ribbon—a ribbon that produces an image that is designed to be completely removed from the substrate by means of lift-off.

correction media—ribbons, tapes, and sheets designed to be struck by the typeface to cover-up or lift-off typed text.

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could not be identify to nor eliminate from—the evidence contained in the handwriting has minimal significant similarities or significant differences and there are limiting factors. This is the zero point of the confidence scale, and the examiner does not have a leaning one way or another.

counter—the area within a bowl. There is a difference between a *closed counter*, such as the completely enclosed area within the letter o and an *open counter*, such as the partially enclosed area of the u or z. **SWGDOC (Classification for Typewritten Text Draft)**

counterfeit document—a document that purports to be genuine but is not, because it has been falsely made or manufactured in its entirety. **SWGDOC (Counterfeit Guide Draft)**

cover-up—the obliteration of one or more images by means of an opaque material similar in color to the substrate.

cover-up correction—see **overprint correction**.

cracking—condition in which ink that has been absorbed into a substrate causes the coating to shrink to a state much smaller than the original coating dimension causing fractures in the image area.

crime/forensic laboratory—a laboratory (with at least one full-time scientist) which examines physical evidence in criminal matters and provides opinion testimony with respect to such physical evidence in a court of law.

crime scene—an area, object or person, external to a laboratory facility, from which evidence is identified, documented, collected, and/or interpreted.

cross stroke—a stroke that crosses another portion of the character and is not attached at either end.

crossbar—a stroke that intersects other portions of the character at both ends. (cf. arm and cross stroke).

crystallization—condition in which ink evaporates and forms crystals

cursive—a type of writing in which the letters are joined and the writing instrument is not lifted after most strokes.

daisy wheel element (print wheel)—an element used in a typewriter in which the fully formed characters are contained on the ends of finger-like projections radiating out from the center of a disk.

data—information in analog or digital form that can be transmitted, stored, or acted upon.

descender—a stroke that extends below the baseline of the body of the letter formation.

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dichroic filter—a filter with two transmission bands. These bands are usually widely separated, and can be of significantly different size.

dielectric printing process—nonimpact printing technique in which specially treated paper consisting of a conductive base layer coated with a nonconductive thermoplastic material is used to hold an electric charge usually applied directly by a set of electrode styli. The electric charge corresponds to the latent image of the original. Following the charging step, the paper is imaged by a toner system similar to that of electrostatic copying devices. This technique is sometimes called electrographic, and is currently used on general purpose non impact printers, plotting and facsimile devices.

digital image—an image that is represented by discrete numerical values organized in a two-dimensional array; when viewed on a monitor, projected image or printed on paper, it appears similar to a photograph.

digital image processing—any activity that transforms a digital image.

direct contact—two sheets of paper, one on top of the other, with no intervening sheets.

discipline—a major area of testing in forensic science.

disguised writing—deliberately altered writing intended to hide the identity of the writer by changing her or her habits.

distorted writing—writing that does not appear to be, but may be natural. This appearance can be due to either voluntary factors (e.g., disguise, simulation) or involuntary factors (e.g., physical condition of the writer, writing conditions).

document—any surface on which there are signs, symbols, or markings, that may or may not be readily visible, and convey a meaning to someone.

dominant hand—the hand that is used to normally execute writing; also known as writing hand, accustomed hand.

drag stroke—a stroke resulting from incomplete lifting of the pen.

drop on demand (DOD)—ink jet technology where drops are generated as needed to create an image.

dry seal—a non-inked mechanical device which embosses a design on paper.

dry toner—material in a dry developer system which when deposited on a substrate by the field of an electrostatic charge pattern, becomes the visible record.

dual-component development—mixture of dry toner and iron oxide developer that is used for developing electrostatic images in copiers.

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electric typewriter—a typewriter in which an electromechanical device causes the type element to be activated when the keys are struck.

electronic typewriter—an electric typewriter in which the keyboard input is received by an electronic processor built into the typewriter. This unit then controls the print head and other features to produce the typing action.

electrophotographic printer—nonimpact printing technique that is similar to the technology used in a typical office copier, which forms a copy by attracting toner particles to a static charge on the surface of a photoconductor, then transferring the toner image to the surface of a sheet of paper. In the normal office copier, the charged image (latent image) of the original document is formed on the photoconductor simply through exposure of the photoconductor to reflected light from the document. In an electrophotographic printer, the image is formed by a light source (laser, LED, LCS, laser diode, or other controlled light source) that erases or discharges a static image charge on the photoconductor according to information being supplied through the input data stream. Each bit of data can be related to a character shape in the memory of the printing system, and in most cases, characters are formed by a dot matrix method similar in concept to that of the matrix printer. Paper can be sheet or roll-fed or continuous form.

electrostatic detection device (EDD)—an instrument used to visualize paper fiber disturbances (e.g., indentations, erasures, typewritten material/lift off).

element—the interchangeable typeface carrier of a single element typewriter. See **ball element, daisy wheel element, thimble element**.

elimination—the evidence contained in the handwriting has significant differences between the questioned and known writings, therefore the writings do not have common authorship.

embossment variation—non-uniformity of the dry seal impression on the paper stock. It can be caused by the manner of application or by defects in the dry seal.

environmental conditions—any characteristic of a laboratory facility that could reasonably be expected to impact the quality of the laboratory's work product (e.g., lighting, heating, air conditioning, ventilation, plumbing, wiring, adequacy of exhaust hoods/bi-safety cabinets, etc.).

erasure—the area where material has been removed from a document by chemical, abrasive, or other means.

evidence—equivalent to "item" as described in ISO/IEC 17025/Section 5.8. Material, regardless of form, which is received for the purpose of testing using one or more test methods.

examination—equivalent to a "test" as described in ISO/IEC 17025/Section 5.4.

exemplar—a specimen of physical evidence of known origin. (e.g., known handwriting of an individual, normally from the individual and written at the direction of an investigator)

external proficiency test—a test provided by a source external to the laboratory.

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fabric ribbon—an inked ribbon wherein the substrate is a woven cloth material, such as nylon, cotton, silk, etc.

facsimile devices—a machine that is capable of sending and receiving printed pages or images over telephone lines by converting them to and from electronic signals.

family (of type)—a class of type designs sharing basic qualities of style and artistic expression that differentiate it from other similar designs.

feathering—the migration of ink along paper fibers; ink spread over substrate causing fuzzy edges, spidery lines and poor print quality.

fictitious instrument—a document that purports to have been issued by an authority which does not issue a document of that particular type, or that authority does not itself exist, and therefore no genuine counterpart exists. **SWGDOC (Counterfeit Guide Draft)**

financial document—an obligation, security, or other representative of value made or issued by or under the authority of a governmental or private organization. **SWGDOC (Counterfeit Guide Draft)**

fixed pitch—describes a character set in which all character cells are of equal width. (See **proportional spacing**.) **SWGDOC (Classification for Typewritten Text Draft)**

fixing film—clear plastic sheet with a pressure sensitive adhesive layer used to preserve developed indentations when applied to the imaging film.

flashing—excess material from the molding process.

flexography—a form of relief printing like letterpress, but using a flexible rubber or resilient photopolymer relief plate(s). **SWGDOC (Printing Process Draft)**

fluorescence—a process by which radiant flux of certain wavelengths is absorbed and reradiated non-thermally at other, usually longer, wavelengths.

forged document—see altered document. **SWGDOC (Counterfeit Guide Draft)**

fracture pattern—the spatial arrangement of each complementary edge formation created when a single object is separated into two or more fragments.

fugitive ink—an ink that will run and/or stain when it comes in contact with water or any aqueous type of solution. **SWGDOC (Counterfeit Guide Draft)**

full-color copiers (ink jet)—of *ink jet technology*, copiers that can reproduce color originals containing gradations of color. They have a minimum of three colored inks (cyan, magenta and yellow).

full-color copiers (toner)—copiers that can reproduce color originals containing gradations of color. Full-color copiers may have up to four individual color developing units containing four

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different color toners. These colors are frequently cyan, magenta, yellow, and black. The original is scanned by means of an analog system using a series of color filters or by means of a digital scanning process. The full-color copier may require up to four scans to read the original. The copier individually applies one or more color toners to a transfer drum/belt or photoconductor, or both, which is in turn deposited on the paper.

fuser roll—heated roller that contacts the paper and toner directly and is part of the fuser unit.

gel pen ink—writing or marking media intended for use in a “gel-type” roller pen. Gel pen inks constitute a unique class of non-ballpoint pen inks. Typically, gel pen ink is an aqueous ink of high viscosity, capable of maintaining a stable dispersed or dissolved state of the coloring material even after a prolonged period and exhibiting high fluidity under a shearing force. The ink contains a coloring material (pigment or dyes), acid-modified heteropolysaccharide and aqueous medium (water and water-soluble organic solvent), in which water constitutes at least 50 % by weight. Due to the incorporation of pigments into these formulations, the procedures outlined in this guide for TLC evaluations will be of limited value.

genuine document—a document actually produced by the appropriate source. **SWGDOC (Counterfeit Guide Draft)**

glitch—print defect that displaces the laser scan line so that it appears to start and stop late.

Gradient®—a device with a milled aluminum plate, a Delrin® slider with a knarled adjustment screw which houses a brass cylinder with a ballpoint pen tip which allows for the drawing of a line with consistent pressure on a reference.

gravure—an intaglio printing process in which the image area of the printing plate consists of cells or wells rather than recessed lines. **SWGDOC (Printing Process Draft)**

gripper bar—metal bars used in delivery systems to grasp individual sheets, directing them through the system in a toner device.

guided signature—a signature executed by a writer while a writer’s hand arm, or writing instrument is influenced or controlled by another.

half-tone—process in which a series of dots of variable diameter and (regular) interdot spacing is used to print photographs and full drawings. **SWGDOC (Printing Process Draft)**

hand printing—a style of writing in which the letters are not joined and the writing instrument is lifted after most strokes.

handwritten item—an item bearing something written by hand (e.g., cursive writing, hand printing, signatures). As used in this procedure “handwriting” and “handwritten” are generic terms. Writing is generally, but not invariably, produced using the hand, and may be the result of some other form of direct manipulation of a writing or marking instrument by an individual.

hesitation—a pause in the writing without the instrument being lifted.

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highly probable—the evidence contained in the handwriting is very persuasive, yet some critical feature or quality is missing so that an identification is not in order. However, the examiner is virtually certain that the questioned and known writings were written by the same individual.

highly probable not— the evidence contained in the handwriting is very persuasive, yet some critical feature or quality is missing so that an elimination is not in order. However, the examiner is virtually certain that the questioned and known writings were not written by the same individual.

identification—the evidence contained in the handwriting is in agreement in the individualizing characteristics and there are no significant, inexplicable differences between the questioned and known writings, therefore the writings have common authorship.

identification document—a document made or issued by or under the authority of a governmental or private organization which, when completed with information concerning a particular individual, is of a type intended or commonly accepted for the purpose of identification of individuals. **SWGDOC (Counterfeit Guide Draft)**

image—optical counterpart of an object produced by means of an image producing device; a visually observable counterpart of an object produced by means of image technology; to produce a digital or analog observable counterpart of an object by means of imaging technology.

image area (ink jet)—area on a page occupied by all the printed information.

image area (toner)—that portion of the page that is printed, including the space between letters and lines. (See *percent coverage* and *maximum image area*.)

image averaging—the process of averaging similar images, such as sequential video frames, to reduce noise in stationary scenes.

image density—contrast between image and background as measured by densitometer.

imaging drum—photoreceptive drum coated with a charge-sensitive material used in the image transfer systems of toner devices.

image edge—the margin between the printing and non-printing areas of an image. **SWGDOC (Printing Process Draft)**

image enhancement—any process intended to improve the visual appearance of an image or specific features within an image.

imaging film—thin transparent plastic material that covers the document during an examination using an EDD upon which surface the latent indentation becomes visible.

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image formation—the elements that comprise an image to include, but not limited, to continuous inked areas, halftone patterns, and dot characteristics. **SWGDOC (Printing Process Draft)**

image output—the means by which an image is presented for examination or observation.

image processing—any activity that transforms an input image into an output image.

image processing log—a record of the steps used in the processing of an image.

imaging technology—any system (or method) used to capture, store, process, analyze, transmit, or produce an image; such systems include film, electronic sensors, camera, video devices, scanners, printers, computers, etc.

impact printer—a printer in which printing is the result of mechanical impacts.

impression (checkwriters)—an image formed by pressure on the document.

impression (dry seals & paper fiber)—an image formed by pressure.

impression defect—a deviation from the intended evenness in appearance of a character over the entire impression of the character or relative to the impression of another character. **See off-foot.**

impression format—the manner in which the paper is embossed or shredded.

indentations—latent or visible impressions in paper or other media.

indications—the evidence contained in the handwriting has a few features which are of significance for handwriting comparison purposes. However, there are some similarities between the questioned and known writings, but the evidence is far from conclusive.

indications not—the evidence contained in the handwriting has few features which are of significance for handwriting comparison purposes. However, there are some dissimilarities between the questioned and known writings, but the evidence is far from conclusive.

indirect contact—two sheets of paper, one on top of the other, with one or more intervening sheets.

individual characteristic database sample—a specimen of known origin from which individual characteristic information originates (e.g., Interpol typewriter files).

individual prefix—a prefix especially designed for a particular customer.

individualizing characteristic(s)—marks or properties that serve to uniquely characterize writing. Both class characteristics (marks or properties that associate individuals as members of a group) and individual characteristics (marks or properties that differentiate the individual members in a group) are individualizing characteristics.

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infrared (IR)—referring to radiant flux having wavelengths longer than the wavelengths of light, usually wavelengths from about 760 nm to about 3 mm.

infrared luminescence (IRL)—the emission of radiant energy during a transition from an excited electronic state of an atom, molecule or ion to a lower electronic state (fluorescence or phosphorescence, or both), where the spectrum of the excitation source is in the ultraviolet (UV) or visible region of the electromagnetic spectrum, or both, and the spectrum of the emitted energy is in the far red or infrared (IR) region of the electromagnetic spectrum.

ink formula—a precise recipe or set of ingredients and their quantities that the manufacturer specifies for the final ink product. These ingredients are colorants (dyes and pigments) and vehicle components (volatile solvents, resins, etc.).

ink jet printer—nonimpact printer in which the characters are formed by projecting droplets of ink onto a substrate.

ink library—an organized collection of reference samples of inks and related materials.

inked ribbon—a ribbon composed of a supporting substrate of film, fabric, or paper and a coating or impregnation of a coloring material. The coloring material is of such nature that it will transfer in part or entirely to a copy sheet at the point of pressure contact.

intaglio printing—a method of printing in which the image areas are below the non-image areas of the printing plate. **SWGDOC (Printing Process Draft)**

intermediate storage—any media or device on which data is temporarily stored for transfer to permanent or archival storage.

interpolation—a method of image processing whereby one pixel, block, or frame is created, used or stored, based on the differences between the previous and subsequent pixel, block, or frame of information. This is often done to increase the apparent clarity of an image.

item—an object or quantity of material on which a set of observations can be made.

known—of established origin associated with the matter under investigation.

laboratory director—the highest ranking manager in an individual laboratory.

landscape mode—printer output orientation in which printed lines run parallel to the direction of movement of the paper.

laser printer—nonimpact printer that uses a laser light source driven by digital signals to create images on a photoconductor. (See *electrophotographic printer*.)

layering—deposits such as graphite, wax, or carbon that do not saturate the writing surface (e.g., crayons, pencils).

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letterpress—a relief method of printing that can print from cast metal type, molded duplicate plates, or photo polymer plates on which the image or printing areas are raised above the non-printing areas. **SWGDOC (Printing Process Draft)**

lift—the product of an EDD examination; a self adhesive plastic sheet adhering to a film that preserves the results of an EDD examination.

lift-off correction—the removal of a typed character by re-striking with the same character while interposing an adhesive coated tape or sheet, thereby causing the imprinted character to adhere to the coating and be stripped from the record-medium.

lift-off—the removal of one or more images of copy from the substrate by transferring to an intermediate member.

light—electromagnetic radiant energy that is visually detectable by the normal human observer, radiant energy having wavelengths from about 380 nm to about 780 nm.

line pairs per millimeter (LP/mm) —a measurement of the spatial resolution of an image conversion device.

line quality—the sum total of the attributes of the writing movement (e.g., speed, pressure, and skill).

line spacing—the distance between successive lines of text, usually measured from baseline to baseline, and usually expressed in millimeters or as lines per inch for typewritten text. (Synonym for **vertical escapement**.)

liquid ink jet device—device in which the ink supply is in fluid (e.g., solvent or aqueous) form.

liquid toner—toner material composed of carbon particles or colorants suspended in a liquid carrier.

lithography—the process of printing from a plane surface on which the image to be printed is ink receptive and water repellent and the non-image area is ink repellent and water receptive. **SWGDOC (Printing Process Draft)**

loop—a formation that curves and crosses itself.

lossless compression—compression in which no data is lost and all data can be retrieved in its original form.

lossy compression—compression in which data is lost and cannot be retrieved in its original form.

luminescence—the emission of radiant energy during a transition from an excited electronic state of an atom, molecule or ion to a lower electronic state.

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management system—the organizational structure, responsibilities, procedures, processes and resources for implementing quality management; includes all activities which contribute to quality, directly or indirectly.

manager—a person with the responsibility for directing and controlling an organizational unit or program.

manual typewriter—a typewriter whose operation depends solely upon the mechanical action powered by the operator.

manuscript—see **hand printing**.

maximum image area—portion on a page that can be printed. (See *percentage coverage* and *image area*.)

maximum print position—rightmost point at which the printer can mark the paper.

media—objects upon which electronic data can be stored.

metadata—data, frequently embedded within a file, that describes a file or directory, and which can include the locations where the content is stored, dates and times, application specific information, and permissions.

metamers—specimens differing in spectral reflectance but having colors that match in light of one spectral composition, when viewed by one observer, but may not match in light of other spectral compositions, or when viewed by another observer.

method—the course of action or technique followed in conducting a specific test.

model signature—a signature that is used as a prototype for a simulation or copy, by manual electronic or other means.

monocomponent development—single component dry toner used for developing electrostatic images in copiers.

mono-spacing—see **fixed pitch**.

motion (as related to typebar typewriters)—the distance traveled by the mechanism for case shifting (usually by the typebar segment or the carriage) and the corresponding separation of the characters on the type slug.

motion defect (as related to typebar typewriters)—a deviation from the intended evenness in appearance of the baseline alignment of un-shifted characters relative to shifted characters.

mottling—non-uniformity of image density which follows patterns in the substrate or by non-uniform ink substrate interaction.

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multi-strike film ribbon—a ribbon wherein the substrate film such as polyester is coated or impregnated with an ink which allows several different imprints to be made from multiple overstrikes on the same location on the ribbon, and still result in full characters being printed.

native file format—the original form of a file; a file created with one application can often be read by others, but a file's native format remains the format it was given by the application that created it.

natural writing—any specimen of writing executed without an attempt to control or alter its usual quality of execution.

nib markings—twin, parallel tracks characteristic of a split nib writing instrument.

no conclusion— the evidence contained in the handwriting possesses significant limiting factors that hinder analysis.

noise—variations and disturbances in brightness or color information in an image that do not arise from the scene; sources of noise include film grain, electronic variations in the input device sensor and circuitry, and stray electromagnetic fields in the signal pathway; it frequently refers to visible artifacts in an image.

non-ballpoint pen ink—writing or marking media intended for use in a writing or marking instrument other than a ballpoint pen, including a dip or fountain pen, porous point pen, roller pen, marking instrument, etc. Typically, a thin, low viscosity ink with a water or solvent base.

non-dominant hand—the opposite hand from that which is normally used to execute writing; also known as off hand, opposite hand, awkward hand, unaccustomed hand.

non-impact printer—printer in which image formation is not the result of mechanical impacts. Examples are thermal printers, electrostatic printers, electrophotographic printers, and inkjet printers.

non-recirculating system—fuser oil application system in which none of the fuser oil that has been removed from the reservoir is returned.

non-request known writing—writing an individual produces during the normal course of business or through personal correspondence; these specimens are prepared without any thought that they might be used in a forensic document examination; also known as collected specimens or standards, course of business exemplar.

notes—(see also **technical records**)—the documentation of procedures, standards, controls and instruments used, observations made, results of tests performed, charts, graphs, photos, and other documents generated which are used to support the examiner's conclusions.

objective—a measurable, definable accomplishment which furthers the goals of the organization.

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off-foot—the lack of desired and optimum uniformity of contact between the typeface and the substrate. While the on-feet adjustment of the typewriter evens the impression of the upper and lower portions of all the characters, this term is also applied to uneven impressions that are heavier or lighter on the sides or corners (usually due to misalignment or distortion of individual typebars).

offset (ink transfer)—unintentional transfer of ink (as from a freshly printed substrate).

offset (printing process)—press design in which an image is transferred from a plate to a rubber blanket that moves the image to the press sheet; offset principle allows plates to be right reading and generally gives a better-quality image than do direct transfers. **SWGDOC (Printing Process Draft)**

on-feet—the desired and optimum uniformity of contact between the typeface and the substrate.

on-feet adjustment—the positioning and setting of various mechanisms of a typewriter to ensure the even printing of the upper and lower portions of the characters.

opacity—the property of paper that prevents the transmission of light.

original image—an accurate and complete replica of a primary image, irrespective of media; for film and analog video, the primary image is the original image.

original typed text (fracture pattern)—typed text imprinted onto the surface of a record-medium as the result of the impact of a type-face striking directly or through a ribbon.

original typed text (typewriter)—typed text imprinted onto the surface of a substrate as the result of the impact of a typeface.

overprint correction—the removal of a typed character from the text by re-striking with the same character while interposing a tape or sheet coated with an opaque coating material, thereby causing the imprinted character to be covered by the coating.

overtoneing—any of the conditions occurring in the developing unit when the toner concentration is too high.

paper fiber impression—the imprint of a paper fiber in the ribbon substrate.

parylene processing—the deposition of a clear polymer coating on a document(s) within a vacuum chamber to strengthen and stabilize the document(s).

patching—retouching a portion of a written stroke.

payee perforator—an optional device on a checkwriter that perforates or shreds a pattern above the numeric impression region for the purpose of protecting the payee entry from alteration.

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pen lift—an interruption in a stroke caused by removing the writing document from the writing surface.

pen position—the relationship between the writing instrument and the writing surface.

pen pressure—the force with which the writing instrument contacts the paper.

percent coverage—ratio of the area actually covered by the ink (or print material) to the area of the page times one hundred. (See *image area* and *maximum image area*.)

perforation—penetration through the document.

photocopier—a machine that makes copies of documents and other visual images.

picker bar—metal bars used in the delivery system to remove individual sheets of paper from the photoconductive drum in a toner device.

piezoelectric—ink jet technology where the electrically stimulated deformation of a crystal causes the expulsion of the droplets from the ink chamber.

pitting—small defects in the surface of the photoreceptor that produce spots or voids on the printout.

pixelation—stair stepped or jagged effect resulting from analog to digital conversion.

planchettes—small discs randomly distributed within the fibers or on the surface of security paper during the paper manufacturing process. **SWGDOC (Counterfeit Guide Draft)**

planographic printing—a method of printing in which the image and non-image areas of the printing plate are in the same plane. **SWGDOC (Printing Process Draft)**

platen (checkwriter)—a bar-shaped object that pushes the paper stock against the typeface and provides the pressure necessary to obtain an impression.

platen (ink jet & toner)—flat plate or roller used as a support for printing or copying a document.

policy—a guiding principle, operating practice, or plan of action governing decisions governing decisions made on behalf of an organization.

polyester film encapsulation—a process whereby a document is sealed between two sheets of polyester film to preserve, stabilize, and facilitate handling.

porous printing—see screen printing. **SWGDOC (Printing Process Draft)**

portrait mode—printer output orientation in which print lines run perpendicular to the direction of movement of the paper.

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prefix—the portion of the checkwriter impression located immediately to the left of the numeric value.

primary image—refers to the first instance in which an image is recorded onto any media that is a separate, identifiable object (e.g., a digital image recorded on a flash media).

primary indentations—impressions caused by the act of writing or other dynamic actions; also referred to as primary impressions.

printer—output unit that produces durable hardcopy record of data in the form of a sequence of discrete graphic characters belonging to a predetermined character set.

printing element—the parts of the total checkwriter impression that are not parts of the prefix which may encompass the currency type, decimal points, and commas.

printing medium—a substance used to create an image such as printing ink. **SWGDOC (Printing Process Draft)**

printing module—those components in the laser printer that together drive the laser scanner, create the image on the page, deliver the page to the stacker.

printer output area—maximum area on the page to which the printer will print.

printhead—printing device of an ink jet printing system.

probably—the evidence contained in the handwriting points rather strongly toward the questioned and known writings having been written by the same individual. However, it falls short of the “virtually certain” degree of confidence.

probably not—the evidence contained in the handwriting points rather strongly against the questioned and known writings having been written by the same individual. However, it falls short of the “virtually certain” degree of confidence.

procedure—A specified way to carry out an activity or process.

processed image—any image that has undergone enhancement, restoration, or other operation.

proficiency review committee (PRC)—an ANAB committee whose role is to evaluate the performance of accredited laboratories in proficiency tests.

proficiency test—a test to evaluate the continuing capability of examiners, technical support personnel and the performance of a laboratory; in open tests, the examiners and technical support personnel are aware that they are being tested; in blind tests, they are not aware.

proficiency testing—determination of laboratory testing performance by means of inter-laboratory test comparisons.

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proper seal—a seal that prevents loss, cross-transfer or contamination while ensuring that attempted entry into the container is detectable. A compliant seal may include a heat seal, tape seal or lock with the initials of the person creating the seal being placed on the seal or across the seal onto the container when possible.

proportional spacing—a system of printing where the character spacing is set in accordance with the character width. See **fixed pitch**. **SWGDOC (Classification for Typewritten Text Draft)**

proprietary file format—any file format that is unique to a specific manufacturer or product.

quality assurance—all the planned and systematic activities implemented within the quality system, and demonstrated as needed, to provide adequate confidence that an entity will fulfill requirements for quality.

quality assurance—those planned and systematic actions necessary to provide sufficient confidence that a laboratory's product or service will satisfy given requirements for quality.

quality audit—systematic and independent examination to determine whether quality activities and related results comply with planned arrangements and whether these arrangements are implemented effectively and are suitable to achieve objectives.

quality control—internal activities, or activities conducted according to externally established standards, used to monitor the quality of analytical data and to ensure that it satisfies specified criteria.

quality management—all activities of the overall management function that determine the quality policy objectives and responsibilities, and implement them by means such as quality planning, quality control, quality assurance and quality improvement within the quality system.

quality manager (however titled)—an individual designated by top management who, irrespective of other responsibilities, has the defined authority and obligation to ensure that the quality requirements of the management system are implemented and maintained.

quality manual—a document stating the quality policy, quality system and quality practices of an organization.

questioned—associated with the matter under investigation about which there is some question, including, but not limited to, whether the questioned and known items have a common origin

questioned document—a document about which there is an inquiry as to its authenticity, originality, and/or background.

questioned documents (forensic documents)—examination of printed, typed or written material for the purpose of identifying the source, determining alterations or other means of gaining information about the item or the circumstances surrounding its production.

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rainbow printing—A printing technique that combines different color inks to produce a subtle transition between colors. **SWGDOC (Counterfeit Guide Draft)**

range of variation—the accumulation of deviations among repetitions of respective handwriting characteristics that are demonstrated in the writing habits of an individual.

raster output scanner—output peripheral, either stand alone or within a printer, that converts computer data into a bit mapped image, which is sent to the host for storage or a printer for output.

reagent—a substance used because of its known chemical or biological activity.

rebound—a double impression of a typed character, the second lighter and overlapping the first.

record medium—a piece of material, usually paper, on which an image is recorded.

reference material—a material or substance, one or more of whose property values are sufficiently homogeneous and well established to be used for the calibration of an apparatus, the assessment of a measurement method, or for assigning values to materials.

relief printing—a method of printing in which the image areas are above the non-image areas of the printing plate. **SWGDOC (Printing Process Draft)**

reproducibility—the closeness of agreement between test results obtained under reproducibility conditions (that is, conditions under which test results are obtained with the same test method on identical material in different laboratories).

request—the process utilized by a customer when seeking testing services from the laboratory. For example, a submission form or letter accompanying the item(s) to be tested is a request.

request known writing—writing collected from a known subject in an exemplar session to be used for comparison purposes.

resolution—the act, process, or capability of distinguishing between two separate but adjacent parts or stimuli, such as elements of detail in an image, or similar colors.

retrace—a stroke written back over the preceding stroke in the reverse direction.

ribbon shift—the movement of a multi-colored inking ribbon allowing for a change in color to manifest itself in an impressed character.

rubber stamp—any of a wide variety of hand printing devices made of many materials not necessarily rubber. Syn.—hand stamp, cachet wet seal.

sample—a group of items, test results or portions of material, taken from a large collection of items, test results or portions of material, which serves to provide information that may be used as a basis for making a decision concerning the larger collection.

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satellite—extraneous or undesirable ink droplets. (See also *spatter*, *spray*)

screen printing—a method of printing in which the image areas are on a fine mesh screen through which ink penetrates and the non-image areas are a stencil over the screen. **SWGDOC (Printing Process Draft)**

scientist—a person who employs scientific methods in the examination of evidence in a forensic laboratory.

secondary impression(s)—fiber disturbances caused by contact with the embossed side of indentations and not caused by the act of writing.

secure area—a locked space (e.g., cabinet, vault or room) with access restricted to personnel authorized by the laboratory manager.

segment—a single device on which is forged or attached a set of numerals or symbols which can be set by the operator in establishing an impression value. On some machines, a different segment is used for each digit.

serif—the short stroke, usually perpendicular but also can be oblique, at the end of the unconnected or finishing stroke of a character; serifs can appear on either side or both sides of the stroke. Serifs that thicken where they join the stem are referred to as *bracketed* serifs, usually resulting in a curve that fills the interior angle at the join; serifs with an unfilled, sharp interior angle are referred to as unbracketed serifs. **SWGDOC (Classification for Typewritten Text Draft)**

side lighting—illumination from a light source that is at a low angle of incidence, or even parallel, to the surface of the item. Syn. ***oblique angle lighting***.

significant difference—an individualizing characteristic that is structurally divergent between handwritten items, that is outside the range of variation of the writer, and that cannot be reasonably explained.

significant similarity—an individualizing characteristic in common between two or more handwritten items.

single element typewriter—a typewriter that generates text via interchangeable “elements” that each contain a full set of characters.

single-strike film ribbon—an inked ribbon wherein the substrate is a plastic film material such as polyethylene, where each area of the ribbon is capable of producing only one image.

single-strike paper ribbon—an inked ribbon wherein the substrate is paper, where each area of the ribbon is capable of producing only one image.

slab serif—a non-tapering serif (sides essentially parallel) of line width approaching or equal to the width of the main stem. **SWGDOC (Classification for Typewritten Text Draft)**

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slit glass—alternate scanning surface found in some digital photocopiers used in conjunction with an automatic document feeder.

smart chip—an embedded computer circuit that is either a memory chip or a microprocessor chip found in smart cards. **SWGDOC (Counterfeit Guide Draft)**

smudge—tendency of an image to smear or streak onto an adjacent area when rubbed; involves the re-deposition of abraded material.

spatter—type of extraneous or undesirable ink droplet originating when a portion of an ink droplet strikes the intended area and is deflected to an unintended area.

spray—type of extraneous or undesirable ink dot near the printed zones which originate from the print head.

spectroscopy—in the most general sense spectroscopy is the study of the absorption or emission of electromagnetic energy by a chemical species as a function of the energy incident upon that species.

source—an object that produces light or other radiant flux.

standard—material of established origin with certified properties. (e.g., known handwriting (exemplar) of an individual, normally collected from course-of business documents acknowledged or reliably attributed to the individual and not written at the direction of an investigator).

standard operating procedure (SOP)—written procedures that describe how to perform certain laboratory activities.

storage media—any object on which data is preserved.

striations—ink voids in some writing lines caused by the ball of the writing instruments, such as ball point pens and gel pens.

sub-discipline—a specific type of analysis within an accredited discipline of forensic science.

submersion—the placement of a document(s) into an appropriate liquid to facilitate cleaning, unfolding, or separation of the document(s).

sufficient quantity—that amount of writing required to assess the writer's range of variation, based on the writing examined.

supervisor—a person directly responsible for overseeing the work in an organizational unit.

summing—The alignment and stacking of EDD lifts in order to optimize legibility of indented impressions by an accumulation of images.

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technical record (also see **notes**)—includes reference to procedures followed, test conducted, standards and controls used, diagram, printouts, audioradiograms, photographs, observations and results of examinations.

technical review—review of the technical record, test reports and testimony to ensure the validity of the test results, opinions and interpretations. .

technical support personnel—a person who performs casework related duties within the laboratory at the direction of an examiner.

technical visit—travel for the purpose of obtaining information, knowledge, or training, including interaction with or demonstration by pertinent manufacturers, businesses, and laboratories.

test—technical operation that consists of the determination of one or more characteristics of a given product, process or service according to a specified procedure.

testing—Determination of one or more characteristics of a test item, according to a procedure.

test method—defined technical procedure to determine one or more specified characteristics of a material or product.

test record—administrative records and technical records generated and received by a laboratory pertaining to testing performed, which may be stored in one or more locations.

thermal imaging transfer ribbon—plastic film or other material, upon which a dye or pigmented coating is applied; imaging results when a thermal printhead transfers the coating onto a suitable substrate or receptor media.

thermal impulse—ink jet technology where the rapid expansion of a bubble in the ink created by localized electrical heating expels the droplets from the ink chamber.

thimble element—an element used in a typewriter in which the fully formed characters are located on the ends of finger-like devices that are similar to a daisy wheel except that the device is formed to produce a cup-like or thimble structure.

thread count—the total number of warp and filling threads in one square inch of fabric.

toner—a dry or liquid process used by photocopiers and other printing processes to place an image from one document onto another.

traceability—the ability to trace the history, application, or location of an item or activity and like items or activities by means of recorded identification.

traditional enhancement techniques—digital image processing techniques that have direct counterparts in traditional photographic darkrooms; they include brightness and contrast adjustments, color balancing, cropping, and dodging and burning.

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transmitted light—illumination that passes through a document.

trough—indented furrow resulting from pressure of the writing instrument during the writing act.

type element—see **element**.

type of writing—refers to hand printing, cursive writing, numerals, symbols, or combinations thereof, and signatures.

type slug—the block (usually metal) attached to the end of the typebar that bears the typeface.
SWGDOC (Classification for Typewritten Text Draft)

typebar—a bar, mounted on a typewriter, that holds a type slug(s).

typeface—the portion of the element or type slug that projects from the body and contacts the surface of the substrate to form the character.

typeface defect—deviation from the intended appearance of a character due to physical damage to the typeface or its malformation in manufacture.

typestyle—a particular variant of a type design. **SWGDOC (Classification for Typewritten Text Draft)**

typestyle classification scheme—a hierarchical taxonomic schematic, key, or computer database that can be used to determine the source of a particular typestyle. These schemes are only an aid for searching a typestyle library and are not a substitute for actual reference materials in the typestyle library. **SWGDOC (Classification for Typewritten Text Draft)**

typestyle library—an organized collection of reference samples of typestyles and related materials. Reference materials can also include information such as typestyle catalogs, treatises relative to typography and the design of typestyles used on typewriters and other printing systems, typewriters, type slugs, type elements, actual strike-ups, and instruction and repair manuals. Available relevant data on each typestyle should be collected and maintained.
SWGDOC (Classification for Typewritten Text Draft)

typewriter—a self-contained machine for character-by-character direct writing by means of keyboard operated typefaces.

ultraviolet (UV)—referring to radiant flux having wavelengths shorter than the wavelengths of light, usually wavelengths from about 10 nm to 380 nm. **Long-wave UV** usually refers to the spectral range of UV-A, with wavelengths from about 315 nm to 380 nm. **Short wave UV** usually refers to the spectral range of UV-C, with wavelengths from about 100 nm to 280 nm.

validation—confirmation by examination and provision of objective evidence that the particular requirements for a specific intended use are fulfilled.

validation—the process of performing a set of experiment which establish the efficacy and reliability of a technique or procedure or modification thereof.

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variation (checkwriter)—imprecise duplication in multiple impressions from the same machine.

variation (handwriting)—those deviations among repetitions of the same handwriting characteristic(s) that are normally demonstrated in the habits of each writer.

verification—The procedure used to evaluate the validity of a test result/opinion reached by re-performing the comparison between the unknown and the known.

video—the electronic representation of a sequence of images, depicting either stationary or moving scenes; it may include audio.

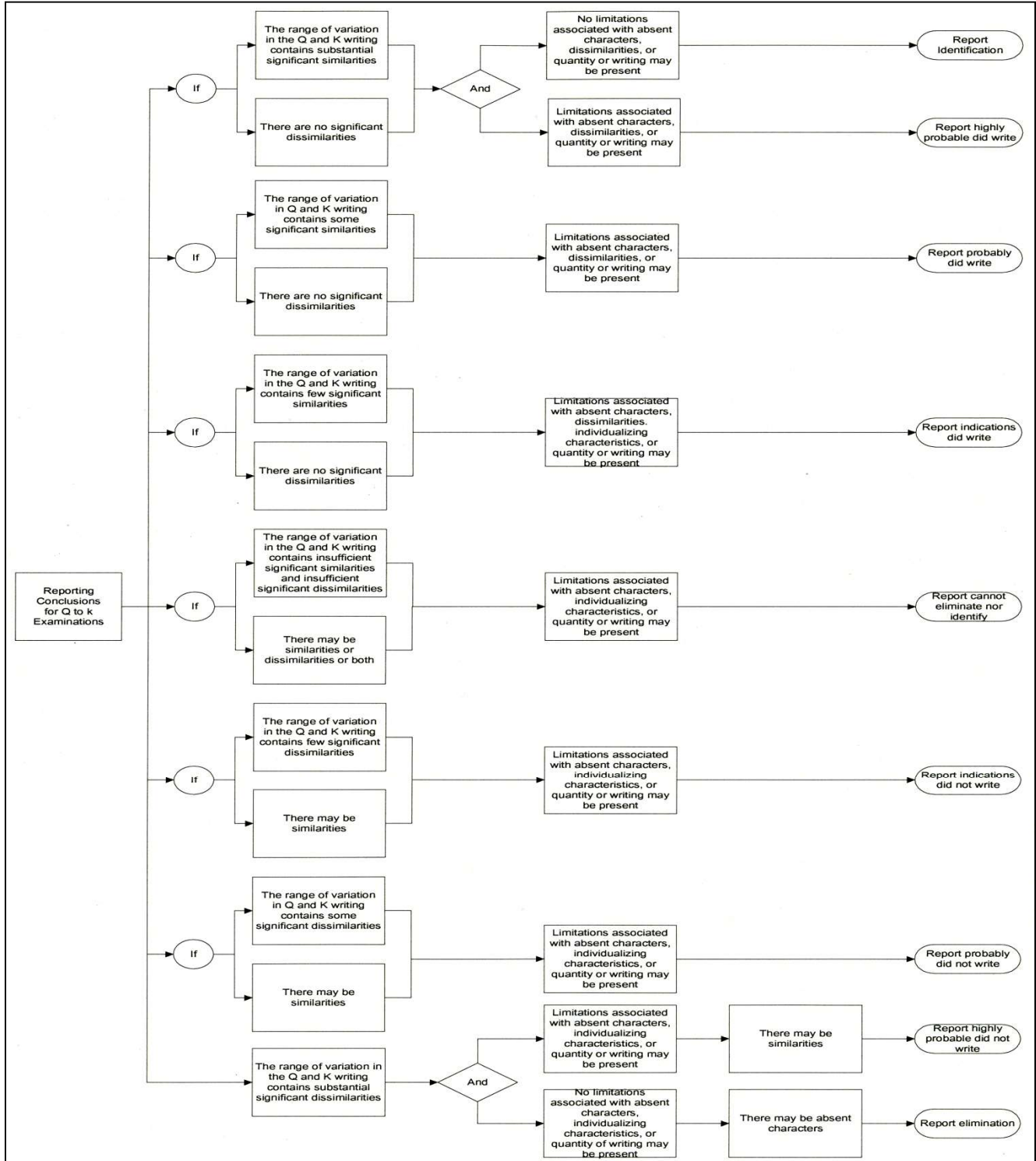
watermark—a localized modification of the formation and/or opacity of a sheet of paper so that a pattern, design, or word group can be seen in the dry sheet when viewed using side lighting or transmitted light.

white write—a process in electrostatic printing where the photoconductive element is charged with a charge of the opposite sign as that of the toner. A light beam, acting like a “charge eraser” is used to discharge all areas of the photoconductor that are not to receive toner to form the image. The toner is attracted to the remaining charged areas of the photoconductor when the latent electrostatic image is developed.

working copy—a copy (or duplicate) of a recording, or data, that can be used for subsequent processing or analysis.

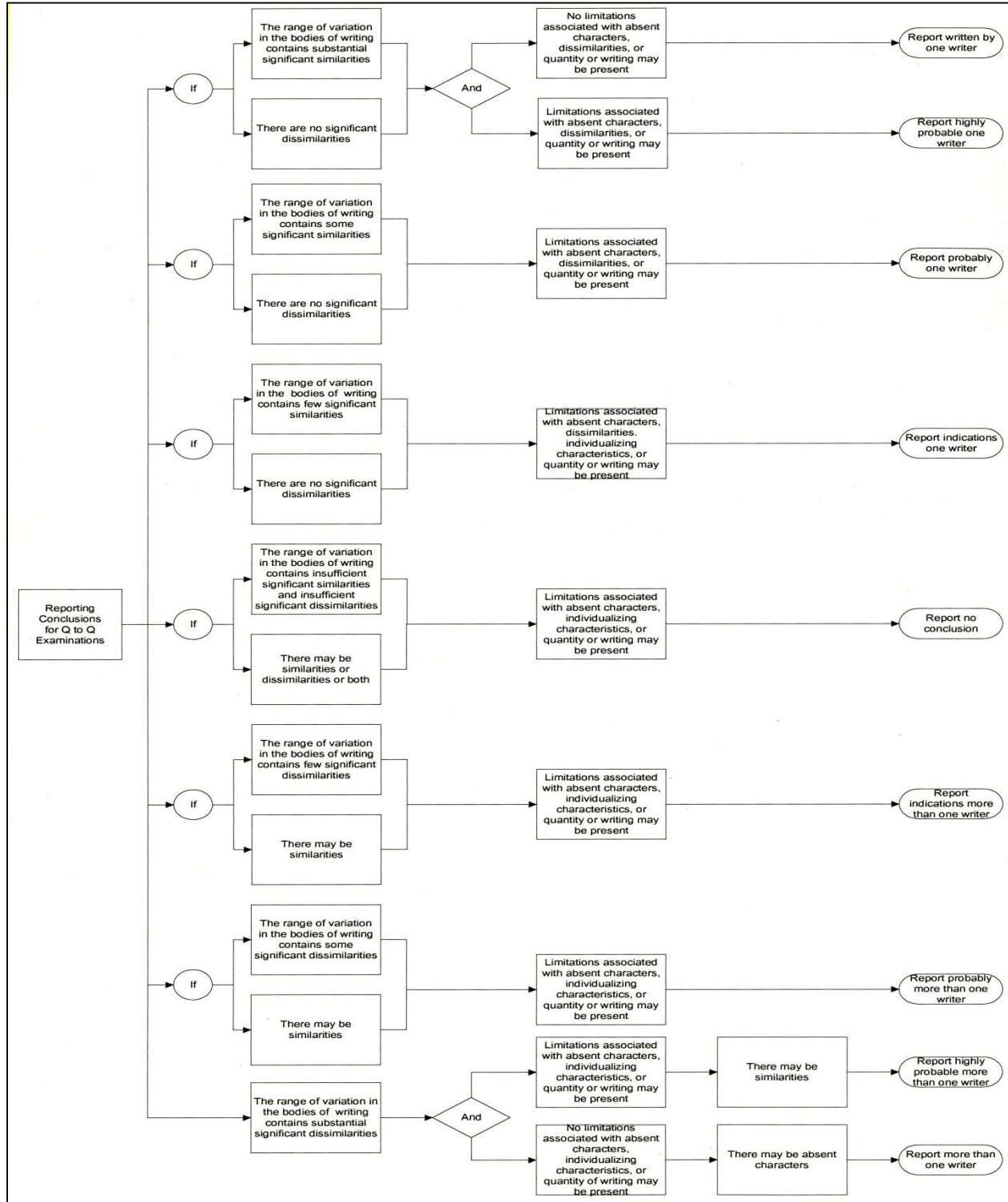
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APPENDIX 4 FLOW CHART FOR Q TO K HANDWRITING COMPARISONS



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APPENDIX 5 FLOW CHART FOR Q TO Q HANDWRITING COMPARISONS



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**APPENDIX 6
Performance Check Procedures**

Performance Check for the Stereomicroscopes

The stereomicroscope(s) shall be checked prior to use to ensure that it is functioning properly by observing an item under the microscope and utilizing past experience in determining if the instrument appears to be giving a true and accurate representation.

This check does not need to be documented.

Performance Check for the Digital Imaging Device(s)

To ensure the proper functioning of a digital imaging device, such as a scanner, camera, or printer, an initial assessment by visual inspection of the images captured shall be conducted to ensure that the resulting image(s) accurately represent the item.

When a problem is noted with a particular piece of a digital imaging device, the equipment shall be taken offline and labeled "out of service". The Unit Supervisor and all users shall be notified.

If necessary, technical support shall be sought and/or the equipment shall be repaired before being placed back into operation.

Performance Check for the Electrostatic Detection Device(s) (EDD)

A reference material shall be prepared by cutting a thin strip of paper (e.g., 8 ½ inches X ½ inch), folding it in half, and using at least two different writing instruments to write (at a minimum) the laboratory case number, the date, and identification of the operator on one side of the folded strip. The reference material shall also contain an indented impression of a line created by the Gradient®, located in the room with the EDD.

The reference material should be unfolded, humidified (if conditions warrant), and shall be processed along with the document(s) in the same examination. The reference material shall be handled as little as possible prior to EDD examination to prevent contamination or alteration of the document(s) such as the addition of latent prints, biological materials, and additional indented impressions. The reference material shall become a part of the technical record.

If the indented impressions from the writing and the Gradient® develop clearly, this indicates the EDD is properly functioning. If not, the examiner should attempt to determine the cause and shall take measures to ensure the proper development of the reference material. This may include humidifying the reference material, refreshing the beads, or refreshing the toner. If the reference material still fails to develop, evaluate if the EDD and/or aerosol hood require maintenance or repair. The instrument shall be clearly labeled as being out of service until repaired. A performance check shall be completed and documented after maintenance or prior to placing the instrument back into service.

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Performance Check for the Video Spectral Comparator(s)

A performance check of the VSC shall be conducted using the front of the 2002 5 Euro banknote provided by the manufacturer each day of use prior to utilizing the instrument in an examination. The front of the 5 Euro banknote is identified by the blue flag with yellow stars in the upper left corner. The results of the performance check shall be recorded in the technical record. Additionally, at least two images shall be captured, labeled with the Laboratory Case Number, and added to the test record to serve as visual documentation of the performance check.

Saved images shall be used during the performance check for a comparison for consistency to live images in order to determine if the instrument is working properly. The VSC settings used to produce the images below are displayed above each image. These images are also saved within the 'Cases' folder on the VSC.

If the live image is not consistent with the saved image for the same VSC settings, the examiner shall attempt to determine the cause and evaluate if the VSC needs maintenance or repair. If the VSC needs maintenance or repair, it shall be clearly labeled as being out of service until working properly. The Unit Supervisor and all users shall be notified. A performance check shall be completed and documented after maintenance or prior to placing the instrument back into service. Results of the maintenance related performance checks shall be recorded in the maintenance log of the VSC.

The 5 Euro banknote provided by the manufacturer shall be transported and stored in a protective sleeve. The Euro banknote shall be stored near the VSC. The examiner shall take measures to protect the 5 Euro banknote from loss, contamination or deleterious change during handling and use.

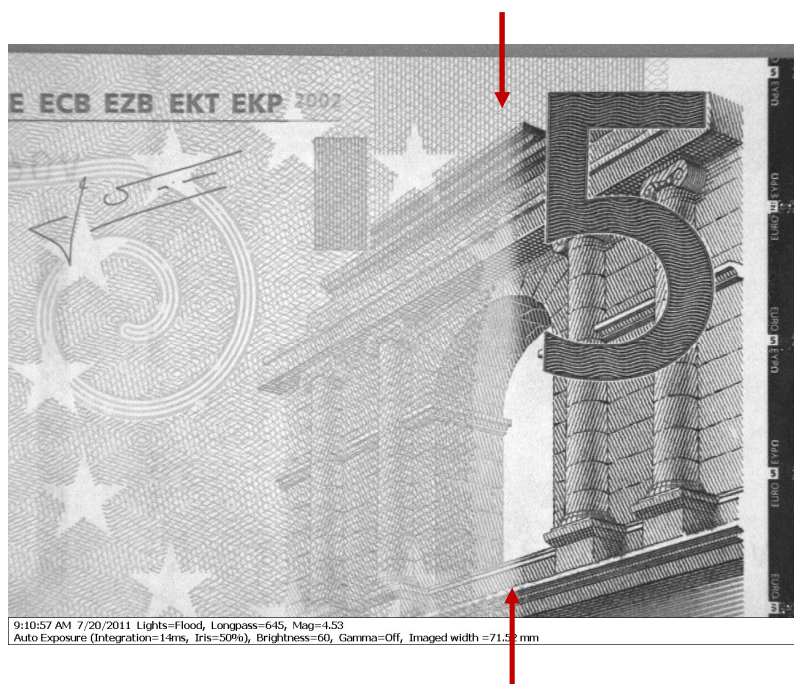
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ABSORPTION/REFLECTANCE EXAMINATION:

Viewed with Flood Lighting: Move the banknote and zoom to focus onto the number '5' in upper right corner with building in background.



Viewed with Flood Lighting + 645 nm filter: Two different reactions should appear, divided by a vertical line approximately through the middle of the arch of the building. The right half of the building and the number '5' stay dark while the left half of the building and the background printing begins to fade or become transparent.

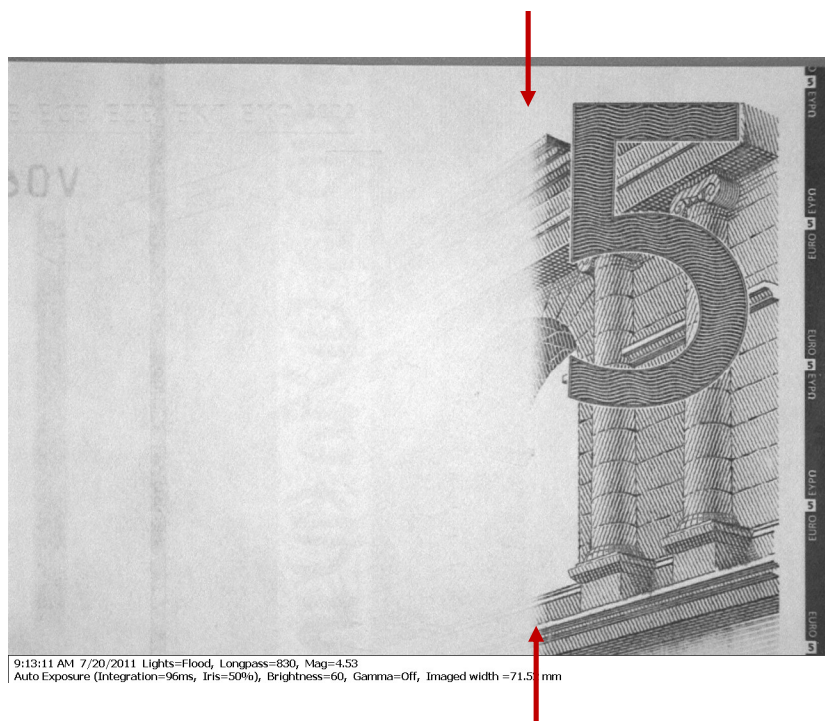


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Viewed with Flood Lighting + 695 nm: The left of the building and background printing fade more when compared to the image viewed with 645 nm filter while the signature and letter sequence are still visible in dark grey.



Viewed with Flood Lighting + 830 nm: The left half of the building, background stars, signature and letter sequence all become transparent while the right side stays visible.



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SPOT FILTER EXAMINATION

Viewed with Spot 485 – 720 nm: The left side of the building luminesces while the remainder of the 5 Euro banknote appears dark.



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BANDPASS FILTER EXAMINATION:

Viewed with Flood Lighting: Move banknote and zoom to focus on the number '5' in lower, left corner.



Viewed with Bandpass Filter set at 704 nm: The lower half of the number '5' begins to fade or become transparent.



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ULTRAVIOLET LIGHT EXAMINATION:

Viewed with Flood Lighting: Zoom out and focus on left half of the banknote.



Viewed with UV-365 nm (longwave) Lighting: Fibers and portions of the printing luminesce.



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Viewed with UV-312 nm (mid-range) Lighting: The red stars and dots are more prominent than with UV-365 nm.



Viewed with UV-254 nm (shortwave) Lighting: The red stars and dots are more prominent than UV-365 nm but the green flag is less bright than UV-312 nm.



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**APPENDIX 7
Forensic Document Unit (FDU)
Maintenance Plan**

Performing Maintenance

It is necessary that all instruments/equipment be properly maintained. If at any time any instrumentation or equipment is found to be not working properly it shall be immediately taken out of service and labeled as such. When an instrument is taken out of service, the Unit Supervisor shall be notified.

After any maintenance is performed on instruments/equipment, a performance check shall be conducted. Refer to Appendix 6 for the Performance Check Procedures. Results of the performance checks and information regarding any maintenance performed on instruments/equipment shall be recorded in the maintenance log of the respective instrument/equipment.

The Video Spectral Comparator(s) (VSC)

For specific maintenance instructions, refer to the *Software and Hardware Help Manuals* for the Foster& Freeman VSC6000.

Servicing

Lamps shall be changed as needed or when they exceed the maximum hours of use, as designated within the VSC software. Fuses shall be changed as needed.

All other maintenance of the VSC should be done by a qualified technician, unless otherwise directed by the company.

Care

The VSC shall be protected from damage and contamination. When not in use, the VSC should be stored under its protective cover. The VSC shall be handled with care not subjected to excessive mechanical shock nor dropped.

Cleaning

The VSC shall be cleaned at least annually. Dust and deposits on the external surfaces should be removed by using a soft dry cloth or paper towel. When necessary, a soft cloth or paper towel with a mild cleaning solution may be used on the external surfaces.

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Water-based solutions should contain only a little liquid soap, detergent, or mild bleach. Alcohol-based cleaning agents may eventually degrade the surface of some types of plastic and should be used sparingly on the VSC. All surfaces shall be dry before resuming use.

Optical surfaces should not be cleaned, except the translight panel. Optical surfaces with dust particles should be wiped off only when necessary and with extreme caution. Refer to the VSC manual for the location of optical surfaces.

The Electrostatic Detection Device(s)

The model of the EDDs used by the FDU is the Electrostatic Detection Apparatus (ESDA) made by Foster & Freeman. For specific maintenance instructions, refer to the *User Manual* for the ESDA.

Servicing

Filters shall be changed when they blacken from debris or captured toner. Fuses shall be changed as needed.

All other maintenance of the ESDA shall be done by a qualified technician, unless otherwise directed by the manufacturer.

Care

The ESDA (including the platen and the corona) and the humidification chamber shall be protected from damage and contamination. The ESDA (including the platen and the corona) and the humidification chamber shall be handled with care not subjected to excessive mechanical shock nor dropped.

The platen is easily susceptible to damage and extra care should be taken to not mark, dent, or damage the platen. When not in use, a protective cover shall be placed over the platen.

The corona shall be placed on a flat surface.

When not required for use, water should not be stored in the humidification tray of the humidification chamber.

Cleaning

The platen shall not be cleaned with liquids. The removal of dust, glass beads, or toner particles from the platen shall be done with a soft dry cloth or paper towel.

The main unit of the ESDA and the humidification chamber shall be cleaned as needed or annually. Dust and toner deposits on the external surfaces should be removed by using a soft dry cloth or paper towel. When necessary, a soft cloth or paper towel with a mild cleaning solution may be used on the main unit of the ESDA and the humidification chamber.

Water-based solutions should contain only a little liquid soap, detergent, or mild bleach.

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Alcohol-based cleaning agents may eventually degrade the surface of some types of plastic and should be used sparingly on the ESDA and the humidification chamber. All surfaces shall be dry before resuming use.

The ESDA Aerosol Hood

For specific maintenance instructions, refer to the *User's Guide* for the ESDA aerosol hood.

Servicing

Servicing of the ESDA aerosol hood shall be done by a qualified technician, unless otherwise directed by the manufacturer.

Care

The ESDA aerosol hood shall be protected from damage and contamination. The ESDA aerosol hood shall be handled with care not subjected to excessive mechanical shock nor dropped.

When not in use, the aerosol hood should be stored on a flat surface.

Foster & Freeman materials shall be used with the ESDA aerosol hood.

Cleaning

The ESDA aerosol hood shall be cleaned at least annually. Dust and deposits on the external surfaces should be removed by using a soft dry cloth or paper towel. When necessary, a soft cloth or paper towel with a mild cleaning solution may be used.

Water-based solutions should contain only a little liquid soap, detergent, or mild bleach. Alcohol-based cleaning agents may eventually degrade the surface of some types of plastic and should be used sparingly on the ESDA aerosol hood. All surfaces shall be dry before resuming use.

The Fume Hoods

For specific maintenance instructions, refer to the user manuals for the fume hood(s).

Servicing

Filters shall be changed when they blacken from debris or captured toner or the airflow within the fume hood diminishes.

Care

The fume hoods shall be handled with care not subjected to excessive mechanical shock nor dropped. The fume hoods shall be protected from damage and contamination.

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When not in use, the fume hoods shall be turned off.

Cleaning

The fume hoods shall be cleaned at least annually. Dust and deposits on the external surfaces should be removed by using a soft dry cloth or paper towel. When necessary, a soft cloth or paper towel with a mild cleaning solution may be used. All surfaces shall be dry before resuming use.

The Stereomicroscopes

For specific maintenance instructions, refer to the *User Manual* for the stereomicroscopes.

Service

Stereomicroscopes shall be serviced by a qualified technician at least every three years.

Care

The stereomicroscopes shall be handled with care not subjected to excessive mechanical shock nor dropped. They shall be protected from damage, contamination, chemicals, oil, and grease.

The optical systems and mechanical parts of stereomicroscopes shall not be dismantled unless referencing the *User Manual*.

Cleaning

The external surfaces of stereomicroscopes shall be cleaned when needed. Dust and deposits on the external surfaces of the stereomicroscopes should be removed by using a soft dry cloth or paper towel. When necessary, a soft cloth or paper towel with a mild cleaning solution may be used on the external surfaces of the stereomicroscopes. All surfaces shall be dry before resuming use.

The internal surfaces of the stereomicroscopes shall be cleaned by a qualified technician at least three years.

The Digital Imaging device(s)

For specific maintenance instructions, refer to the user manuals of the various devices.

Service

The components of these devices shall be serviced when needed.

Care

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The digital imaging devices shall be handled with care not subjected to excessive mechanical shock nor dropped. It shall be protected from damage, contamination, chemicals, oil, and grease.

Cleaning

The external surfaces of a digital imaging devices shall be cleaned when needed. Dust and deposits on the external surfaces should be removed by using a soft dry cloth or paper towel. When necessary, a soft cloth or paper towel with a mild cleaning solution may be used on the external surfaces. All surfaces shall be dry before resuming use.

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**APPENDIX 8
Forensic Document Unit (FDU)
Reference Collections**

The FDU maintains reference collections for identification, comparison, or interpretation purposes in casework. Each collection shall be labeled and stored in a binder or cabinet within the FDU to protect it from loss, contamination, or deleterious change. This may include storage in a room with limited access, protective covers when necessary or in a container/cabinet with adequate room and support for the documents.

When referring to a sample within a particular collection during casework, include a description of the sample (such as name, date, and/or other unique identifier) so that it can be distinguished from all other samples in the collection.

The Robbery Note Reference Collection

The Robbery Note Reference Collection contains images and case information of robbery notes encountered in casework since 2008.

These notes are identified by the case number in which they were submitted to the laboratory and item number. This collection shall be searched when a robbery note is submitted in an attempt to determine whether or not the robbery note shares a common source with any notes in the collection. Images of each submitted robbery note and a Robbery Note Reference Collection Information Sheet shall be added to the existing collection, when permission is given from the customer.

The Robbery Note Reference Collection is maintained in a binder in the FDU File Room.

The Authentic Document Reference Collection

The Authentic Document Reference Collection is a collection of sample documents, such as driver's licenses, identification cards, and vehicle titles, obtained from sources such as manufacturers or government entities.

The Authentic Document Reference Collection is maintained in a binder in the FDU File Room.

American Society of Questioned Document Examiners (ASQDE) "Fax Font Project – TTI Database"

The Fax Font Project – TTI Database is a compilation of sample Transmit Terminal Identifier (TTI) headers. TTIs are generated by the transmitting, not the receiving, fax machine. By searching this database, an examiner can attempt to find a possible make and model of a fax machine used to transmit a document.

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The FDU currently uses Fax Font Project VI – TTI Database bearing the release date of July 23, 2009, which is maintained on a DVD stored in the FDU File Room.

The ASQDE “HAAS Typewriter Atlas and Catalog”

The Haas Typewriter Atlas and Catalog are used during the classification of typestyles present on typewritten documents.

The Haas Typewriter Atlas contains images of type font specimens, essentially organized by type manufacturer (the Pica Atlas) or by similar (Non Pica Atlas) typestyle (e.g., courier, elite, script, etc.). The Haas Catalog, which does not contain examples, is organized by typewriter model name and includes critical first dates of introduction, OEM and other pertinent information. The Haas Atlas and Catalog are cross referenced resources.

The FDU has the 2004 (06-04) Edition of the ASQDE Haas Typewriter Atlas and Catalog, it is maintained on a DVD, and stored in the FDU File Room when not in use. The FDU also has a paper version of the HAAS Atlas which is maintained in a filing cabinet within the FDU.

The Interpol Typewriter Classification System

The Interpol Typewriter Classification System is used to aid in the identification of the typestyle (make/model) used to generate a typed document or to provide a sample of a genuine typestyle for comparison purposes.

The Interpol Typewriter Classification System is maintained in a filing cabinet within the FDU.

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**APPENDIX 9
Sources of Non-request Known Writing**

- Account books
- Affidavits
- Agreements
- Assignments
- Autographs
- Automobile insurance applications
- Automobile license applications
- Automobile title certificates
- Bank deposit slips
- Bank safe deposit entry slips
- Bank savings withdrawal slip
- Bank signature cards
- Bible entries
- Bills of sale
- Books, signatures of owner inside
- Building "after hours" registers
- Building permits
- Business license applications
- Charity pledges
- Check book stubs
- Checks, including endorsements
- Church pledges
- Complaints (legal)
- Contracts
- Convention registration books
- Cooking recipes
- Corporation papers
- Court documents
- Credit applications
- Credit cards
- Criminal records
- Deeds
- Depositions
- Diaries and Journals
- Dog license applications
- Drafts
- Driver's license, applications and test
- Employment applications
- Envelopes
- Fingerprint cards (civil and criminal)
- Fishing licenses
- Funeral attendance registers
- Gas service applications
- Gasoline mileage records
- Greeting cards, birthday, Christmas, etc.
- Hospital entry applications, etc.
- Homework
- Hotel and motel guest registers
- Hunting license
- Identification cards
- Inmate grievance and request forms
- Inmate letters
- Inventories
- Leases, real property
- Letters, personal and business
- Library card applications
- Life insurance applications
- Loan applications
- Mail orders
- Manuscripts
- Marriage records
- Membership cards and applications
- Memoranda of all kinds
- Merchandise receipts
- Military papers
- Mortgages
- Newspaper advertisement copy
- Notes
- Occupational writings
- Package receipts
- Parent's signatures on report cards
- Partnership papers
- Passports
- Pawn tickets
- Payroll receipts
- Pension applications
- Permit applications
- Petitions, referendum, etc.
- Photograph albums
- Pleadings
- Police logs and records
- Postal cards
- Probate court papers
- Promissory notes

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- Property damage reports
- Registered mail return receipts
- Registration for voting
- Releases of mortgages
- Rent receipts
- Rental contracts for equipment
- Reports
- Retail store sales slips
- School and college papers
- Social Security card and papers
- Special delivery letters
- Sport and game score cards
- Stock certificates endorsements
- Tax estimates and returns
- Telephone and cable service applications
- Time sheets
- Traffic tickets
- Transcribed testimony (signed)
- Trucker/vehicle log
- Utility company applications
- Voluntary Statements
- Voting registration records
- Wills
- Workmen's compensation papers

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**APPENDIX 10
Case Reviews**

To ensure the highest quality of work, peer review and consultations may be utilized during the examination process. All cases issuing results, opinions, and interpretations within the Forensic Document Unit (FDU) shall be technically reviewed and then administratively reviewed prior to the Certificate of Analysis being released. The technical reviewer and the administrative reviewer should not be the same person.

An examiner is responsible for preparing accurate, complete, and organized test records (case notes). An examiner shall review the test record (technical records and administrative records) for compliance with laboratory policy and procedures and technical accuracy prior to submitting the case for review. The test record is considered complete at the point in which the electronic copies of the test records have been uploaded to the Imaging Module in the Laboratory Information Management System (LIMS); marked "Draft Complete" in the LIMS; and the case is turned over for review.

Withdrawn cases shall be administratively reviewed prior to the Certificate of Analysis being released.

1. Peer Review

- 1.1.** A peer review is when another technically qualified examiner reviews the technical record in search of clerical errors prior to the case being submitted for technical review. However, this does not include a review of the results, opinions, and interpretations.
- 1.2.** Peer reviews should not be completed by the technical reviewer.
- 1.3.** A peer review is not intended for use in every case but can be utilized when completing a large and/or complex case.
- 1.4.** A peer review shall be documented in the examiner's technical record identifying the peer reviewer and the date(s) the review occurred. Changes to the technical record as a result of the peer review shall be documented.

2. Consultation

- 2.1.** A consultation is when another technically qualified examiner reviews the documentary evidence to determine if it is suitable for comparison and/or compares the questioned material to the known material. This does include a review of the results, opinions, and interpretations.
- 2.2.** If a consultation is performed, the consulting reviewer should not be the technical reviewer.
- 2.3.** The consultation shall be documented in the examiner's technical record identifying the consulting reviewer and the date(s) the consultation occurred. Changes to the technical record as a result of the consultation shall be documented.

3. Technical Review

3.1. Technical Reviewer Qualification

- 3.1.1.** Within the Forensic Document Unit, technical reviews shall be conducted by a Forensic Scientist II or higher authorized by the Division Commander with

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expertise gained through training and casework in the category of testing being reviewed and successfully completed case review training.

3.1.1.1. A technical reviewer may be from an outside agency.

3.1.2. The technical reviewer shall have knowledge of the Unit's Test Methods.

3.1.3. Technical Reviews shall not be conducted by the examiner issuing the Certificate of Analysis under review.

3.2. Scope of the Technical Review

3.2.1. Prior to viewing the test record or Certificate of Analysis, an independent review and assessment of the evidence and images captured shall be performed by the technical reviewer.

3.2.2. Each case resulting in the issuing of results, opinions, and interpretations within the FDU shall be technically reviewed prior to being administratively reviewed.

3.2.3. The actual evidence should be reviewed, if available, for proper markings, seals, and chain of custody.

3.2.4. The reviewer shall ensure that the results, opinions, and interpretations of the examiner are reasonable, within the constraints of scientific knowledge, and supported by the technical record.

3.2.5. All administrative records shall be reviewed to ensure that the records are identified with the laboratory case number.

3.2.6. At a minimum, the technical review shall include a review of all technical records and the Certificate of Analysis for the following:

3.2.6.1. Conformance with Test Methods, Quality Assurance Manual, and applicable Laboratory Policies.

3.2.6.2. Conformance with required quality control checks and documentation.

3.2.6.3. Accuracy of the Certificate of Analysis and that the data supports the results, opinions, and interpretations in the Certificate of Analysis.

3.2.6.4. Associations are properly qualified in the Certificate of Analysis.

3.2.6.5. The Certificate of Analysis contains all required information.

3.2.6.6. All technical records are identified with the laboratory case number and examiner's initials or secure electronic equivalent.

3.3. Documentation

3.3.1. The FDU Technical Review Worksheet shall be completed by the reviewer. The current version of this worksheet shall be found the network drive.

3.3.2. An electronic copy of the completed FDU Technical Review Worksheet shall be saved in the imaging module of the respective test record in the LIMS upon completion of the technical review and marking the "Tech. Review" milestone in LIMS.

3.3.2.1. When the technical review is completed by someone from an outside agency, the "Tech. Review" milestone in LIMS cannot be marked.

3.4. Corrections

3.4.1. Issue(s) found and action(s) taken post technical review shall be recorded on the FDU Technical Review Worksheet.

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- 3.4.2.** If a correction needs to be made to the test record or Certificate of Analysis post technical review, the procedures in the Quality Assurance Manual shall be followed.
 - 3.5.** Resolution of Technical Variations, Conflict, or Opinion
 - 3.5.1.** Substantive technical variations and/or conflicts in the results, opinions, and/or interpretations reached during a case review shall be resolved prior to release of the Certificate of Analysis following the procedures in the Quality Assurance Manual.
 - 3.5.1.1.** An example of a substantive technical variation or conflict would be differing more than one opinion on the nine-point opinion scale outlined in the [Test Method: Handwriting](#).
- 4.** Administrative Review
 - 4.1.** Administrative Reviewer Qualification
 - 4.1.1.** Within the FDU, administrative reviews may be conducted by a Forensic Scientist II or higher as authorized by the Division Commander and successfully completed case review training.
 - 4.1.2.** Administrative reviews shall not be conducted by the author of the Certificate of Analysis.
 - 4.2.** Scope of the Administrative Review
 - 4.2.1.** A review of the Certificate of Analysis for spelling and grammatical accuracy.
 - 4.2.2.** A review of all administrative records associated with the Certificate of Analysis to ensure that the records are identified with the laboratory case number.
 - 4.2.3.** A review of all examination records associated with the Certificate of Analysis to ensure that the records are identified with the laboratory case number and examiner's initials or secure electronic equivalent.
 - 4.2.4.** A review of the Certificate of Analysis to ensure that all key information is included as required in the Quality Assurance Manual.
 - 4.3.** Documentation
 - 4.3.1.** Administrative reviews are documented in the LIMS by marking the "Admin. Review" milestone.
 - 4.3.2.** The Permanent Employee (PE) number of the individual completing the administrative review shall be affixed to the final Certificate of Analysis.
 - 4.4.** Corrections
 - 4.4.1.** The administrative reviewer shall bring to the examiner any questions or corrections. The examiner shall make necessary corrections.
 - 4.4.2.** Unresolved conflicts shall be brought to the next level of supervision.
- 5.** References
 - 5.1.** Indiana State Police Laboratory Division Quality Assurance Manual